



Resources for Elders During the COVID-19 Outbreak



ALLEN COUNTY

Food Pantries/Soup Kitchens Open During COVID-19

1. Our Daily Bread Soup Kitchen

125 S. Central Avenue

(419)-224-2086

Provides continental breakfast & hot lunch

Monday-Friday 10:30am-3pm

2. Blue Star Mothers

801 W North Street, Lima (419) 224-5630

Wednesday and Friday, 1pm-3:45pm.

Photo ID & proof of veteran status or spouse/widow(er) of veteran.

** Drive thru format

3. Community Samaritans

Trinity United Methodist Church

215 W 4th Street, Spencerville (419)647-4451

Third Thursday of every month, 5-7pm.

4. The Pony Keg

1201 Shawnee Rd, Lima (419) 229-9899

Crime Victim Services Advocates help victims in the areas of safety, healing, justice, legal and financial recovery. Contact us:
VictimMinistry@CrimeVictimServices.org or
call 419-222-8666 (Lima) or 419-523-1111 (Ottawa).

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Complete application at: www.ponykeghelp.com

Food distributions on Thursdays

Fat Kid BBQ, a Pony Keg operation, also has their food truck available on Thursdays offering free meals for the kids.

**** Due to limits in donations, Pony Keg is only able to serve a select number of families. If you have filled out the application, please notify your advocate so they can confirm with Pony Keg.**

5. Salvation Army

9am-3pm 614 E Market Street, Lima (419)224-9055

Call for appointment Monday-Thursday

6. St. Mark's UMC at Forest Park UMC

Now at West Ohio Food Bank

1380 E. Kibby Street, Lima (419)227-8445

Thursdays 10AM-12PM

**** Drive thru format**

7. Veterans Food Pantry

810 W North St. Lima, OH 45805 – (419)224-5630

Open Wednesdays & Fridays 1PM-3:45PM

Must have proof of veteran's status

**** Drive thru format**

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8. West Ohio Food Bank

1. (419) 222-7946
2. [List of Food Pantries from West Ohio Food Bank](#)

Utility Assistance

1. **Public Utilities Commission of Ohio (PUCO): 1-800-686-7826**
 - a. ****Many utility companies, such as American Electric Power, South Central Power, Lancaster Utilities, Columbia Gas of Ohio, Duke, and Dominion, have stopped shutting off services during the coronavirus crisis. Please contact your utility company for more information. If you are having problems with your utility company, you may contact the customer service department of the Public Utilities Commission of Ohio (PUCO) at 800-686-7826. Please know that PUCO does not regulate the companies that provide cable, cell phones or internet service.**
 2. **West Ohio Community Action Partnership**
 - a. 419-227-2586
 - b. <https://wocap.org/>

Consumer Protection

1. **Ohio Attorney General (OAG) Consumer Protection Section: 1-800-282-0515**
 - a. ****Call the OAG if you feel you are being charged excessive prices for essentials or submit a complaint using: [OAG Consumer Complaint Form](#)**
2. **Better Business Bureau, Lima OH**
 - a. (800) 462-0468
 - b. <https://www.bbb.org/us/oh/lima>
<https://www.bbb.org/coronavirus>

Medications

Some pharmacies offer free home delivery for prescriptions. Check with your pharmacy to see if free delivery is available.

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Financial Assistance:

The following agencies will offer resource information if you are in need of financial assistance

1. **United Way of Allen County: 419-227-6341**
 - a. Call 211 or visit www.211oh.org

****Someone will help you find services in our area.**

2. **Job and Family Services: 419-228-2621 or 888-228-2120**

****The only services are over the phone right now. You can go online at <https://acjfs.org/> to fill out a COVID-19 Response PRC Application.**

Unemployment Benefits

1. **Lima, OH Unemployment Office: 1-866-272-0118**

****To file for unemployment benefits the fastest and easiest way is to go online at unemployment.ohio.gov. You can file 24 hours a day, 7 days a week.**

Transportation

1. **Area Agency on Aging: FIND A RIDE 1-800-653-7723**
2. **RTA: 419-222-2RTA (782). All RTA routes are running as scheduled. Check the RTA website and facebook page for any updates/changes.**
3. **Greyhound Bus Station: 419-224-7781. Routes are running as scheduled.**
4. **Black and White Cab: 419-222-6161**
5. **UBER and Lyft still offer services.**

Victim Services

Crime Victim Services

1. **419-222-8666**
2. **Toll Free: 1-877-867-7273**
3. **www.CrimeVictimServices.org**
4. **330 N. Elizabeth Street, 2nd Floor, Lima, Ohio 45801**

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5. E-mail: Lima@crimevictimservices.org

Adult Protective Services

1. 419-999-0251
2. <https://acjfs.org/services/adult-protection/>

Threat of Eviction

1. Pro Seniors:
 - a. 513-345-4160
 - b. <https://www.proseniors.org/>
2. Legal Aid of Western Ohio (Lima office):
 - a. 877-894-4599
 - b. <http://www.lawolaw.org/>
3. Lima Municipal Court
 - a. ****NOTE** As of March 16, 2020, per order of Lima Municipal Court, ALL small claims and forcible entry and detainer (eviction) cases are continued for three weeks and will be rescheduled after that time period. (for questions, contact the court at**
 - b. 419-221-5275 or visit:
 - c. <http://www.cityhall.lima.oh.us/100/Lima-Municipal-Court>

Homeless Shelters

1. Lima Rescue Mission (men only shelter): 419-224-6961
2. Samaritan House (women only shelter): 419-222-4663
3. Family Promise: 419-879-4600
4. Elder Victim Ministry maintains a list of shelters available for northwest Ohio. Call 419-222-8666 to speak with an Elder Victim Advocate.

Social Services

1. Area Agency on Aging
 - a. 1-800-653-7723
 - b. <https://www.aaa3.org/>
2. Allen County Council on Aging

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- a. 419-228-5135
- b. <https://www.accoa.org/>
3. Social Security Administration:
 - a. 1-800-772-1213
 - b. <https://www.ssa.gov/>
 - c. <https://www.ssa.gov/coronavirus/>
 - d. SSA offices are currently closed but you can call at any time.

Mental Health

1. Ohio Department of Mental Health and Addictions Services/Client Rights and Advocacy Resources:
 - a. 1-877-275-6364
 - b. <https://mha.ohio.gov/>
2. HOPELINE Number if you are in Crisis:
 - a. 800-567-HOPE (4673) or
 - b. text 741 741
 - c. <https://www.wecarepeople.org/wecarecrisis>
3. Disaster Distress Helpline (you will be connected to a crisis counselor)
 - a. 800-985-5900
4. National Alliance on Mental Illness (NAMI)
 - a. 800-950-NAMI (6264)
 - b. <https://nami.org/#>
 - c. [NAMI Updates on the Coronavirus](#)
 - d. Monday thru Friday 10:00 am-6:00 pm
5. Coleman Professional Services (Office Closed to Visitors)
 - a. 419-222-1527
 - b. <https://www.colemanservices.org/>
 - c. <https://www.colemanservices.org/covid-19/>
6. UMADAOP - Urban Minority Alcoholism and Drug Abuse Outreach Program
 - a. 419-222-4527
 - b. <https://www.limaumadaop.com/>
 - c. No Face-to-Face Services during COVID-19 crisis

Medical Care

**** Please note that the Allen County Health Department DOES NOT screen for COVID-19. ****

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1. **Doctor Offices:** Most medical offices are open, but many have limited their hours and some doctors are rescheduling routine and follow-up appointments. Please call your doctor's office before going to your appointment to ensure that your appointment has not been canceled or postponed.
2. **Dental Offices:** Most dentist offices in Ohio have closed for a period of three weeks or longer. If you have already scheduled routine dental services, like cleanings, please contact your dentist to see if they are still planning to see you. Call your dentist's office as soon as possible if you have a dental emergency. They should still be able to help you in an emergency.
3. **Hospitals and Emergency Rooms:** Although hospitals are open, they are rescheduling non-essential procedures so they will have beds available if the coronavirus escalates. If you are experiencing an emergency and need medical attention, you may still use the hospital's emergency department as a resource. If you are not sure if something is an emergency, you can always call your doctor.

**** Please note the Allen County Health Department DOES NOT screen for COVID-19.**

****In the event of an emergency you may still dial 911.**

[COVID-19 Resource Guide for Ohioans with Disabilities](#)

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Putnam Community Thrift Store

1. (419) 523-3032
2. 101 W Main St, Ottawa

Social Services

Putnam County Council on Aging

1. (419) 523-4121
2. <https://putnamcouncilonaging.org/>

Area Agency on Aging

1. 1-800-653-7723
2. <https://www.aaa3.org/>

United Way of Putnam County

1. 419-523-4505
2. <http://unitedwaypc.net/>
3. [Social Services Directory for Putnam County](#)

Homeless Shelters

1. Elder Victim Ministry maintains a list of shelters available for northwest Ohio. Call 419-523-1111 to speak with an Elder Victim Advocate.

Mental Health

1. Ohio Department of Mental Health and Addictions Services/Client Rights and Advocacy Resources:
 - a. 1-877-275-6364
 - b. <https://mha.ohio.gov/>

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Victim Services

Crime Victim Services

<https://www.crimevictimservices.org/>

338 E. Third Street, Ottawa, Ohio 45875

Phone: 419-523-1111

Toll Free: 1-877-274-7471

E-mail: Ottawa@crimevictimservices.org

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