

STEPS OF WHAT TO DO:

1. RECORD:

- ⇒ DATE,
- ⇒ TIME,
- ⇒ PERSON SPOKEN TO
- ⇒ THE DETAILS OF EACH CALL, EMAIL, OR OTHER CONTACTS, and
- ⇒ LAW ENFORCEMENT INVOLVED

2. CONTACT the card company associated with the fraudulent transactions. Speak with the fraud department and request the account to be closed or frozen to stop additional fraudulent transactions from occurring.

3. REQUEST a “90-day fraud alert”

with credit reporting agencies.

Equifax 800-525-6285

Experian 888-397-3742

TransUnion 800-680-7289

Order a copy of your **free credit report:**

1-877-322-8228

Enjoy a free annual credit report online:

www.annualcreditreport.com

4. REPORT crime to local law enforcement. Fraud and Identity theft is a crime. Report the crime with the information you had collected.

Putnam County Sheriff 419-523-3208

For more free assistance contact **Crime Victim Services at 419-523-1111** to speak with a victim advocate.

Create
A Log?

5. CONTACT Internal Revenue Service to **report identity theft**. If any identifying information is missing, **AARP Tax Aide** can help you file **IRS Form 14039** to



mark your IRS account for questionable activity:

419-225-9405

Lima year-round

419-523-5593

Senior Center

Fri. 8:30a-4:30p

until April 15

IRS 800-908-4490

www.irs.gov/uac/Identity-Protection

Don't have to file with the IRS?

⇒ **FILE ANYWAY:** Recommended by the IRS.

6. COMPLETE the Ohio Attorney General Identity Theft Affidavit. Visit <http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/Identity-Theft> and click on the tab 'Forms' tab to print an ID Theft Affidavit

Call 1-800-282-0515

Fax 1-866-268-2279

7. CREDIT DISPUTE: call your local bank or credit union to verify transactions. For more assistance, contact a credit reporting agency.

8. SAFETY: Utilize your credit card company's fraud alert services. Contact your local bank or financial institution about fraud alert services that meet your safety needs.

MORE STEPS FOR SAFETY:

1. REPORT identity theft to the **Federal Trade Commission**. They provide sample letters for contacting businesses and agencies.

www.consumer.ftc.gov/topics/repairing-identity-theft

www.ftccomplaintassistant.gov

⇒ **1-877-438-4338**

Internet crime? Report to IC3.gov.

2. AVOID fraud with know-how:

<https://www.consumer.ftc.gov/scam-alerts>

⇒ Latest scam schemes

⇒ Practical tips for handling callers

3. KNOW YOUR OPTIONS

⇒ **CHOOSING INSURANCE?**

⇒ **ABOUT TO INVEST?**

Before making decisions on insurance plans, call the **Ohio Department of Insurance Consumer Hotline: 800-686-1526** Before making an investment or acting on a financial decision, call **Ohio Division of Securities**

1-877-NVEST-411 (**1-877-683-7841**)

4. CREDIT REPAIR, call one of the credit reporting agencies or

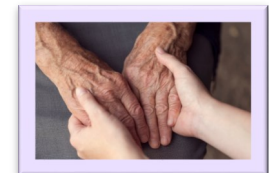
Apprisen 1-800-355-2227

Trinity Debt Management

1-800-758-3844

You can receive more information at:

<https://www.consumer.ftc.gov/articles/0058-credit-repair-how-help-yourself#help>



WHAT WAS TAKEN?

Medical information? Notify your insurance provider & monitor your medical records. Note: **Medicare Cards** display your **Social Security number.**

Credit card? Check? Notify banks & credit card companies immediately to close accounts and reissue new accounts.

Home address? Report mail fraud to **USPS:** 1-877-876-2455.

Driver's License? Contact your local BMV regarding steps to obtain a new card or a driver's license number.

Social Security Number? Contact the **Social Security Administration Fraud Hotline** to report any compromise of your Social Security number or **identity theft:**

⇒ **1-800-269-0271**



KNOW WHAT TO DO NEXT...

ELDER VICTIM MINISTRY

Elder Victim Ministry's mission is to help elder victims prevail over the trauma of their victimization by assisting and advocating for safety, healing, justice and restitution.



Elder Victim Ministry

Allen County • Director Elysia Bush

Elder Victim Advocates:

Evelyn Davis Smith

Zach Kreischer

330 N. Elizabeth St., 2nd Floor,
Lima, OH 45801

419-222-8666 • 1-877-867-7273

Putnam County • Becca Peckinpaugh

338 E. Third St.,
Ottawa, OH 45875

419-523-1111 • 1-877-274-7471

[www.CrimeVictimServices.org/
elder-victim-ministry.html](http://www.CrimeVictimServices.org/elder-victim-ministry.html)

United Way Partner Agency of Greater Lima and
Putnam County



IDENTITY THEFT RECOVERY



ID Theft Brochure



Elder Victim
Ministry