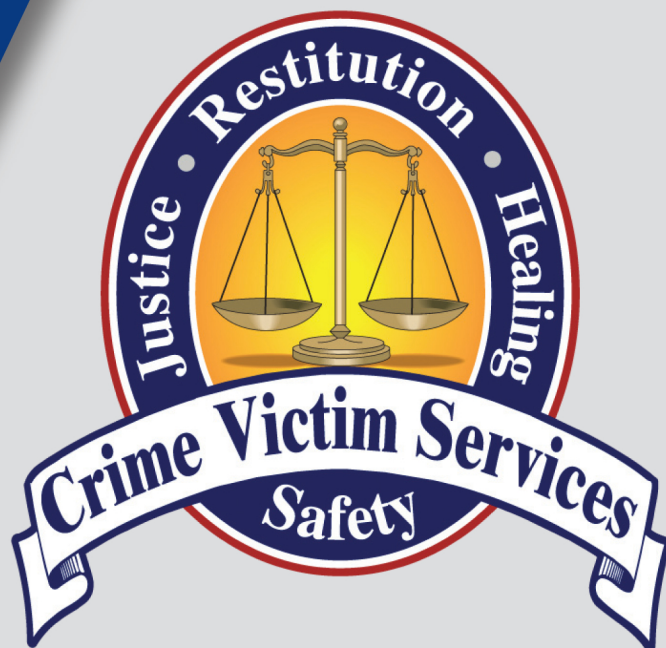


# Crime Victim Services



*40 years of victim safety, healing, justice, restitution, and prevention services to create a community free from violence and oppression*



1980-2020



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A project of Crime Victim Services Strategic Plan for 2020-2022

“Capturing Historical Knowledge”

Compiled by CVS staff Elysia Bush, Trisha Davis, Sherry Smith, and David Voth

Interior design and layout and cover design: Alison King

Editor: Elizabeth Gordon-Hancock

This book was paid for by the Mennonite Vocational School Alumni Association, the Republic of Korea, in honor of Joanne (Jody) Voth for her love and dedication in shaping the lives of hundreds of students as a teacher, mentor, and Christian caregiver. She and her husband, Leland, were volunteers at Crime Victim Services for many years, including Jody leading the Victim Ministry Program.

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Crime Victim Services, Allen and Putnam Counties, Ohio



## Historical Overview

- 1980-1984 The Lima Victim Offender Reconciliation Program was initiated and funded by local churches to help victims, offenders and the community heal after a crime. The name was changed to Allen County Victim Offender Services in 1984.
- 1985-1989 The agency was renamed Crime Victim Services. VISTA and community volunteers were the primary service providers as CVS became a comprehensive victim assistance program. Victims of Crime Act (VOCA) funding from federal criminal fines began and remained a consistent income source.
- 1990-1994 Victim Services, 24-hour domestic violence response and safe home shelters began in Putnam County in 1990. The local Mothers Against Drunk Driving chapter was started for Allen, Hardin, and Putnam Counties. Victim involvement expanded into all courts in Allen and Putnam Counties. Victim Impact Panels began for schools and convicted drunk drivers, and continued for 15 years.
- 1995-1999 Computers benefited volunteer coordination, data management, and victim notifications of court hearings. Rape Crisis services expanded to six counties and Sexual Assault Nurse Examiners became routine at area hospitals. CVS helped add victim rights to Ohio's Constitution and laws (Ohio Revised Code 2930).
- 2000-2004 The Christian Victim Ministry Program began, and the vision and practice of quality and outcome measures were incorporated throughout the agency.
- 2005-2009 The first on-site counseling began. All files were computerized. The 2007 flood spared the Ottawa office, and the Family Justice Center remodeling was completed in Putnam County. A victims with disability grant was the catalyst for the vision and work of a Special Victims Unit and subsequent regional law enforcement training. The Court Appointed Special Advocates (CASA) Program began in 2009.

- 2010-2014 Violence prevention curriculum in schools began in Allen, Auglaize, Putnam, and Van Wert Counties. The Child Advocacy Center began, and the Elder Victim Ministry Program significantly increased abuse reporting and services for elder victims. Human Trafficking Survivor outreach and services began and expanded to 16 northwest Ohio counties.
- 2015-2020 The VOCA grant grew from \$350,000 annually to \$2 million before shrinking back to \$1.1 million. CVS purchased a building for the CASA Program and built an adjacent CASA Volunteer Park. CVS helped pass Marsy's Law Victim Rights Constitutional Amendment in Ohio by a voter approval rate of 83%. The Guardian Program was started. CVS initiated its first strategic plan to improve sustainability and integration, and the COVID-19 pandemic forced many staff to work remotely while the number of victims served remained fairly steady.

# Introduction to Crime Victim Services

[www.CrimeVictimServices.org](http://www.CrimeVictimServices.org)

Crime Victim Services, an independent, private, non-profit organization, believes communities thrive when all members prevail over trauma and support one another with empathy and respect. Since 1980, we have led the way in education, advocacy, and outreach to help victims prevail over the trauma of their victimization through safety, healing, justice, and restitution. We impact society through successful victim outcomes and by cultivating a culture of violence prevention. We work diligently alongside justice officials and community leaders to prevent crime, assist law enforcement in preserving domestic tranquility, and to provide all victims with equitable access to best practice services.

Our Vision is “A Community Free from Violence and Oppression” – in all its forms, individual, institutional, and systemic, especially in our field of victim rights, services, and prevention.

We embrace a restorative justice philosophy where victims, offenders, and their communities are central to the healing process. We approach our work with the following values:

**Integrity:** Do the right thing; even when no one is watching

**Teamwork:** Do it together; we prioritize our team's well-being

**Optimism:** Do it positively; positive outcomes are possible

**Excellence:** Do it right; always seek the broadest and deepest best practice

**Inclusivity:** Do it inclusively; honor traditions, beliefs, values, and needs

Historically, when a crime took place the victim was the primary focus at first, but then ignored during the investigation and court process unless needed as a witness to provide evidence for the case. Not anymore. Now when a crime takes place, our communities see beyond the law that was broken, to the victims and survivors who have been hurt, and who deserve legal rights and support in their recovery.

Only about half of all victims call the police. When 911 is called, police respond and investigate the crime. Of the cases reported, many do not reach prosecutors, due to lack of evidence. Courts are the impartial forum for prosecutors to prove beyond a reasonable doubt that this suspect broke this particular law. Crime Victim Services believes that every victim, regardless of their



level of involvement with the justice system, and regardless of whether or not a suspect was arrested, deserves recovery services. Our motto is: "Every Victim. Every Right. Every Service. Every Time."

Crime Victim Services of Allen and Putnam Counties is one of 12,000 victim service programs in the United States, and one of about 400 in Ohio. CVS is uniquely comprehensive and independent. We are one of the only non-profit victim service agencies in the United States that provides both legal rights advocacy and ten comprehensive victim services programs at one location (programs listed below). Across the nation, prosecutors provide court advocacy, and different service agencies normally provide their own victim programs, rather than both provided by a single agency like CVS does.

CVS is not just a social service organization or an agency member of the United Way of Greater Lima and Putnam County; CVS is unique by also providing a required government function to ensure victims receive their right to be informed, present, and heard throughout the investigation, prosecution, sentencing, and probation or incarceration of their offender. CVS is known as an innovative victim service organization but also has the role of being legally responsible to provide Ohio legislative and constitutional victim rights, as laid out by Ohio Constitution Section 10a, and Ohio Revised Code Section 2930. CVS has pioneered victim programs and services, such as Victim Outcome Measures, Elder Victim Ministry and Guardian Program, and led the creation of local chapters of national victim programs such as Court Appointed Special Advocates, Child Advocacy Center, and Mothers Against Drunk Driving.

As of 2020, Crime Victim Services has:

- 3 offices in two counties;
- 35 staff across ten programs;
- 155 volunteers in the Court Appointed Special Advocates, Elder Victim Ministry and Guardian Programs, also including the Board of Directors;
- 6 contract responders for Rape Crisis, Domestic Violence, and Human Trafficking Survivors' 24-hour crisis line and hospital emergency rooms;
- 7 contract Sexual Assault Nurse Examiners; and
- 16 counties in which a service is provided, e.g., school violence prevention classes, anti-human trafficking training and services, rape crisis development and services, and Child Advocacy Center forensic interviews and medical exams.

<p><b>COURT ADVOCACY</b></p> <p>Assisting in juvenile, misdemeanor &amp; felony crimes for victim's safety, healing, justice &amp; restitution needs &amp; victim offender dialogue</p>  <p><b>COURT ADVOCACY</b></p> <p><b>1981</b></p>	<p><b>RAPE CRISIS</b></p> <p>24 hour crisis line, hospital response &amp; victim services, plus 5 college campuses and 7 area counties</p>  <p><b>Day One</b></p> <p>Prevention. Advocacy. Outreach.</p> <p><b>1985</b></p>	<p><b>DOMESTIC VIOLENCE</b></p> <p>24 hour crisis line &amp; services in Putnam county; felony &amp; male victim court advocacy in Allen County</p>  <p><b>Relationship Violence SERVICES</b></p> <p>CRIME VICTIM SERVICES</p> <p><b>1990</b></p>	<p><b>ELDER VICTIM MINISTRY</b></p> <p>Christian outreach &amp; services for victims age 60+ such as abuse, neglect, scams, I.D. theft, exploitation, and assault</p>  <p><b>Elder Victim Ministry</b></p> <p><b>1996</b></p>	<p><b>SPECIAL VICTIMS UNIT</b></p> <ul style="list-style-type: none"> <li>• Deaf, HoH, Blind</li> <li>• Disabilities</li> <li>• Elderly</li> <li>• Immigrants</li> <li>• LGBTQ+</li> <li>• Limited English</li> <li>• Repeat Victims</li> <li>• Restorative Justice</li> <li>• Survivors of Color</li> </ul>  <p><b>SPECIAL VICTIMS UNIT</b></p> <p><b>2008</b></p>
<p><b>COURT APPOINTED SPECIAL ADVOCATES</b></p> <p>Trained volunteers advocate for the best interest of children in court for abuse, neglect, and custody cases</p>  <p><b>CASA</b></p> <p>Court Appointed Special Advocates FOR CHILDREN</p> <p>ALLEN AND PUTNAM COUNTIES, OHIO</p> <p><b>2009</b></p>	<p><b>HUMAN TRAFFICKING</b></p> <p>24 hour services for adult &amp; child, foreign &amp; domestic, labor &amp; sex trafficking survivors in 16 counties in Northwest Ohio</p>  <p><b>Day One</b></p> <p>Prevention. Advocacy. Outreach.</p> <p><b>2011</b></p>	<p><b>VIOLENCE PREVENTION</b></p> <p>Teaching K-12, college students &amp; the public in West Central Ohio about healthy relationships &amp; destructive cultural influences</p>  <p><b>Day One</b></p> <p>Prevention. Advocacy. Outreach.</p> <p><b>2012</b></p>	<p><b>CHILD ADVOCACY CENTER</b></p> <p>Forensic interviews &amp; medical exams for sexually abused children, plus adults with a development disability, with mental health &amp; victim services</p>  <p><b>Child Advocacy Center - West Central Ohio</b></p> <p><b>2013</b></p>	<p><b>GUARDIAN PROGRAM</b></p> <p>Court appointed volunteers advocate &amp; make decisions for safety &amp; quality of life for vulnerable victims.</p>  <p><b>GUARDIAN PROGRAM</b></p> <p>CRIME VICTIM SERVICES</p> <p><b>2017</b></p>

All those heroes are focused on the recovery of 5,000 victims each year, and the annual education of 3,000 students and 1,500 community members on victim rights and services, and our vision of a community free from violence and oppression. Crime Victim Services is by nature a collaborative organization. We partner with over 50 community agencies and the justice systems in West Central and Northwest Ohio to accomplish our mission: To help victims prevail over the trauma of their victimization by assisting and advocating for safety, healing, justice and restitution.

*These are the ten programs offered by Crime Victim Services, with the specific program name and the date of their inception listed at the bottom:*

## 1980-1984

The vision that became Crime Victim Services started April 8, 1980, when Leonard Stark, Executive Director of Churchpeople for Change and Reconciliation (CCR) in Lima (Allen County, Ohio), attended a Bluffton College Forum (now Bluffton University). The presenter was Dr. Howard Zehr, from Mennonite Central Committee, and the topic was Victim Offender Reconciliation Program (VORP). Zehr was responsible for introducing the concept of restorative justice and helped start the first VORP in the United States in Elkhart, Indiana that helps victims, offenders and the community heal after a crime. The Forum was the catalyst for subsequent meetings in Lima which resulted in Zehr's return visit on November 22, 1980, to plan with community members and the CCR Board of Directors how to operate a local VORP. That meeting was attended by over 20 people and resulted in a consensus to proceed in creating the "Lima VORP."

On January 19, 1981, the CCR Board voted to be the parent organization for the Lima VORP, and on February 16, 1981, the board voted to join PACT – Prisoner and Community Together, headquartered in Michigan City, Indiana, to operate the Lima VORP, also known as Allen County PACT.

After another meeting on April 21, 1981, of 20 people, with Dr. Mark Umbreit, President of PACT, and Dr. Howard Zehr present, it was decided to create the Lima VORP Task Force. The Task Force first met May 7, 1981, to plan for VORP volunteer recruitment and training schedule, training of Lima VORP leaders at the Elkhart VORP, and how to develop victim and offender case referrals for the Lima VORP. Attendants of the first VORP Task Force meeting were: Reverend Larry Rohrer, Pastor of Salem Mennonite Church, Suzann Bauman, member of Salem Mennonite Church (elected Chair of the Task Force), Gary Georgi, John Schneider (Director of Pathfinder House), Jim Smith (Criminal Justice Professor at Lima Technical College, now Rhodes State College), Leonard Stark (CCR Director), and Kaye McClain (future CCR Director).

Suzann Bauman, Rev. Larry Rohrer, and Leonard Stark were trained at the Elkhart, Indiana VORP. The agreement to become Allen County PACT was signed on October 14, 1981 by Mark Umbreit, President of PACT, and Suzann Bauman, named VORP Director.

Lima Mayor Harry Moyer included Allen County PACT in his October, 1981 Proclamation for Community Corrections Week. The first VORP case was received on November 3, 1981. In 1981, all three victims contacted expressed interest in knowing more about their case progress and in meeting their offender. The cases that year involved an employee theft and break-ins at a pawn shop and a pet store, all of which were property crimes.

# VORP influential

By LORI NIMS  
News Staff Writer

"It's ironic that as a board member I was one of the initial people to see this as a really good program for the offender," said Rev. Larry Rohrer, pastor of Salem Mennonite Church, in reference to the Victim Offender Reconciliation Program (VORP).

Rohrer and his congregation were later to become victims themselves.

VORP's basic goal is to get the offender and victim face-to-face to talk about the crime, what happened, why it happened, and how it affected both parties, according to Suzann Bauman, administrator of the program. An equally important goal is to set a sum for restitution.



Suzann  
Bauman

"As is true of any victim — I thought it could never happen to me," Rohrer said. But it did happen to him. On Sept. 17, 1983, two men broke into the little country church where he is pastor and stole over \$1,600 worth of property.

Rohrer was furious when he discovered the robbery. "It couldn't have happened at a more inopportune time," he said, of the break-in and theft of the church's public address system.

The "cold-hearted" burglar turned out to be an 18-year-old high school student who "was basically an immature kid," according to Rohrer. "I got the impression that he is a follower...I would have never had that impression if I hadn't met him."

In 1981, Allen County PACT also began offender initiatives including resumé help, a pen pal program, collecting books and magazines for the jail, and an inmate family support group for the Lima and Marion state prisons. Primary donors during the early years were the regional American Lutheran Church, Mennonite Central Committee, Mennonite Mutual Aid, Lilly Foundation, and local churches. However, funding was a constant problem.

Due to growing PACT administrative fees and lack of autonomy for Allen County PACT, the decision was made to create an independent organization with a new name. On April 30, 1984, Allen County Victim Offender Services (ACVOS) became a non-profit organization, with Suzann Bauman as Executive Director. It moved out of St. Luke's Lutheran Church on W. North Street to donated space at 301 W. North Street, the white brick Christ Episcopal Church (now the Church of the Rock). Rev. Larry Rohrer was the first President of the Board of Directors. Suzann Bauman continued providing VORP meetings and other services for victims and offenders.

Suzann Bauman created a Mennonite Advisory Board to qualify for additional Mennonite Church funding, and this board remained active through 1987. She also created a Low Income Advisory Board to help determine needed services and provide outreach to underserved populations, and it was active through

*Suzann Bauman  
was named first  
Executive Director.*

*The Lima News;  
11-18-1984 (edited  
for space)*

1988. She also explored becoming a site for the federal Volunteers in Service to America (VISTA) program in order to build up local victim services.

During 1981-1984, there were 138 VORP referrals, each including at least one victim and one offender, with about 40 cases resulting in a victim and offender meeting face-to-face. Advocacy with Ohio elected officials began as ACVOS hoped for Ohio victim assistance funds to be passed into legislation. However, Ohio victim service funding did not occur at that time.

## 1985-1989

In early 1985, Executive Director Suzann Bauman asked the board to find a new leader. With no allotted funding to pay her replacement, Suzann stopped accepting her part-time wages in order for the Allen County Victim Offender Services Board to accrue \$3,100 to pay the new Executive Director for a few months. On April 29, 1985, David Voth was hired at \$12,100 annually. He had seen the job notice in his church bulletin at First Mennonite Church, Bluffton. The 1985 budget was \$11,940, which had been set before deciding to expand from a part-time to a full-time director.

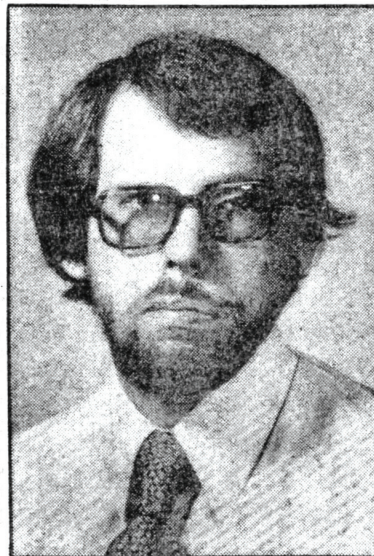
By June, 1985, David Voth had expanded VORP to include felony court advocacy services, including Allen County's first, and one of Ohio's first, opportunities for victim to tell judges at sentencing how the crime had impacted them and to recommend a sentence for the offender. These are called Victim Impact Statements and were submitted for Pre-Sentence Investigations for judges to use in determining an appropriate sentence and restitution order to be paid the victim.

### Victim-offender service names new director

Allen County Victim-Offender Services has announced the appointment of David Voth, 29, as its new executive director.

The Bluffton resident is a Bluffton College graduate and received a master's degree in Peace Studies from Associated Mennonite Biblical Seminaries in Elkhart, Ind. He formerly was employed at Family Resource Centers.

The program provides services to victims and offenders of non-violent property crimes. The main program is the victim-offender reconciliation program, which arranges meetings between crime victims and offenders. Voth said such a meeting allows the victim to learn more details of the crime while offenders see the effect the crime has had on the victim.



David Voth

*David Voth becomes Executive Director on April 29, 1985.*

*The Lima News; 6-9-1985*



## ALLEN COUNTY VICTIM OFFENDER SERVICES

Suite 303, Metropolitan Bank Bldg.  
127 North Elizabeth Street, P.O. Box 962  
Lima, Ohio 45802 (419) 222-8666

Executive Director - David Voth

*Agency logo and  
letterhead in 1985.*

VORP also began providing all victims in felony court the status of their case following Grand Jury and when hearings would be held. This allowed victims to be regularly informed, present, and heard for the first time in Allen County, rather than “just be a witness” in their own case and proceedings. A brochure explaining the criminal justice process was created for victims. ACVOS also joined the Ohio Victim Witness Association and the National Organization for Victim Assistance, and completed a needs assessment for victims involving 40 local respondents.

The Allen County Sheriff’s office (via Lt. William “Bill” Dailey, on behalf of Sheriff Charlie Herrod) agreed to ACVOS’ request for quicker return of victims’ property after Grand Jury hearings, and for photos to be used more often when property was held as evidence. The catalyst for this victim advocacy was a store owner who needed his cash register back from the evidence room promptly after a theft.

In the fall of 1985, ACVOS was awarded a grant to be a host site for the federal government VISTA program, including four positions: Volunteer Coordinator; Resource Developer; Communication Specialist; and Program Developer. The first four VISTA Volunteers were Carolyn Nanson, Tina Thompson, Roberta Kopenhaver, and Donald Stevens.



# COURT ADVOCACY

## VISTA volunteers will assist Allen County VOS program

Allen County Victim Offender Service (ACVOS) received final federal approval for four full-time VISTA Volunteers to work with its expanding crime victim services.

David Voth of Bluffton, the agen-

cy's executive director, announced that local recruitment for filling the four VISTA positions is now in progress. Voth noted that the VISTA openings are for a coordinator of volunteers, a research and program developer (2 persons), and a fundraiser.

The agency also received word that the National Institute of Corrections, a federal Justice Department agency, has approved a grant for evaluation, training, and the expansion of the Victim Offender Reconciliation Program (VORP).

The VISTA positions are together worth over \$24,000, and the VORP grant over \$1,000. ACVOS receives no budgetary support from federal, state, or local tax dollars.

*VISTA Volunteers help build the agency for three years.*

*Bluffton News;  
10-31-1985 (edited  
for space)*

With more space needed for the VISTA Volunteers, ACVOS moved from the Episcopal Church to Room 303, 127 N. Elizabeth Street, in the Metropolitan Bank building. The space was donated by A.D. "Sandy" McDonald, Metropolitan Bank President; furniture was donated by Al Davis, owner of Acme Office Furniture; the photocopier was donated by Rex Perry, owner of Perry Corporation (now known as Perry proTECH). This space was a single office which all staff shared, plus a small, private meeting room to talk with victims, interview volunteers, and so forth.

150 victims were helped in the first year of VISTA Volunteers with 38% being victims of violent crimes. In prior years, ACVOS only assisted with property crimes; now, ten to twenty trained volunteers provided victim assistance to a wide variety of victims.

Funding increased but remained a constant challenge, even with a VISTA Volunteer fundraiser on staff. Despite poor cash flow, ACVOS still paid back the prior director, Suzann Bauman, the \$3,100 of forfeited income that she had donated to the agency.



# Poor, unprotected most often victim

By SUSAN DURANT  
News Staff Writer

Crime victims blame themselves. And they feel bereaved, as if they have lost a relative, said David Voth, executive director of Allen County Victim Offender Services.

Crime stings even its wealthiest victims. But the damage crime causes is especially devastating for the poor and for those who cannot protect themselves.

Crime victims fear, rage (perhaps silently) and cry. They grapple with frustration and feel they have been violated.



Voth

People who exploit or abuse the elderly usually know their victims well, said Peggy Dodds, adult protective service worker at the county department of human services.

Elderly people tolerate exploitation because they fear desertion, she said. They trust too much because they must rely on outsiders for their basic needs — such as groceries.



Dodds

Rape victims puzzle over how they caused the rape.

But the rapists — not their victims — are to blame, said Rochelle Twining, executive director of Crossroads Crisis Center.

Twining preaches common sense, not fear. "Walk in the middle of the sidewalks," she said. "Check the back seat. Never, ever give anybody a ride that you don't know."

To diffuse a potential rape situation, avoid panic. Panic steals a victim's best weapon — her mind, Twining said.



Twining



Gwinn

Crimes against the poor are sometimes linked to bureaucracy, said Yolanda Gwinn, an attorney with Allen County Blackhoof Legal Services.

When landlords evict them, their inadequate knowledge of the law results in failure to send out home-saving notices at proper times, she said.

*Peggy Dodds (Adult Protective Services), Rochelle Twining (Crossroads Crisis Center), and Yolanda Gwinn (Legal Aid) joined David Voth during Victims' Rights Week doing public education.*

*The Lima News; 4-21-1986 (edited for space)*

Thanks to the efforts of our VISTA Volunteers, Lima Mayor Gene Joseph issued the first local Victims' Rights Week Proclamation. In August, 1986, the first federal Victims of Crime Act (VOCA) grants were distributed nationally, and ACVOS was part of the first group to receive it. In Ohio, the grant came through the Ohio Attorney General's Office and our award amount was \$35,387 for 18 months. The funding was used to hire the first full-time Victim Advocate, attorney Jean Sanchez, and part-time Victim Advocate, Carolyn Nanson.

On August 28, 1986, the agency changed its name to Crime Victim Services (CVS). The first CVS Victim Assistance Volunteer Training Manual was created and it was published as a donation from Westinghouse Electric Corporation, Lima. This manual and most victim service practices were developed by VISTA Volunteers.



One of the largest, most public, and profitable fundraisers CVS ever did was the Life-Size Monopoly Game. It also involved the largest number of donors and volunteers. First year players were Lima Mayor Gene Joseph and radio hosts Famous (David) Amos and Jeannie Haning, and the next year, Lima Mayor Gene Joseph, Allen County Sheriff Charlie Harrod, and Ohio Dept. of Rehabilitation and Corrections Director Richard Seiter played. CVS volunteer Donetia Hurt led the Life-Size Monopoly Game fundraisers held at Ohio State Lima Branch in 1986 and 1987.



Jerry Burden



Rosaline Koogler



Ruby Horne

## Sincere, compassionate aptly describe volunteers

By MARY P. STEINER  
News Features Writer

Volunteering for any type of work is difficult. Not only is the pay nil, the hours can be long and the benefits questionable. Nonetheless, Crime Victim Services has been fortunate in recruiting sincere, hard-working volunteers.

According to David Voth, executive director of CVS, volunteers have been found through advertising, as well as through local churches and law enforcement departments.

Why would someone want to volunteer with CVS?

After his house was burglarized, Jerry Burden felt the bewilderment most victims experience. He decided he wanted to help others understand why they have been victimized.

An employee of Dana, Burden intends to volunteer 10 or 15 hours per week. Since he has joined CVS, Burden has helped

victims with victim impact statements, which are given to the prosecutor and sentencing judge to make the victim's losses and feelings known. He has also explained court procedures to victims and has explained to them what will happen to the offenders.

Burden sees his work with CVS as the preface to a possible career.

"I'm looking forward to a career down the road — something to do with law and victims," said Burden.

Rosaline Koogler, an inveterate volunteer, said that the main thing that drew her to CVS was that she "likes working with people," and wanted to help others.

She said she made her first phone call to a victim recently, and admitted that there is a "feeling of excitement knowing that you did a little bit."

For Ruby Horne, CVS provided a vehicle for getting back into community affairs.

"I had worked all my life. I was always used to being active in the community and wanted to get back out," said Horne, who saw the ad for CVS volunteers and decided to see what it was like not working, but volunteering her time and services to the community.

"I've always been a very conscientious, concerned person," said Horne, who feels that the CVS volunteers show "you can be compassionate and show caring to other persons."

Horne has been working with a surviving relative of a murder victim.

"I set up the initial appointment and she came in and talked about the death. The more we allowed her time (to talk), the more she was willing to open up. She had to express her feelings. She had such animosity because of the situation," said Horne, adding that the woman was able to speak more freely because she was speaking to someone who had no personal contact with the case.

*Crime Victim Services programs accomplished mainly by volunteers.*

*The Lima News; 1987 (edited for space)*

Between 1980 and 1986, almost 200 Victim Offender Reconciliation Program (VORP) referrals were received which resulted in about 70 VORP meetings between victims and offenders. The total number of victims who benefited from participation in the VORP meetings with their offender, and those who benefited from court advocacy services was 284. In 1986, CVS had one staff member and four full-time VISTA Volunteers.

“CVS has been fortunate in recruiting sincere, hard-working volunteers,” writes Mary Pannabecker Steiner in The Lima News article (see previous picture). Volunteers undertook 40 hours of training, which covers many topics, including the victim experience from property and violent crimes, how the Ohio justice process works, and how volunteers help victims know about, attend, and be heard at their many felony level hearings. Many of the volunteers had been victims themselves and thus had a special dedication to helping other victims understand and participate in receiving justice and restitution.



*Lima City Law Director (and CVS Board President) David Rodabaugh presents graduation certificates to volunteer Victim Advocates in 1987.*

*In 1988, Judge William Lauber presented graduation certificates to volunteer Victim Advocates.*



*County Commissioner Donald Reese presents CVS Board member and attorney Yolanda Gwinn the 1987 Victims' Rights Week Proclamation at a CVS booth in the Lima Mall. VISTA Volunteers Mary Unum (left), JoAnn Park (behind the table) and Karen Grant (second adult from the right) are present, as well as CVS Board member and attorney Dan Carducci on the far right.*





*CVS Victim Advocates Phyllis Neff (second from the right), Kathleen Montgomery (right), and David Voth host Ohio Supreme Court Justice Alice Resnick in 1988.*

In 1988, CVS staff David Voth and Phyllis Neff met with the Ohio Parole Board and successfully advocated for timely notices of inmate hearings and releases so victims could be involved in hearings and informed of releases of perpetrators. This was the first arrangement of its kind in Ohio.

CVS joined the United Way of Greater Lima in 1988 to build public identity and gain funding. Lack of cash flow continued to be an issue; the CVS director went without pay for several months. (In the early years, the annual budget was based just as much on hope as it was known income, often waiting for end-of-year donations from churches and individuals to make ends meet.) Allen County Commissioners approved \$10,000 for CVS which kept the agency in operation, thanks to special efforts from CVS Board member and Allen County Prosecuting Attorney, David Bowers. Without these funds, CVS would have had to disband.

In 1988, CVS moved from the Metropolitan Bank building on N. Elizabeth Street, to the 14th Floor of Bank One at 121 W. High Street, Lima. The CVS offices were on the top floor of the tallest building in Lima, and provided not only a scenic view, but also a private office for all staff, plus a meeting/conference room.

*Metropolitan Bank  
President A.D.  
"Sandy" McDonald,  
a CVS sponsor, met  
with Ohio Attorney  
General Anthony  
Celebrezze at the  
CVS office in 1988.*



In 1988, for the first time, the City of Lima supplied funding, thanks to Mayor Gene Joseph, and this funding has continued ever since then. CVS Board member Reverend Roy Henry established the CVS Good Samaritan Fund to help pay for victims' emergency financial needs. CVS was the first local program in Ohio to have a financial assistance fund for victims, often giving out \$15,000 each year for food, utilities, rent, transportation, replacement ID costs, and so forth.



Rev. Roy Henry, founding CVS Board member, started a Good Samaritan Fund for victims in 1988. This plaque commemorating Roy remains today on the historical shelves in the hallway of the Lima CVS office.

*“Seven years after being shot in the face and witnessing a co-worker shot to death, Rev. Roy Henry helped start CVS. Roy was on the CVS Board until his death. CVS staff, Phyllis Neff, was a co-worker and present at the time of the shooting.*

*Roy spoke about the lack of victim services when he was a victim, saying, ‘I waited for someone to call or send me a letter about the case, but there was no contact. No one called to ask how I felt about the crime.’ For many years Roy said bullet and bone fragments still appeared in his mouth. CVS had kept Roy informed of the status of the perpetrator.”*  
*(excerpt from CVS Newsletter, 1995)*



CVS made many regional and national networking connections in the early years. Beginning in 1985, CVS worked closely with Ohio victim assistance pioneers Rhonda Barner (Montgomery County) and Jeannette Adkins (Greene County) to create comprehensive victim services. Problems in assuring victim rights to be informed, present, and heard in the justice process led David Voth to seek advice from the "Father of Victim Rights," Frank Carrington, and he also became friends with National Organization for Victim Assistance (NOVA) leaders Marlene Young and John Stein, as well as National Center for Victims of Crime Public Policy Director Susan Howley. In 1989, David became President of the Ohio Victim Witness Association, and joined with Ohio Senator Lee Fisher in the campaign to add a Victim Rights amendment to the Ohio Constitution.

CVS signed Cooperative Agreements with Allen County Common Pleas Court, Prosecuting Attorney, and Sheriff.

The Lima News; 4-20-1988 (edited for space)

**Officials sign crime victims agreement**

By SUSAN DURANT  
News Staff Writer

Agreements signed today between Crime Victim Services Inc. and four county agencies are expected to ease the plight of crime victims.

For the past 20 to 25 years the rights of victims have been neglected while those of the criminals have gained extensive attention, said Allen County Prosecutor David E. Bowers.

The agreements are expected to help counteract that.

Agreements were signed with the Allen County Sheriff's Department, common pleas and juvenile courts, and the county prosecutor's office.

Not only do more prosecutions occur, but "more importantly, you get a better quality result," Bowers said.

Sometimes Crime Victim Services brings the victim into court and Bowers said it makes a difference whether attorneys and judges are "looking at the abstract of something in black and white as opposed to seeing perhaps that victim in court getting up and expressing her concerns or her fears or her feelings."

CVS received the Victim Service Award of Excellence from Ohio Chief Justice Thomas Moyer after being nominated by the Athens County (Ohio) Prosecutor's Office in 1989.



# Rape victims often nix prosecution

By SUSAN DURANT  
News Staff Writer

Rape victims often balk at prosecuting the men who raped them.

Younger victims – underage teen-agers – probably are less likely to report a rape than an adult is, said Kathleen Montgomery, caseworker for Crime Victim Services.

Even victims who go to law enforcement agencies often decide against filing charges. Montgomery believes a woman often becomes discouraged when she finds out what she must endure to prosecute.

## Most rape victims are young

“She is going to have to go on the stand in an open courtroom and that’s difficult, and many times women have to go on the stand more than once,” Montgomery said. “She has to go on the stand at the preliminary hearing, grand jury and then if it comes to trial.”

In 1989, David Voth and Phyllis Neff provided victim services outside Allen County for the first time to assist the family of Jeff Schumacher in a Putnam County murder case. The CVS Board of Directors agreed that this murder case should be prioritized over property crimes in Allen County.

As CVS staff skills grew, so did the type of victims being assisted, including sexual violence survivors. Victim services ranged from help filing charges, through investigation and court proceedings, to parole hearings many years later.

*Last of a four-part series of articles on “Rape: The Crime and its Punishment.”*

*The Lima News; 1-14-1988 (edited for space)*

## Decade in Review:

Nationally, the first victim assistance programs began in 1972 in California and Washington, D.C., for rape and domestic violence victims, motivated by the momentum of the women's movement. The justice system started three prototype victim programs in 1974 (none in Ohio) as studies showed that prosecutions often failed when once-cooperative victims dropped out of the court process. Grassroots movements began, including the National Organization for Victim Assistance (NOVA) in 1975, National Parents of Murdered Children (POMC) in 1978, and National Mothers Against Drunk Driving (MADD) in 1980. About 200 victim programs or local chapters of national organizations existed by 1980. The watershed moment in the victim rights movement came in the early 1980s through the support of President Ronald Reagan for creating the Victims of Crime Act (VOCA) Fund and his early support for a Victim Rights amendment to the U.S. Constitution.

During the latter 1980s, the United Nations adopted principles of basic victim justice, and, in 1986, federal criminal fines through the Victims of Crime Act (VOCA) began funding non-profit and government victim programs. Domestic violence moved culturally and legally from being a family problem to being a crime. All states had victim compensation programs, and many states passed legislation and constitutional amendments to establish victim rights. By the end of the 1980s, there were 8,000 victim service programs or local chapters of national organizations operating as separate entities. Many non-profit victim programs were run by women, survivors, and/or volunteers, while the system-based programs were primarily prosecutor-based and focused on victim participation in the felony justice process.

Allen County, Ohio, was a pioneer in the field of victim services as it became the second Victim Offender Reconciliation Program (VORP) program in the United States. The Lima VORP was also the second private, non-profit court advocacy victim assistance program in Ohio, after Akron's, and one of only six in Ohio. (These six programs included four prosecutor-based victim assistance programs.) Locally, violence against women survivor services already existed in Ohio, such as Lima's Crossroads Crisis Center which began in 1977 as a rape crisis hotline and opened in 1980 as the fourth domestic violence shelter in Ohio (seventeenth in the United States).

As the rights of defendants had already been established, Crime Victim Services championed the rights of victims to be recognized and legalized. CVS successfully advocated the first-of-its-kind agreement with the Ohio Parole Board so victims received timely notification of inmate hearings and releases. CVS also created Northwest Ohio's first Victim Impact Statements submitted to judges for consideration in sentencing, leading the way in advocacy for victims of crime. CVS employed the restorative justice model, enabling over 70 face-to-face meetings between victims and offenders to not only address the wrongdoing, but repair the harm done. Restorative justice is about the inclusion of all participants (victim, offender, and community) in the process of repairing harm after a crime, and widening the focus from who broke the law and how should they be punished to who was harmed and how those harms should be repaired.



## 1990-1994

Crime Victim Services (CVS) began the decade by adding victim services in Putnam County. This took place after CVS assisted family members during the court proceedings of Jeff Schumacher's murder, and then Common Pleas Court Judge Randall Basinger suggested that CVS merge with the Putnam County Crisis Care Line. The Crisis Care Line had started in 1984 to provide shelter for domestic violence survivors and other crises. Its directors were Lois Richey, Linda Schulte, and Carol Johnson, and it had broad community support, including board member Judge Randall Basinger, who later joined the CVS Board of Directors. Thus, CVS began its 24-hour domestic violence crisis line, court advocacy, and, sometimes, crime scene response in Putnam County. Putnam County Commissioners provided free office space at 216 East 2nd Street, Ottawa.



In Allen County, CVS moved from 1405 Bank One Tower at 121 W. High Street, Lima, to 116 West North Street, Lima, the former sheriff residence (and later detective division) in the old county jail. CVS would remain in this space, thanks to it being provided free by the Allen County Commissioners, for the next twenty years.



*In 1990, CVS opens its Putnam County office with County Commissioner Dick Ricker, Nancy (Schumacher) Chow, and Common Pleas Court Judge Randall Basinger (and Crime Victim Services Board member).*

During the 1990 Crime Victims' Rights Week, in addition to city and county proclamations, CVS provided all 248 churches in Allen and Putnam Counties with a copy of the book, "Clergy and Victims of Violent Crime." The week was promoted in churches as "Good Samaritan Week," taken from the victim story in the Bible's book of Luke, chapter ten.

CVS started their first five-year plan, for strategic planning, funding and services. CVS nominated NBC WLIO-TV Lima who went on to win the "Media Award of Excellence" from the Ohio Supreme Court for creating and airing CVS outreach TV public service announcements to reach rape and violent crime survivors with stories of hope and information on CVS' support and assistance.

A new law requiring Victim Impact Statements in felony juvenile proceedings led to CVS adding victim services in the Juvenile Courts of both Allen and Putnam Counties, thanks to new funding from the federal Victims of Crime Act (VOCA) Fund and a supportive VOCA grant monitor, Bruce Adams, in the Ohio Attorney General's Office.

With new staff and a new county, CVS helped more than 1,000 victims in 1990, surpassing the thousand mark for the first time. As part of National Victims' Rights Week in April, 1990, CVS kickstarted major fundraising efforts to extend services and hire an extra caseworker.

Lack of agency funds remained constant these years. Cash flow loans were common. Donations continued to be vital; business owner Stan Nolte and his family notably donated money through their Christian "Count Your Blessings Foundation."



Putnam County Sentinel

April 3, 1991

## Recovered stolen property

Lieutenant John Kottenbrock stands beside stolen property recovered by the Ottawa Police Department. All of the items had been taken in a series of six house burglaries and several car thefts earlier this year. Todd Ellerbrock pled guilty to six counts of burglary and one count of receiving stolen property. Last Thursday, the items from the house burglaries were put out for identification by owners of the items. They will then be tagged and later returned to the owners by Crime Victims Services. Among the items taken was clothing, jewelry, wallets, appliances and several cases of cassette tapes.

*Victims' property is used as evidence in criminal cases, often retained by the court for some time, before being able to be returned to the victims. CVS assisted local law enforcement in identifying and returning victims property used as evidence.*

*CVS in Putnam County assisted police by contacting and returning stolen property to victims.*

*Putnam County Sentinel; 4-3-1991*



# Victims seek support after crimes

By SUSAN DURANT  
News Staff Writer

Ocie Wilson, 72, still gets angry when she recalls the October 1988 burglary at her home.



Ocie Wilson

Wilson is one of the people featured on a video that promotes Crime Victim Services. She and others are talking about what the agency has done for them as the agency observes National Victims Rights Week, which ends Saturday.

The week marks the kickoff of for the agency's \$50,000 fundraising effort, said Francis Kohler, the agency's resource development administrator. He is asking businesses to give \$50 and residents to give \$5 to \$10 if they can afford it.

The money will go toward hiring an extra caseworker and extending services.

The agency was a godsend for Wilson.

"At the time that this happened I was real angry," said Wilson. "I was ready to do anything."

When she came home that day she found her house, which she has lived in since 1963, had been ransacked. So had four or five other houses in her South Metcalf Street neighborhood.

Even her suitcase, which she had packed for a trip, had been invaded. Fortunately her airplane ticket wasn't inside.

Her video cassette recorder was gone. So was her jewelry,

some of it irreplaceable. Some of her jewelry had been her mother's.

She went to Crime Victim Services a week later and was calmed by director David Voth.

"My heart was beating 100 miles per hour," said Wilson, a neatly groomed, expressive woman who moves her hands as she speaks.

A man was convicted of three counts of aggravated burglary in connection with the burglaries. He was handed consecutive four- to 15-year sentences.

Caseworker Jeanne Cooper reassured Wilson the man will not be eligible for release until at least 1997. He is in the Marion Correctional Institution, Cooper told her.

"It should have been 2007," Wilson said.

Brett Nicoll, 26, was attacked at 6 p.m. May 16, 1989 on Lima's near north side.

A man leaned out of a car and made a derogatory comment about a woman friend. Nicoll insulted him back.

He and his friend went to buy food but they never got their order.

Five men, including the man he had encountered earlier, walked up and began beating him. He was treated and released at Lima Memorial Hospital, he said.

Nicoll said the incident made him pluckier.

"I won't take nothing from anybody ever," he said.

Some people decide go the other way and avoid conflicts after such an experience, Voth said.

Kurt Sneary, 19, was at cross country practice at Faurot Park



Victims Kurt Sneary (left) and Brett Nicoll

Sept. 15, 1987. He was a senior at Shawnee High School.

Running was hard because it was hot. He had run five or six miles when a car with some boisterous teen-agers drove by. A little later those teen-agers came back, parked their car and got out.

Someone ran up to Sneary from the rear and hit him in the side of the head. Another grabbed him and pulled his hands behind his back. Sneary was struck in the head again with a wooden dowel rod.

Sneary was bleeding and his

attackers fled.

Crime Victim Services kept Sneary aware of court dates and aware of what was going to happen.

Officials at the agency kept reminding him that justice takes time.

Two males, a juvenile and an adult, were found guilty in connection with the incident, Cooper said. The juvenile was found guilty of delinquency by disorderly conduct. His penalty was court costs. The adult was found guilty of assault, fined \$1,000 and sentenced to 180 days in jail.

The Lima News;  
4-27-1990

In 1991, CVS thanked Mark Stolly for serving as CVS Board President for five years, and honored CVS Board Treasurer Randy McCullough for giving the most volunteer hours in the last five years as he helped with grant and accounting work for CVS.

In 1992, Home Box Office (HBO) began airing a victim offender dialogue documentary in which CVS staff David Voth had mediated a meeting between victim Vaughn Smith and the man who had murdered his mother. During these years at CVS, Jodi (Brinkman) Warnecke, Putnam County Victim Advocate, along with David Voth, remained on call 24/7 with pagers for Putnam County domestic violence victims, including responding in-person to provide emergency housing at CVS' four volunteer safe homes.



**SPONSOR OF A BILL** to expand the rights of victims of crime, U.S. Rep. Michael G. Oxley (left) was honored by the Allen County Crime Victim Services for his Victims Rights and Resti-

tution Act. A certificate was presented to the Findlay Republican by county Commissioner Alberta Lee (center) and Grace Shulte, president of the board of Crime Victims Services.

*The Lima News;*  
1-17-1992

*CVS co-founded  
the local chapter  
of Mothers Against  
Drunk Driving  
(MADD) in 1992.*



CVS co-founded the local Mothers Against Drunk Driving (MADD) group in 1992, adding special efforts to serve those victims of drunk driving in the justice process. In fact, CVS remains the “home” of MADD, including holding and displaying their historical materials in the hallway of the Lima CVS offices, as well as being their fiscal agent for donations, expenses, mailing address, and so forth.

The primary MADD events are:

- Annual Top Cop Awards for Allen, Hardin, and Putnam Counties;
- Red Ribbon Week;
- Law Enforcement Impaired Sobriety Check Points;
- Allen County Fair events – including choir shows, wrecked cars on display, school skits about drunk driving (in cooperation with Allen East High School Students Against Destructive Decisions); and
- MADD dunk tank fundraiser.

For the next 15 years, CVS and MADD jointly ran the Victim Impact Panels for students and convicted drunk drivers in Allen, Hancock, and Putnam Counties, as well as for inmates in the local Allen Correctional Facility state prison and inmates in the Milan, Michigan, federal prison. This enabled victims to impact the lives of offenders and area students, and help prevent drunk driving. Most of those years, the Victim Impact Coordinator for CVS was Marilyn Miehl. CVS staff have received specialized training over the years and continue to work toward ending drunk driving.

# Drunken driving has impact

OTTAWA — Ten years following the death of a sister in an automobile accident, Connie Garrick still struggles through a living hell because of her loss.

It was a week after high school graduation when Tricia was killed, while being transported by a babysitter who had been drinking.

"Because of the timing, our

"My father died the day after they buried my mother," recalled Schroeder. "I always thought that I would lose my parents sometime, but I never dreamed that it would happen prematurely because of a drunken man.

"It all seems so unfair," noted Schroeder. "The offender got six months and he was out of jail. I got life for doing nothing wrong. I can't walk down the street and

set down to life flight him," added Deatrick. "I was six months pregnant at the time. It took four years of counseling to start me out again, after this awful tragedy."

Losing a loved one because of alcohol is not the only experience the three women share these days. All three are part of a Putnam County victim impact group for DUI offenders, who are sentenced to hear victims describe how they and their families suffer because someone was drinking and driving.

"Hopefully offenders will be impressed by the stories and never drink and drive again," emphasized Jody Brinkman, director of Putnam County Crime Victims Services, who worked with Mothers Against Drunk Driving (MADD) to organize the effort.

"It's part of the healing process for them (victims) to tell their stories," added Brinkman. "It's painful but if they know that it might help someone else, they're willing to do it. They feel victimized by the offender and the judicial system. It helps give them a sense of power and control in their lives again."

"We're not telling anyone they can't drink. That's not our point," commented Schroeder. "We're just saying, 'Please don't drink and drive.' We live with the injustice of this every day. The man involved in my parents' death got two misdemeanors, similar to what you would get if you stole a candy bar."

"We're hoping to impress on people that this is serious business," said Deatrick. "This wasn't an accident. Our family members were killed. These people knew better and they did it anyhow."

Anyone interested in knowing more details about the group is encouraged to call Putnam County Crime Victim Services at 523-1111. Brinkman stressed that the group needs direct victims who are survivors.



**Jim  
Langham**

**Staff Writer**

camera film started with her graduation celebration and ended with her funeral. It was a terrible thing to deal with," recalled Garrick.

Jackie Schroeder's parents were involved in a fatal accident in Lima while returning from a Christian concert in Dayton. An intoxicated husband in an oncoming car began striking his wife, causing the car to swerve left of center and strike Schroeder's parents headon.

Her mother was pronounced dead on arrival at St. Rita's Medical Center in Lima while her father died five days later at Medical College of Ohio in Toledo.

hug my parents anymore. The kids can't run over to grandma and grandpa's. Instead, we make visits to the cemetery."

It's been 15 years since Marita Deatrick's father was killed as a result of an accident involving a drunken teenager, but the scars of the tragedy are still deep.

"I'm filled with worry when my own children are out on the roads at night," explained Deatrick. "If they're not home and the phone rings late, it really upsets me because I fear that they've been in an accident. Sometimes it upsets me so bad that I lay awake all night, even after they're home.

"He died just as the helicopter

*Defiance Crescent-News;*  
7-3-1993

In 1993 and 1994, CVS attempted the first-in-the-nation crime victim assistance tax levy in Allen County, thanks to permissive legislation passed in Columbus sponsored by Senator Bob Cupp. To campaign for the levy, CVS conducted 281 media events and public presentations in 1993, and held 311 outreach events in 1994. The hope was to expand the number of victims served three-fold with the hoped-for levy funds. Campaign chairs in 1993 were Sheriff Dan Beck and grocery chain owner Clyde Evans, and 1994 campaign chairs were Prosecuting Attorney David Bowers, Lima City Law Director David Rodabaugh, and Allen County Sheriff Dan Beck. Levy Campaign coordinators were Leland and Joanne Voth, who volunteered for over two months. Every township trustee endorsed the levy except one; however, the levy failed both years. Consequently, CVS had to cut Allen County's 24-hour crisis line and stopped assisting business victims with court hearings.

In 1993, CVS assisted Allen County victims to receive over \$1 million from Ohio's Victim Compensation Fund of criminal fines, the highest per capita rate that year. David Voth co-chaired, with Andrea Rehkamp, MADD Ohio, the successful state-wide campaign to adopt the 1994 Victim Rights Constitutional Amendment in Ohio by a 78% voter margin. The constitutional amendment had been sponsored in the Ohio legislature by Senator Bob Cupp. David then helped draft and testified for Ohio's Victim Rights Law, Ohio Revised Code 2930.



*CVS recruited, trained, and maintained five volunteer safe homes for Putnam County domestic violence victims as emergency shelter for many years (photo from Delphos Herald; 8-26-94).*

**The Rev. Doug and Julie Upton, center, were recently honored by Crime Victim Services for being domestic violence safe home volunteers. Presenting the former Leipsic residents with a plaque are Jodi Brinkman and Director David Voth of CVS.**

## From Rumor to Prosecution

(excerpt from CVS Newsletter, 1994)

Crime Victim Services tried for weeks to locate a rape survivor after hearing rumors about the assault. With CVS support and intervention, her case was prosecuted to the fullest extent possible. She wrote a seven-page letter to Jodi (Brinkman) Warnecke, CVS Advocate in Putnam County; below is an excerpt:

*It only took a minute for you to ease [my] feelings. I knew you cared. Not only do you have to play such an important role as a victim advocate, but without me having any family or friends to be by my side, talk to me, and hold my hand, you were more. You were all I had and also everything I had. You helped me.*

*The only way I found the courage and strength to go on and through all this [questioning, hospital, hearings, and tests] was with your help, Jodi. Thank you from the bottom of my heart. And I thank God for sending you to me. I could not and would not have done this - the right thing - without you."*

Putnam County had a Domestic Violence Task Force, which met monthly, chaired by CVS Board member Dr. Sean Austin. The Task Force instigated many changes over the years, including immediate CVS contact with survivors at the crime scene.



*The Putnam County Domestic Violence Task Force pictured, including chairman Dr. Sean Austin (center in back, with a beard), plus five additional former CVS Board members including (at the back, second from the right) former Chief Lima City Prosecutor Mark Davis; (fourth from the right) Judge Daniel Gerschutz; next is Prosecuting Attorney Gary Lammers; and standing to the right of the officer (far left) are Assistant Prosecuting Attorney Todd Schroeder and Judge Randall Basinger. In the back row, (third and fourth from the left) are Martin and Betty Schumacher, parents of Jeff Schumacher (whose murder brought CVS to Putnam County).*

In 1994, CVS joined the Lima/Allen County Chamber of Commerce to provide a health plan for staff and receive better workers' compensation rates. CVS published Ohio's first Victim Assistance Program Directory to promote referrals and communication among different types of programs, and CVS began distributing for decades its two-page summary of Ohio's Victim Rights Law, Ohio Revised Code 2930. During 1994, CVS' newsletter circulation reached 3,500, made possible with the computer skills of CVS staff Jean Slone and volunteers Jeanne Towsey and Carol Stetler (to address the mailings).

## 1995-1999

In 1995, CVS had a direct computer link installed, where staff could access cases on the courts computer system for all Allen County courts to track victim cases. Prior to this, staff would have to walk over to the court to access case data. CVS began its second five-year plan for funding, services, outreach, and expansion. In 1995, CVS Executive Director David Voth chaired the first Allen County Domestic Violence Task Force to create a county-wide protocol.

In 1996, CVS staff were in the first group in Ohio to be Registered Advocates (RA), and have continued this registration ever since. Victim Ministry, the Christian outreach for practical and spiritual issues for victims, began with Linda Nichols as the first coordinator. Victim Ministry is the first program in the nation to have paid and volunteer staff within a victim assistance agency providing Christian support, based on the Bible's story of the Good Samaritan, to victims of crime. In a moment of crisis, all people wonder about the meaning of life; Victim Ministry trained pastors, community members, and providers of social services on how to help victims answer these questions and address spiritual issues as part of their recovery. Victim Ministry services were provided primarily through trained volunteers making in-person and phone calls weekly, dealing with many types of victimization, mostly violent crimes. (This program continued until the economic recession of 2008-09.) Victims' Rights Week candlelight vigils were held many years in Putnam County at the courthouse steps or the Ottawa Presbyterian Church, often with the Ottawa-Glandorf High School choir singing.

CVS' Victim Offender Dialogue Program was featured in an Ohio Supreme Court training video, promoting such meetings in adult criminal and juvenile delinquency proceedings. David Voth testified on legislation to create the Ohio Department of Rehabilitation and Corrections Office of Victims Services, and then he helped organize the department and hire its first director, Karin Ho.

In 1997, CVS logged 7,000 volunteer hours. CVS began a 24-hour sexual violence hotline with state funding, in collaboration with Lima Memorial Hospital. CVS' first Violence Against Women Act (VAWA) grant allowed for the hiring of a dedicated sexual violence survivor advocate, Deb Wyant, and a Stalking Victim Advocate. Deb Wyant's first after-hours hospital responders were Jean Springer and Cindy Hambly. These trained Victim Advocates responded 24-hours a day to support and advocate for victims of sexual assault. Also in 1997, all Victim Advocates got computers and Internet access to more efficiently communicate with victims and volunteers and to create hearing notification letters. CVS Victim Ministry Program hosted 108 people at a training session in Lima. The topic was spiritual issues of crime victims and the national speaker was Anne Delaplane, co-leader of The Spiritual Dimension in Victim Services from Colorado.



In 1998, CVS moved its Ottawa office from 216 East 2nd Street to across from the courthouse at 234 ½ East Main Street, Ottawa. The organization also began a domestic violence survivor support group in Putnam County.

CVS created its first custom-made data management system in Microsoft Access, with Lima entrepreneur Jennifer Brogee. It was used for 22 years, until 2020, with many modifications by CVS Administration Director Jean Slone. New Spanish language brochures were created, including the first one in the nation for stalking victims.

CVS' Rape Crisis Program expanded to Auglaize, Hardin, Mercer, and Van Wert Counties with new funds from the Ohio Office of Criminal Justice Services, with new coordinator Teresa Ernst working under Deb Wyant. Sexual Assault Nurse Examiners (SANE) began at both St. Rita's and Lima Memorial with CVS-funded trainings and coordination.

*CVS helped create Sexual Assault Nurse Examiners and 24-hour response for rape victims at Lima hospitals.*

*The Lima News;  
8-19-98  
(edited for space)*

## Hospitals improving rape care

By **ROBERT SNELL**  
The Lima News

Deb Wyant rarely strays far from sexual assault victims. She's there in the emergency room. Through court cases. And through the waiting game.

Wyant, an Allen County rape crisis coordinator, knows the waiting game. When her pager signals another rape victim in need, Wyant will meet them at the hospital emergency room. And wait.

The wait is enough to scare away victims.

"The hospitals treat you wonderful, but right now everyone is so overworked. An average (wait) is 4-6 hours," she said. "We're the last people on the totem pole (in an emergency room) because we're not dying."

Wyant looks to move up a notch next month after a group of local nurses attend a 48-hour training course designed to teach nurses how to perform forensic examinations on sexual assault victims.

Lima Memorial Hospital and St. Rita's Medical Center both will send four nurses to the training session titled Sexual Assault Nurse Examiner training. In the future, one nurse examiner will be on call every day to assist victims at St. Rita's and Lima Memorial.

CVS received a \$10,000 grant to fund the first Lima-area training for nurses to become Sexual Assault Nurse Examiners (SANE) for both Mercy Health St. Rita's and Lima Memorial hospitals. The first 48-hour training in Allen County for area nurses was led by Jaimie Farrell, a national trainer from Texas.



In 1998, United Way of Greater Lima Executive Director Bev Preuter helped guide CVS toward outcome measures. Crime Victim Services measures the quality of its services by the change (or outcome) in victim's lives in their core needs. CVS identified victims' core needs as safety, healing, justice, and restitution (financial recovery).

*The first class of trained Sexual Assault Nurse Examiners in Allen County in 1998.*

Outcome measures enables CVS to measure the results of their work, not just if they did the work well. For example, if CVS staff perfectly help victims file a protection order and file a victim compensation claim (outputs), but then the victim is still harmed and does not get paid, then CVS has failed to achieve the victim's outcomes of safety and financial recovery. CVS understands that safety includes actual and perceived security of the victim; healing includes spiritual, emotional, and medical recovery; justice includes receiving fairness, legal rights, and respectful treatment; and restitution includes financial recovery and stability.

CVS' victim outcome measures were the first in Ohio for a local victim assistance program, and one of the first in the United States, and has created a clear focus and measures for attaining victims' core needs of safety, healing, justice, and restitution. CVS created a new Mission Statement, logo, victim survey, and guides for staff to reflect this shift in focus.

Analysis by CVS Assistant Director and Putnam County Victim Advocate Jodi (Brinkman) Warnecke resulted in CVS choosing not to create a domestic violence shelter facility, due to the cost as well as the continuing availability of CVS' volunteer safe homes. Alternatively, CVS paid victims' rent or mortgage, allowing survivors to live where they wanted and in the school district they preferred.

*In December, the Ottawa CVS office living room is often full of gifts being donated to victims' families as part of a local "Adopt a Family" program. CVS has spearheaded this outreach for over twenty years in Putnam County.*



CVS champions the local "Adopt a family" program every December, getting the word out to local businesses, churches and the community who provide overwhelming support by donating personalized gifts, food, household supplies, plus store and gas coupons to victims and their families. In 1998, families in one Kalida church, St. Michaels, donated enough presents to fill a school bus. 15-20 victims' families in Putnam County benefit each year from this CVS service. This tradition still continues to date.

1998 was the first year in a decade that CVS did not have to borrow money for cash flow.

*As the CVS Lima staff grew, so did the need for office space. 116 W. North Street was enlarged by breaking through a thick concrete wall, and drywalling the jail bars on the other side (pictured). Thanks to Allen County Commissioners for donating the space.*



During these years, psychologist and CVS Board member Dr. Sean Austin held regular meetings with CVS Victim Advocates for training, case reviews, and trauma debriefings.

Also during these years, the following awards were received:

- Phyllis Neff as “Human Services Professional for Adults” by Social Service Council;
- Deb Wyant for “Going the Extra Mile” by Allen County Children Services;
- David Voth for co-founding the local Mothers Against Drunk Driving (MADD) chapter;
- Marilyn Miehls as “Volunteer of the Year” for CVS and MADD from the Ohio Supreme Court;
- Rob Schmersal as “Outstanding Volunteer” by United Way of Greater Lima for upgrading CVS’ technology;
- CVS received the “Ripple of Hope Award” from Lima City Council; and
- David Voth as “Executive Director of the Year” from Ohio Coalition Against Sexual Assault.

In 1999, CVS was able to raise the executive director’s salary to commensurate pay, based off salaries of other local, United Way organizations of similar size.



*In 1999, CVS moved its Putnam County office from Main Street to a house at 338 East Third Street in Ottawa (pictured), located next to the County Courthouse parking lot. This move enabled a more “victim friendly” office with extra room to grow.*

## Child Discloses to Victim Advocate

Although a victim's case is inactive, CVS Victim Advocates still pay attention.

Phyllis Neff had worked out arrangements so the Judge could order an offender to pay into a fund so the child he had molested could get therapy. The Gross Sexual Imposition conviction involved his step-daughter. The offender did pay into the fund, however the mother of the child seldom took the child to the scheduled appointments. When the mother and victim moved out of town, Phyllis lost track of them, but she kept track of the counseling fund.

After a few months, she contacted the Court about the remaining unused counseling money, and the Judge asked for a final summary of the situation. Before closing the account, Phyllis decided to check one more time with anyone who might know where the girl might have moved.

Phyllis learned that the child had recently returned to Lima, although the

mother had not, and the girl was living with a relative who may have also abused her in the past. Phyllis decided a visit with the child was in order to find out how she was doing and ask about the available counseling.

While walking around the block together near the girl's home, the young victim confirmed Phyllis' worst fears. The girl revealed that a relative where she was now living was sexually molesting her. After calmly talking with the relatives in the home, Phyllis promptly went to Children Services to report the suspected child abuse as required by law.

The child was quickly provided a safe place, along with the other siblings in the home, since the offender had previously been convicted of a felony sexual crime. The fund that had been collected did get used for therapy for the victim, and also for the counselor to help her emotionally go through later court hearings.

*(Excerpt from Crime Victim Services newsletter; Fall, 1999)*

CVS began its first pension plan through Stolly Insurance. The first agency brochure was created with funds from the Lima Exchange Club, and then for 20 years the brochure was funded by Grace Mennonite Church in Pandora, and Citizens National Bank in Lima.

CVS' Rape Crisis Program printed 8,000 copies of a new sexual violence brochure for college campuses which was distributed in high schools and on campuses in the six counties CVS served: Allen, Auglaize, Hardin, Mercer, Putnam, and Van Wert Counties.

## Decade in Review:

Nationally, victim services became a routine part of county, state, military, and federal justice processes in the 1990s. Significant gaps in victim services remained for tribal jurisdictions, limited English, LGBTQ (Lesbian, Gay, Bisexual, Transgender and Queer/ Questioning+), college campuses, and other special need victims. Federal Victims of Crime Act (VOCA) grants became reliable which allowed programs to expand, and the U.S. Justice Dept. increased research to inform local programs of best practices. Most of the victim service pioneers remained a guiding force, with their concern being that today's passionate non-profit advocates would morph into tomorrow's system-based victim service bureaucrats. By 1996 the National Domestic Violence Hotline was established and the proposed amendment to the U.S. constitution for victim rights was introduced in Congress by Senator Jon Kyl, (R) Arizona, and Senator Diane Feinstein, (D) California. The amendment was drafted by the National Victims Constitutional Amendment Network, of which CVS Executive Director David Voth was a founding member. The amendment was also endorsed by both presidential candidates Bill Clinton and Bob Dole. By the end of the 1990s, 32 states had victim rights constitutional amendments and every county in the United States had at least one justice system victim assistance program. However, the Victim Rights amendment did not pass in Congress.

Crime Victim Services continued to be a pioneer in the nation for victim rights and services. CVS was the first local victim assistance program to create outcome measures in Ohio, and possibly in the nation. CVS' Christian ministry outreach to victims was the first local program in the nation. At the beginning of this decade, CVS helped more than 1,000 victims in Allen and Putnam Counties combined. One year, CVS assisted violent crime victims in Allen County to receive \$1 million in reimbursement from Ohio's Victim Compensation Program, the highest per capita of Ohio's counties. CVS successfully campaigned to adopt the Victim Rights amendment into Ohio's Constitution in 1994 (which they had been

campaigning for since 1989). CVS aimed for comprehensive and integrated training across the state, by publishing Ohio's first Victim Assistance Directory to promote communication and integration between various programs, and successfully advocated with the Ohio Attorney General's Office to initiate the "Two Days in May" Victim Services Conference to provide comprehensive, state-wide training for Victim Advocates.

# 2000-2004

As CVS entered the twenty-first century, the organization started their own website: [www.CrimeVictimServices.org](http://www.CrimeVictimServices.org), thanks to special funding from the United Way of Greater Lima. Because the website's name is generic, it often received a million "hits" annually from around the world from Internet searches on victim services, resulting in international attention.

CVS partnered with Crossroads Crisis Center to carry out services in Hardin County and partnered with the Van Wert YWCA and Van Wert County Victim Services to carry out services in Van Wert County. CVS continues to partner with our local colleges and universities to work with survivors of sexual assault on campus.

February 4, 2000

VAN WERT, OHIO ★

## The tragedy of rape

**NEW PROGRAM:** Lima  
Crime Victims Services aids  
abuse victims in county.

By **JIM LANGHAM**  
Times-Bulletin Staff Writer

"I was walking one evening when a group of guys appeared out of nowhere. They dragged me away and forced themselves on me. I wanted to fight back or scream, but I froze. I was afraid they'd kill me if I did anything."

"My uncle did these things to me and told me that this was our little secret and that if I told anyone, no one would ever believe me. I've tried to forget what happened, but the nightmares won't go away. Why did he do this to me? I don't understand."

The above cries of a teenage girl and a woman who was violated by her uncle when she was 10 years old are all too common. Even more common is the fact that only a small percentage of

such incidents get reported. Teresa Berger, a rape crisis advocate with Crime Victim Services in Lima, stressed that there are some very stark reasons why many rape victims choose to keep their "secret."

"Many are afraid of consequences from the perpetrator and family. Many are afraid

### Sex Abuse Hotline

Van Wert County  
sexual abuse victims  
can call this  
number for help:  
1-87-STOP-RAPE  
(1-877-867-7273)



Jim Langham/Times-Bulletin

**Teresa Berger, rape crisis advocate (left), and YWCA executive director Edie Norris put up posters promoting rape crisis information for Van Wert County.**

*CVS expands Rape  
Crisis services to Van  
Wert County.*

*Van Wert Times  
Bulletin; 2-4-2000  
(edited for space)*



# Crime Victim Services honors Allen prosecutor

By JOHN FIKE  
The Lima News

Members of the Crime Victim Services board of directors honored Allen County Prosecutor David Bowers on Monday night for 13 years of service on the board.

The board also heard details on changes to Ohio's Victims of Crime Compensation Program and a nearly \$300,000 grant the local group received out of those changes.

Bowers, who has been on the board since 1987, is officially retiring from the board, but told members that his support is still with them.

"Just give me a call," Bowers told board members. He is being replaced by Assistant Allen County Prosecutor Juergen Waldick.

Executive Director David Voth credited Bowers with keeping the agency alive during times of its near collapse. Voth said that at one time the board had approved disbanding due to lack of funds. Bowers pleaded the agency's case with county commissioners and obtained the \$10,000 needed to keep it alive.

"This organization would not be here without David Bowers," Voth said.

Voth also announced some recent changes to the Ohio Victims of Crime Compensation Program, including a one-year increase to the sexual assault intervention fund to \$2.5 million. The changes were wrought in Senate Bill 153, which passed legislation on July 1.

Of that, Crime Victim Services will get more than \$289,000 to im-

prove response to sexual assault victims in nine area counties. The grant money will fund new programs in Darke, Shelby and Wyandot counties and enhance the existing programs in Allen, Auglaize, Hardin, Mercer, Putnam and Van Wert counties, Voth said.

Other changes accruing out of the bill include allowing family members of rape and murder victims to apply for money for counseling, elimination of a filing fee to apply for money, streamlining application procedures and paperwork, and direct payment to hospitals for equipment used in examining and documenting cases of sexual assault.

Reporter John Fike can be reached by phone at 993-2098 or e-mail at [jfike@limanews.com](mailto:jfike@limanews.com).

David Bowers was presented a plaque for his 13 years of service as a board member, and as an Allen County Prosecuting Attorney who supported victim rights.

The Lima News;  
7-11-2000

LIMA

## New clinic's purpose is two-fold

### Help prosecution, reduce trauma in children of sex crimes

By JOHN FIKE  
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(419) 993-2098

Hoping to reduce the trauma experienced by children who are victims of sexual crimes and to increase evidence for prosecution, Lima Memorial Hospital on Thursday announced the opening of a pediatric sexual abuse clinic.

"There's been a need in this community . . . an underserved population," said Pat Stelzer, one of three nurses who will operate the clinic.

The clinic provides examination and collects forensic ev-

idence from children who are victims of reported sexual abuse. Allen County Crime Victim Services used grant money to fund equipment and training for Lima Memorial's clinic and a similar program at St. Rita's Medical Center.

While the Lima area has had staff trained to collect such evidence in adult rape cases, children had to be transferred to Cincinnati, Dayton and Toledo, officials said.

"Our goal is to have someplace closer for the kids," Stelzer said. "Comforting the child is foremost in being able to do the exam and collect the

evidence. We're trying to do this in a safe environment."

Getting child victims to other hospitals sometimes takes so long that the evidence is gone or altered by the time the children get to the hospital, said Dr. Michael Ruhlen of Toledo Children's Hospital. Ruhlen, a former Lima pediatrician, is overseeing the clinic along with Dr. Neha Mehta of Cincinnati Children's Hospital.

Ruhlen said the equipment will allow nurses to communicate via the Internet with him and Mehta. He and Mehta will help provide interpretation of

the evidence recovered and will do backup exams if necessary.

Mehta said another advantage of having the local clinic is that it reduces the number of exams and interviews the victim undergoes, which results in a less traumatic experience.

St. Rita's is working on a plan to bring a team of specialists to perform a similar clinic, said Kathy Lamoreau, director of emergency services. St. Rita's has been working with a team out of Toledo, headed by Dr. W. David Gemmill. Lamoreau said the St. Rita's clinic will start in September.

The Lima News;  
4-18-2001

Ohio Attorney General Betty Montgomery visited CVS in August, 2000. She asked that CVS outcome measures be presented at the next annual victim service conference, "Two Days in May," which later was accomplished to a large audience.

CVS funded high-resolution computerized cameras for forensic medical exams at Lima Memorial Hospital, St. Rita's Medical Center, and Van Wert Memorial Hospital to increase evidence and minimize the trauma to children who experienced sexual assault. Lima Memorial Hospital started a Pediatric Sexual Assault Center called "Kids Clinic." Within two years, Kids Clinic had served over 150 children. See the news article for more information on the Kids Clinic.

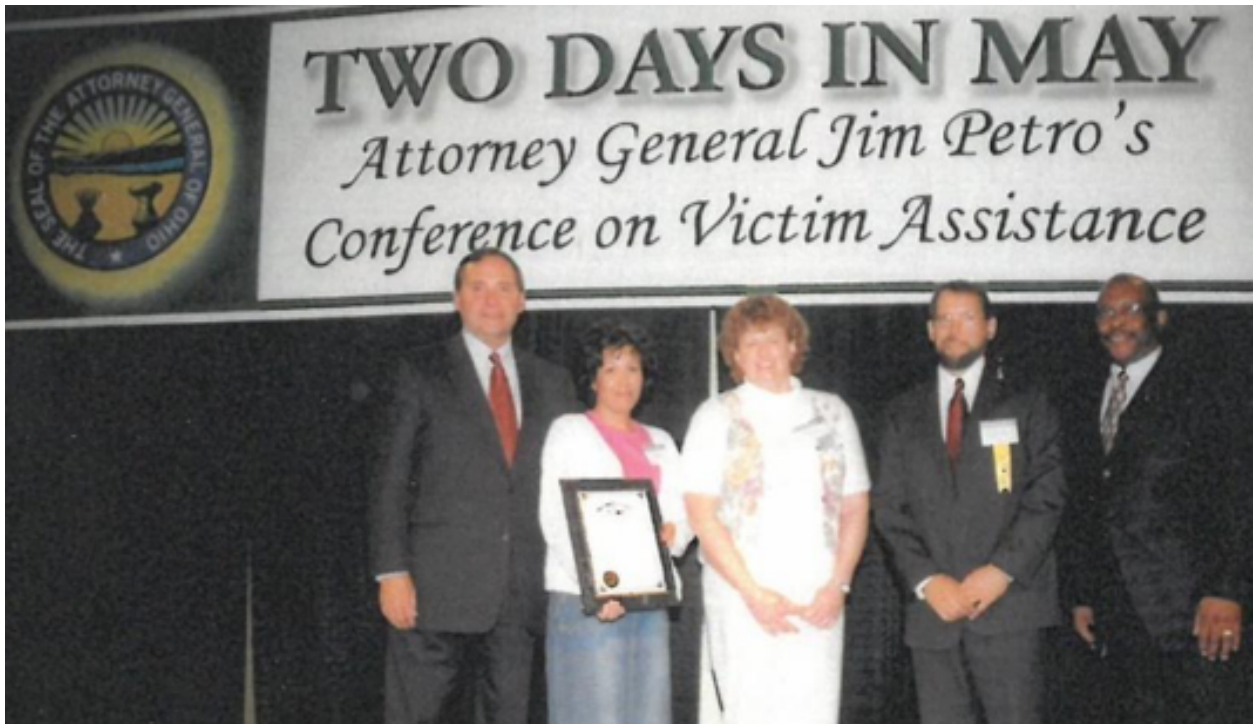
A \$2,500 grant from the Regional Planning Commission allowed CVS staff Marilyn Miehls to present a video called "You Only Live Once" to most juniors and seniors in Allen County. This video was produced by CVS telling Corey Trenkamp's story of becoming paralyzed in a drunken driving crash while in the back seat of a car with three friends. The video was also presented to most Putnam County Schools' upperclassmen in Spring, 2001.

In 2002, a technical assistance grant from the U.S. Department of Justice allowed CVS to hire researcher, Inga James, PhD., who interviewed many victims, held five crime-specific focus groups, and provided CVS with guidance on how to achieve better victim outcome needs. CVS' outcome measures have been replicated in many victim service programs across Ohio, United States, and Canada.

The proposed U.S. Constitutional Amendment for Victim Rights was introduced for the second time in Congress and endorsed by President George W. Bush; Attorney General John Ashcroft was a vocal proponent. CVS Executive Director David Voth testified before the U.S. House of Representatives Constitution Subcommittee regarding the proposed amendment. Unfortunately, the amendment has not been ratified into the U.S. Constitution yet, however it was almost unanimously passed by Congress as groundbreaking federal legislation, called the Crime Victims' Rights Act, which applies to victims of all crimes on federal property.

With special funding from the Ohio Attorney General, CVS expanded Rape Crisis services and sexual assault evidence collection, covering six counties already being served (Allen, Putnam, Auglaize, Harding, Mercer and Van Wert Counties) and adding three new counties (Darke, Shelby and Wyandot). In 2002, CVS Rape Crisis staff Deb Wyant, Barb Jauret, and Sandy Newland, plus board member JoAnn Bloom hosted a training on forensic interviewing for over 100 law enforcement officers, nurses, children service workers, and prosecutors. One of the two presenters was Lima Police Detective Randy Kohli.

In 2003, Faye Eiber was hired as a part-time Victim Offender Mediator, after being



Ohio Attorney General Jim Petro (left) presents the "Promising Practice Award" to Victim Ministry Coordinator Norma Gable, volunteer Linda Mosler (center), and David Voth, CVS Executive Director, with U.S. Dept. of Justice, Office for Victims of Crime Director John Gillis present (far right). The honor took place at the annual "Two Days in May" Victim Service Conference in Columbus in 2003.

a part-time volunteer for a year. She coordinated a large training session on Victim Offender Mediation at the Lima Wingate Hotel by national trainer, Mark Umbreit, with a grant from the National Institute of Corrections. Faye and CVS Putnam County Victim Advocate Shelley Price also attended the National Victim Offender Mediation Association Conference in Nashville, Tennessee.

Also in 2003, Ohio's Third District Court of Appeals denied a CVS appeal regarding a Putnam County murder trial. CVS and the Putnam County Prosecuting Attorney, Kurt Saloff, argued that Ohio law explicitly protects the right of crime victims to remain in the courtroom during a trial unless the judge finds that their presence causes an unfair trial. Although the Appeals Court denied this, other subsequent Ohio Appeals Courts have interpreted Ohio law to allow victims the legal right to remain present, and Ohio law has since been amended to clarify and support this right.

David Voth trained the National Association of VOCA Administrators at their Georgia and Michigan annual conferences as the group prepared a plan for how "victim outcome measures" could be used to evaluate programs receiving federal Victims of Crime Act (VOCA) and Violence Against Women Act (VAWA) funds.

In 2004, the United Way of Greater Lima provided funding to keep CVS' Rape Crisis Program operating when the Ohio Dept. of Health changed its grant guidelines (in place since 1997) to involve only prevention services. Budget

challenges remained a critical issue, and in the prior three years, CVS had a reduction in staff hours (some voluntary) of 23%. Donations remained vital: one notable donation being \$9,705 from the Ottawa Eagles in 2003-2004.

## Jacomet always willing to listen

August 30, 2004

Lima woman devoted to helping people in need

By JIM SABIN

• jsabin@limanews.com •  
419-993-2091

LIMA — Judy Jacomet fills a number of different roles, but they all come back to the same thing — helping people in need.

Jacomet, a 27-year employee of the Allen County Council on Aging, also works with people through Crime Victim Services, St. Rose Catholic Church and as a volunteer at St. Rita's



### THE SERIES

"In The City" is an open-ended series of profiles on Lima residents who do what they can to contribute to the city's well-being. If you know someone whose story should be told, contact reporter Jim Sabin at 419-993-2091 or jsabin@limanews.com.

porter Jim Sabin at 419-993-2091 or jsabin@limanews.com.

**"We help them to be a friend, to work with the spiritual aspect of what they've been through. It's social and spiritual both. We talk."**



— Judy Jacomet, on working with the elderly

*CVS Board member Judy Jacomet was honored by The Lima News for volunteering.*

*The Lima News; 8-30-2004 (edited for space)*

Like Judy Jacomet (see above article), numerous volunteers not only served victims, but offered their time and expertise on the CVS Board of Directors. Judy, Dr. Sean Austin and Cindi Hayes all served on the CVS Board for over 15 years.

# 2005-2009

A door-to-door Victim Ministry Community Walk was held in 2005, coordinated by Norma Gable, Victim Ministry Director, as a Christian outreach, using a U.S. Department of Justice faith-based victim service grant. The \$15,000 grant was one of 20 awarded in the nation. The campaign increased awareness of the two victim assistance agencies in Lima and reached underserved victims of crime. Twenty-one volunteers participated in walking in four high-crime areas of Lima, leaving a door bag on every home with a victim services magnet, palm card, and faith outreach material.



*Pictured, the magnet given out during the 2005 Lima door-to-door campaign.*



*Mothers Against Drunk Driving members Vonda Switzer and Pam Styer host the MADD dunk tank fundraiser at the 2005 Allen County Fair with CVS staff ready to splash down.*



*Laurel Neufeld Weaver began bilingual trauma counseling in 2007.*

CVS staff in 2005 consisted of eight full-time, five part-time, two on-call and sixteen volunteers. The Putnam County staff displayed domestic violence banners at football, soccer, and volleyball games with a surge of outreach. CVS staff had a successful four-year focus on “StrengthsFinder” during many staff meetings and activities to build communication and collaboration among the team members.

Unfortunately, in 2006, Ohio’s victim notification system called VINE, which notifies victims of releases, escapes and transfers of adult prison inmates and juveniles in the Department of Youth Services, had a system-wide error notifying victims their offender was released. CVS worked with many traumatized victims following this crisis event.

David Voth trained staff from all 150 Ohio VOCA-funded victim service programs on outcome measures for the Attorney General’s Office at five regional locations across the state.

27 years' worth of victim files were scanned into the data management system, with help from June Stansbury and Bob Rodderson, and supervised by Administration Director Jean Slone. June and Bob came from a federal program that employs senior citizens to provide social services through local non-profits and government agencies.



The Putnam County CVS office basement flooded in August, 2007. Clean up from three feet of muddy water included many people, including (pictured left to right) Tammy Baumunk (CVS), Amy Hedrick (Putnam County Mental Health Board) and Shelley Price (CVS).



In 2007, Pam Weaner, Supervising Attorney at Legal Aid of Western Ohio (Defiance Office), wrote a successful three-year grant for the Family Justice Center (FJC) of Northwest Ohio, which included Defiance, Fulton, Henry, Putnam, Van Wert, and Williams Counties. This grant from the U.S. Dept. of Justice awarded each county funding for some staffing, remodeling of an area to become the FJC, and attending national conferences and training, for detectives, prosecutors, developmental disabilities staff, victim services (CVS), and other partners.

The CVS Putnam County offices, located next to the courthouse, were remodeled with the FJC grant to renovate a two-car garage and a sun room into, among other things, a living room, play room, and handicap accessible bathroom for the local FJC.



*Here's the remodeled children's play room and living room of the Family Justice Center in CVS' Putnam County offices in Ottawa.*



*Officiating the Family Justice Center ribbon cutting are, left to right: Pam Weaner (Legal Aid Attorney), Reverend Denny Coates (Faith Baptist Church & CVS Board member), Dr. Sean Austin (Psychologist & CVS Board member), Jennifer Horstman (Job & Family Services), Mike Ruhe (Putnam County Mental Health Board), and Misti Harlow (CVS Family Justice Center Coordinator).*



The FJC provides “one stop” services for domestic violence survivors, avoiding multiple trips to legal aid, detective and prosecutor interviews, plus children services caseworkers. The renovations created a living room, play room, bathroom, meeting rooms, plus storage and a handicap accessible entrance.

A social service meeting in 2007 presented by the Allen County Board of Developmental Disabilities highlighted statistics of the above-average rate that persons with developmental disabilities (DD) were being victimized, including multiple victimizations. CVS has always cared for underserved victims, but this meeting prompted the organization to start intentionally focusing on reaching special needs victims. CVS applied for and was awarded a U.S. Dept. of Justice Building Partnerships Initiative (BPI) grant, one of only three awarded nationwide. With the help of the BPI grant, CVS partnered with the DD Boards of Allen, Hardin, and Putnam Counties on this special needs outreach. For three years, Shelly Snyder (Allen County Board of Developmental Disabilities or ACBDD), CVS Rape Crisis Coordinator Laurel Neufeld Weaver, and Shirley Evans (ACBDD) worked with Pat Lammers (Putnam County DD Board), David Voth (CVS Executive Director), and Jim Potts (Hardin County DD Board) to improve criminal investigations and services for victims with disabilities.

*Pictured from left to right, Shelly Snyder, Laurel Neufeld Weaver and Shirley Evans partnered with CVS to improve services for victims with disabilities in 2007.*





BPI members attended national trainings and provided many local and state trainings on outreach, particularly on the victimization of people living with developmental and cognitive disabilities. For example, BPI members trained over 250 local law enforcement officers, as well as all Sheriffs from around Ohio at one of their state conferences.

The BPI initiative not only worked with police and prosecutors to further investigations of more DD-related cases, but also to educate people with DD about crime, and enable and increase their ability to report crimes.

Over the following years, CVS began serving other underserved victims, first elderly and Deaf, and then limited English, LGBTQ (Lesbian, Gay, Bisexual, Transgender and Queer/Questioning+), and others. As CVS staff dug further, they realized that simply being kind and professional did not necessarily help them communicate with a Deaf person or other special needs. With that in mind, CVS created welcome videos in American Sign Language, began meeting with local LGBTQ groups and activists, had persons who were blind come visit CVS offices and give advice, had the State of Ohio audit CVS buildings to get guidance on problems, and more. (These efforts eventually led to the creation of the Special Victims Unit in 2018.)

*Many BPI training sessions were led by Detective Tim Grant, a specialized developmental disabilities crimes detective from Massachusetts (pictured at the front).*

# Police book aids the silent

By HEATHER RUTZ  
hrutz@limanews.com  
419-993-2094

Jan. 27, 2011

LIMA — Police needed a better way to communicate with people with disabilities. They went looking for a tool but couldn't find one. Instead, they created it.

Law enforcement from Allen, Hardin and Putnam counties, along with about a dozen social service agencies, unveiled today communication booklets police will use as they encounter people with disabilities who witness crimes or are victims themselves.



CRAIG J. OROSZ • The Lima News

This book was designed to assist investigators, law enforcement, therapists and others to improve their ability to communicate with people with disabilities.

## BUILDING PARTNERSHIPS INITIATIVE

- Provide protection and treatment to people with disabilities who are a victimized by crime
- Increase community awareness of crimes committed against people with disabilities
- Ensure that crimes committed against people with disabilities are reported promptly and investigated properly

The BPI grant also included creating over 200 icon communication booklets for persons needing help reporting a crime.

The Lima News;  
1-27-2011  
(edited for space)

These communication booklets (pictured above) have increased accessibility for victims with disabilities, and remain copyrighted by CVS. Copies were distributed to law enforcement agencies and partners in Allen, Hardin, and Putnam Counties.

CVS continued advocating and educating the community about victim rights and trauma issues. Throughout 2011, Putnam County Director Shelley Price and Executive Director David Voth trained 745 law enforcement officers in Allen, Putnam, Henry, Defiance, Fulton, Williams, and Van Wert Counties during day, evening and weekend events.



*Putnam County law enforcement officers receiving training on victim rights and issues.*



*The Joint Systems Manufacturing Center in Lima donated two van loads of desks, lamps, and chairs in 2007. CVS Administration Director Jean Slone (pictured) coordinated the gift.*

Despite working closely with law enforcement and prosecutors, CVS remains an independent organization. A poignant example of this independence is in the case of Tanika Wilson. CVS supported the family of homicide victim Tanika Wilson, amidst criticism that CVS – an organization partially funded by the city – was supporting a victim’s family who were suing the city (and won a settlement). It is also common for law enforcement officers to benefit from CVS assistance after being victimized on the job or during their home life.

*The family of police officer-involved homicide victim Tanika Wilson benefited from victim services, including use of the CVS office for family and media events.*



Many budget cuts were made during the 2008-2009 national economic recession. Two federal stimulus checks from Victims of Crime Act (VOCA) and Violence Against Women Act (VAWA) saved CVS from more dramatic cuts to staff hours and victim services. Only one staff member was laid off.

*Husky Lima Refinery adopted CVS for the 2008 United Way Extreme Makeover, doing the landscaping for the CVS office at 116 W. North Street.*





In 2009, CVS began the local Court Appointed Special Advocates (CASA) Program with community leadership provided by Judge Glenn Derryberry (Allen County Juvenile and Probate Court), Tammie Hursh (Assistant Lima City Law Director), Donna Dickman (Partnership for Violence Free Families, now Prevention Awareness Support Services), and Scott Ferris (Allen County Children Services). The first CASA Director was Autumn Swanson. The mission of CASA is to advocate for the best interest of abused, neglected, and dependent children to the courts through trained volunteers, who focus on investigation, assessment, relationships, and reports, so each child can have a safe and permanent home. In Allen County, CASA Volunteers are appointed to dependency and neglect cases from the Juvenile Court. In Putnam County, CASA Volunteers are appointed to divorce and custody cases from the Domestic Relations and Juvenile Court.



Continental Police Chief Arnie Hardy and Putnam County Sheriff (and CVS Board member) Jim Beutler lead the domestic violence awareness event "Walk a Mile in Her Shoes®" at the 2009 Putnam County Fair. (Note the shoes!)

Since CVS is dedicated to ending all forms of violence, the organization promotes and takes part in other events, such as the “Walk a Mile in Her Shoes®” event pictured, which raises local awareness of domestic violence and sexualized crimes. CVS believes not only in helping pull out the crime victim, drowning in isolation, trauma, and financial impacts, but also going “upstream” to keep victims from becoming victims (i.e. prevention) by stopping the violence much earlier through outreach and awareness that victims have CVS to call for help and support. Events like this are raising both sexual and domestic violence awareness and often involve outreach measures held by CVS at high schools, college campuses, and the Putnam County Fair.

Sadly, in 2008, a three-year-old boy named Christopher Faulk was murdered by his mother’s boyfriend in Beaverdam. CVS assisted the surviving family and friends of Christopher, and several of them started fundraising for child abuse prevention programs and to erect a memorial. CVS assisted in the fundraisers, and was later able to offer the space outside their Lima office (with permission from the county commissioners) to install the Christopher Faulk Memorial in 2009, in memory of all children who died from domestic violence locally.

*Christopher Faulk Memorial erected outside the CVS offices in Lima, including close-up of the monument (left) in 2009.*





Sometime in 2009, the CVS Putnam County office computer hard drive failed. Thankfully, information was recovered by the same technology company that recovered the crashed space shuttle Columbia's hard drive.



## Decade in Review:

During the 2000s, Ohio victim rights laws expanded to include more drunk driving victims and allowed juvenile and misdemeanor orders of restitution. Nationally, federal victim services funding remained stable, and the proposed Victim Rights Constitutional Amendment language almost received the two-thirds voters needed in the U.S. Senate, and in the end, Congress passed it as a federal law for victims on federal property.

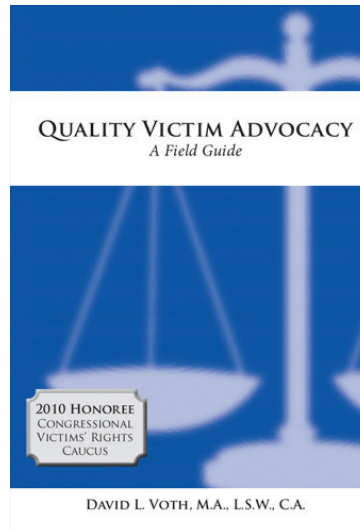
Even though victims' rights has not yet been ratified into the U.S. Constitution, CVS remains committed to advocating that victims be informed, present and heard. CVS' pioneering outcome measures have been replicated in many victim service programs across Ohio, the United States, and Canada. CVS again led the charge in providing specific training and intentional, targeted outreach for victims with special needs, who were identified as underserved. CVS' partnership with local Developmental Disabilities Boards exemplifies part and parcel of what CVS does, which is work tirelessly and collaboratively to provide better and comprehensive victim services – whether or not the case goes anywhere in the justice system. In this decade, CVS also started a local CASA program to protect and speak for children involved in abuse, neglect, and custody cases, credentialed by the national CASA organization. CVS' support of the family of the officer-involved homicide of Tanika Wilson is one of many examples of its clear mission to support all victims, including many law enforcement officers injured while on or off duty.

## 2010-2014

During these years, CVS continued broadening and deepening its services to all victims, but especially underserved groups of victims with special needs and prevention services. Specifically, CVS began services for elder victims and human trafficking survivors, created a Violence Prevention program with evidence-based curriculum for middle and high school students on healthy relationships, and created the Child Advocacy Center to provide forensic interviewing and forensic medical exams for child victims of sexual violence.

These new services began while the Court Appointed Special Advocates (CASA) Program was also dramatically increasing in numbers of cases, staff, and, most importantly, a wonderful increase in numbers of volunteers trained and sworn in to be a Guardian ad Litem.

As new programs developed, CVS adapted by improving internal management. One example was the creation of a CVS Quality and Outcome Dashboard (see Appendix D), which combined the existing victim outcome goals and logic model (see Appendix E) with ongoing output data collection.



CVS Executive Director David Voth published a book on victim outcome measures as a CVS fundraiser, raising over \$1,000 each year since its publication. He was awarded the U.S. Congressional Victim Rights Caucus Ed Stout Memorial Award for Outstanding Victim Advocacy.



At the 2010 Putnam County Fair, volunteer David Bloom (left), County Commissioner Vince Schroeder (center), and Assistant Prosecutor (and CVS Board member) Todd Schroeder (right) led the domestic violence awareness event "Walk a Mile in Her Shoes®."

By now, CVS had been in the former Allen County jail for 20 years. Starting the CASA Program meant more interviewing, training and confidential meeting room space was required.

CVS moved from the old Allen County jail to 330 N. Elizabeth Street, Lima on Dec. 17, 2010. CVS was given a floor and a half of the three-story building. The building was Americans with Disabilities Act accessible, with a ramp, button-opening doors, and an elevator.

Reminiscing about the offices in the old Allen County jail, a staff member noted:

*“CVS staff and Board of Directors were so grateful to finally have a ‘permanent’ home that was well-maintained by the county maintenance staff, included free parking and sidewalks cleared of snow, lawn mown, and a great public location next to the courthouse that had three state highways merged onto North Street at our location (i.e. good publicity). We loved the security of that location, and the historical feeling, since we had a ‘secret’ back entrance to the courthouse (that could only be used by CVS staff) and we gave tours of the adjoining jail cells to historically minded guests and victims.*

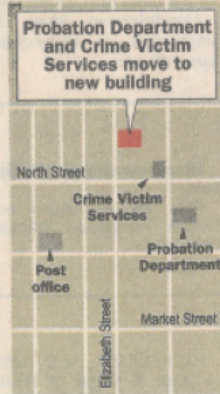
*However, it only had one bathroom on the second floor, so it was not handicap accessible. And when CVS began the CASA Volunteer Program, we finally had to ask for more space, because the old jail offices had zero space to meet with, interview, or train volunteers, which is how CASA functions. So it was clear that more space was needed.”*

# Crime Victim Services moves, adds much-needed office space

By TYREL LINKHORN  
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LIMA — When Crime Victim Services wanted to hold a meeting for its volunteers, director David Voth had to temporarily surrender his office. It was the only room in the building big enough to squeeze in that many people.

The cramped, 1,800-square-foot office on West North Street had no waiting area, no conference room and offered its advocates little privacy to meet with crime victims. At the



The family waiting room at the new Crime Victim Services Office at 330 N. Elizabeth in Lima offers families a place to wait for court dates, or verdicts, instead of sitting in the halls. For more on the growth of the agency's volunteer advocate program,

NATE WARNECKE • The Lima News

*The Lima News;  
2-18-2011  
(edited for space)*



*(Left) The new home of Crime Victim Services at 330 N. Elizabeth St, Lima, thanks to the Allen County Commissioners.*

*(Right) The welcoming interior of Crime Victim Services after many volunteer hours of painting and decorating.*



Many volunteers and staff handled logistics, painting, balanced furniture on dollies, and hefted boxes on and off trucks to facilitate the move. Moving day was also made possible with help from four inmates and seven probationers. Special help was provided by CASA volunteers Tim “Bo” McComas and Linda (and her husband David) Mosler. The “maestro” was Jean Slone, CVS Administration Director.

*The first annual CASA child abuse awareness walk began in 2010. Leading are CASA Volunteers Tim “Bo” McComas, Cindy Lowry, and Lanre Balogun.*





# Elder Victim Ministry

CRIME VICTIM SERVICES

trained volunteers. EVM funding came from churches and Christian families. EVM staff and volunteers served 64 violent and elder victims their first year.



**CRIME VICTIM SERVICES**  
SAFETY • HEALING • JUSTICE • RESTITUTION

## COMMON MEDIA QUESTIONS

- What happened to you/your loved one? When did you learn about it? Where were you when you found out? How did you find out?
- Why was your loved one doing what they were doing when this happened?
- How has this affected you and your family?
- Tell me about your loved one. Who was he or she?
- How do you feel about what happened to you? Are you angry?
- Who was involved?
- Why did it happen? What was the cause?
- What should happen next? Who is to blame? Who should pay for this and how?
- What can we all learn from this?

### FOR MORE INFORMATION CALL

Allen County (419) 222-8666  
Putnam County (419) 523-1111

[www.CrimeVictimServices.org](http://www.CrimeVictimServices.org)

Original content was edited from Canadian Resource Centre for Victims of Crime at: <http://crvc.ca/publications/if-the-media-calls>

Victim Ministry was “restarted” as Elder Victim Ministry (EVM), focusing specifically on elders, with the hiring of Richard “Rich” Burgoon as Coordinator at 16 hours a week. The original Christian-based Victim Ministry had been on hold since the economic recession (2008-09). EVM began to assist victims, regardless of whether their case is prosecuted and whatever their faith background, by providing emotional, spiritual, practical and financial help through

## MEDIA GUIDE FOR CRIME VICTIMS & SURVIVORS

From Crime Victim Services (Ohio)  
Allen County (419) 222-8666 • Putnam County (419) 523-1111

### THINGS TO KNOW:

- Most local reporters are caring people who do not try to cause you harm, but each has different skills, deadlines, experience and abilities to understand and report your story. Reporters may prioritize facts, photo, video, short or long interviews, the personal side or disagreements.
- *You have a choice whether to speak to the media*, but keep in mind that you will have little control over what is reported and how it is presented.
- *If you want to ask a question or talk “off the record,”* meaning, something you do not want them to report, *then be very clear when that begins and ends.*
- Take time to prepare for an interview and you may want a support person with you.
- If a criminal investigation or proceedings are underway, *media coverage may harm the case.* You may want to discuss what you should or should not say with the investigator or prosecutor prior to speaking with the media.
- Be careful who you give your phone number or social media contacts to, but often a direct contact with you is better than a public interview. *Don't forget your public social media content is available to journalists.*
- Your privacy may be difficult to guard and *what you say in court may be recorded.*
- Coverage may include video and pictures of body bags, crime scenes, and injuries.
- *The tone of media coverage can change.* For example, a victim may be viewed positively until it is discovered the victim had a criminal record.
- Reporters usually do not know ahead of time how traumatized you are.
- Reporters usually want to report as much information as fast as possible.
- The media often focuses on public officials, violent, sex, youth, stranger and emotional crimes.
- The media may publicize information that you believe is unfair, inaccurate or incomplete, but remember they only have information from people and sources that are available at the time, and they can make mistakes.

*In 2011, CVS created a four-page Media Guide for victims to help them decide what they want to do if radio, newspaper, or TV reporters ask for interviews and pictures.*

CVS was selected out of 16 applicants to receive strategic planning assistance from Bowling Green State University's Executive Masters of Organizational Development program. Planning and progress was made on the project, dubbed “MOAB” or Make Our Agency Better, on nine priority issues: 1) Victims with Disabilities or Limited English Proficiency; 2) Organizational Structure; 3) Elder Victim Ministry; 4) Outcomes and Quality Measures; 5) Domestic Violence Transitional Housing; 6) Anti-Human Trafficking; 7) College Outreach; 8) Staff

Efficiency; and 9) CASA Expansion. Many of these changes were internal, such as organizing the duties and membership of the Board of Directors, and better use of technology, and so forth.

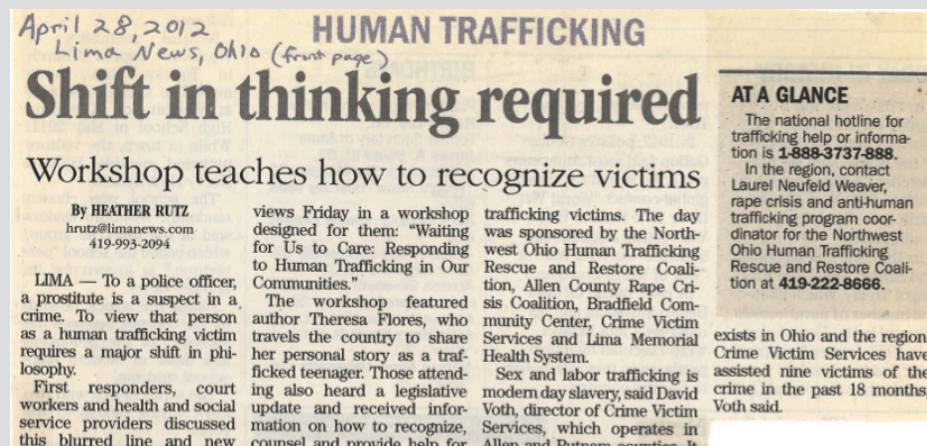
In 2012, Executive Director David Voth was qualified as "Subject Matter Expert" on Victim Rights with the Ohio Peace Officers Commission, enabling him to help re-write and continually update the content of the eight-hour victim rights training for all Ohio law enforcement officers.

Even though restitution is part of its core outcome goals, CVS did not receive regular information regarding victim compensation until 2012. Thanks to Margie Murphy Miller, Allen County Clerk of Courts, for the first time CVS began receiving restitution information on a monthly basis, enabling the organization to more accurately record measures of how well victims recover financially (which are part of the Quality and Outcome Dashboard).

Sixteen CVS staff and board members volunteered with the National Association of Blacks in Criminal Justice at their Golf Outing fundraiser, which raised \$2,100 for CVS.

CVS received one of only seven national grants for a three-year Technical Assistance initiative from the U.S. Dept. of Justice to provide direct services to LGBTQ victims and to train professionals on LGBTQ accessibility and rights. This grant allowed CVS to revise forms, policies, and services, and to become qualified as a Safe Zone organization. All subsequently hired staff and volunteers receive training on LGBTQ accessibility.

Article from the front page of The Lima News; 4-28-12.



In response to human trafficking in the local community, CVS staff Laurel Neufeld Weaver and David Voth led the creation of the Northwest Ohio Rescue and Restore Coalition in 2012, covering 16 counties. CVS invited all the truck stop managers along 110 miles of Interstate 75, from Auglaize County to southern Michigan, to CVS for a day of learning about human trafficking. The day included meeting the FBI investigator assigned to their truck stops and training from a member of the National Truckers Against Trafficking non-profit organization. The key successes of the day were that managers were informed how and who to contact in law enforcement and survivor services, and managers began to see trafficking victims as actual victims of crime. Managers also began new outreach efforts.

Aryn Banks was CVS' first Violence Prevention Coordinator, focusing on the Lima and Bluffton School Districts, thanks to an Ohio Department of Health Sexual Violence Prevention grant for \$47,750 for each of the next four years.

Legal Aid of Western Ohio awarded CVS funding of \$15,000 over three years to provide more services to victims with disabilities in regional counties, to create a victim service protocol response, and to contract with American Sign Language interpreters.

After careful consideration, the CVS Board of Directors approved fundraising using an Ohio Type III Charitable Gaming License. The first business to join the "pull tab" gambling in Allen County was Thirsty's Food & Spirits in Beaverdam. The funds benefit our Court Appointed Special Advocates (CASA) Program, and to date there are 17 businesses participating.



*Lima's Joint Systems Manufacturing Center (via General Dynamics Employee Association) adopted CVS' training room remodeling as their United Way Extreme Makeover project in 2012, involving tearing out old carpet and tile, painting, and installing new carpet.*



In 2013, CVS led the state-wide effort that successfully protected the leadership and autonomy of the Ohio Dept. of Rehabilitation and Corrections' Office of Victim Services. CVS staff have been members of their Victim Justice Council for decades and take part in quarterly meetings in Columbus or by remote access.

Juvenile Court Victim Advocate Trisha Davis presented at the 2013 National Organization for Victim Assistance (NOVA) Conference held in Columbus, on victim rights in juvenile proceedings, along with Kate Foulk and Bruce Adams from the Ohio Department of Youth Services. Putnam County Program Directors continued to successfully meet all the requirements for CVS to keep renewing its three-year Ohio Dept. of Mental Health and Addiction Services Certification. This allowed for continued partnership and funding from the Putnam County Mental Health, Alcohol & Drug Addiction Recovery Board for trauma and mental health services for victims of domestic and sexual violence and other survivors of crime.

CVS led the development of the region's first Child Advocacy Center (CAC). Again, community collaboration and leadership made the center possible, especially by Scott Ferris (Children Services) and Terri Kohlrieser (Assistant Prosecuting Attorney). Besides CVS, CAC includes children services, prosecutors, law enforcement, and medical, mental health, and developmental disabilities

partners. Following the national CAC model, it offers integrated services in one victim-friendly site to minimize victim trauma during forensic interviews and forensic medical exams. Rory Stauber was the first CAC Director. The first CAC forensic interview was Sept. 12, 2013, and by the end of the year, the center had conducted 80 forensic interviews. The center is located in Lima Memorial Hospital, replacing the hospital's Kids Clinic.

Counseling for child victims began in Putnam County through a partnership with Specialized Alternatives for Youth (SAFY), and was funded by the Jeff Schumacher Memorial Fund.





*Judy Lester (SAFY) and Autumn Swanson (CVS' CASA Director) trained 78 partners, social workers, attorneys and volunteers, in our renovated basement training room in Lima. (This room was renovated by Joint Systems Manufacturing Center in 2012.)*

Expect Respect, a violence prevention peer support group focusing on male youth and nonviolence, was led by CVS Prevention Specialist Demont Watkins, and began with 11 Lima area youth. This after-school youth program met at the CVS office in Lima.



Look Around Speak Up Against Elder Abuse

*Elder Victim Ministry Coordinator Rich Burgoon worked with Lima Hometown (TV) Stations to create three public service announcements on elder abuse (featuring volunteer Larry Young and Lima Police Sgt. Paula Strickler – pictured).*

To raise local awareness of human trafficking, CVS held its first “Take Back the Night” anti-human trafficking event at Bluffton University. CVS Violence Prevention staff Aryn Banks and Rape Crisis & Anti-Human Trafficking Director Laurel Neufeld Weaver led the event, which had 125 participants.

In 2013, Elder Victim Ministry broadened its reach by hosting Allen County's first Elder Abuse Summit, with Juvenile and Probate Judge Glenn Derryberry leading the strategic planning.

*Allen County's first Elder Abuse Summit for strategic planning, hosted by CVS, was led by Juvenile and Probate Court Judge Glenn Derryberry (center). Seated second from the left is Cindi Hayes, CVS Board President.*



In 2014, Elysia Bush became Ohio's first full-time Elder Victim Advocate funded by the VOCA grant, and along with volunteers, assisted 112 elder victims, including one felony prosecution that year. Elysia's social work and management skills led to more partnerships and services.

*Putnam County United Way organized volunteers to paint CVS' Ottawa office in 2013.*





Amanda Wilson | The Lima News

**Family and friends of gather in remembrance as Crime Victim Services dedicates a Homicide Victim Garden on Saturday afternoon.**

## Remembrance service held for homicide victims

*The Lima News;  
9-28-2014  
(edited for space)*

The Homicide Victim Memorial Garden was re-dedicated in September, 2014. The garden was originally established by the YWCA of Lima on Market Street, but when the YWCA building was sold in 2011, CVS staff retrieved the memorial bricks and re-started the memorial at our building. The Homicide Victim Memorial Garden was re-dedicated on CVS property with 120 people attending, including Krista Coppler coming from Florida in memory of her daughter, Nicholle. The landscaping and pictures were paid for by survivor LaKrisha Freytag in honor of her murdered fiancée Tavares Meeks. CVS Felony Victim Advocate Phyllis Neff coordinated and hosted the event.

CVS began assisting sexual violence survivors in Van Wert County with help from Van Wert Victim Services, YWCA, and Crisis Care Line domestic violence shelter.

## YWCA now offering rape crisis services

By ED GEBERT, Times Bulletin Editor

Saturday, March 08, 2014 12:00 AM



CVS staff David Voth and Laurel Neufeld Weaver (left) present the Van Wert Partnership Certificate.

Van Wert Times Bulletin; 3-8-14 (edited for space)

CVS' Good Samaritan Fund and Jeffrey Schumacher Memorial Fund continued to provide emergency money to victims for food, rent, medicine, utilities, transportation, and other critical needs. Including other donations and a human trafficking survivor grant, over \$20,000 was now being spent annually assisting victims' financial needs.

Allen County Elder Justice Coalition members trained 170 law enforcement officers on elder abuse, trainers including CVS' David Voth, Long-Term Care Ombudsman's Marianne Bradshaw, and Allen County Adult Protective Services' Mike Ewry. Also in 2014, David conducted webinar presentations to 900 participants on "Measuring Victim Outcomes," organized by Social Solutions, Inc. The Crime Victim Services CASA Program received the "Children Safety Award" from the Lima-Allen County Safe Community Coalition, as Autumn Swanson departed, and Tim Thurston began as program director.

Significant growth in assisting survivors of sexual violence took place in 2014, under Kathryn "Ryn" Farmer, Director of Rape Crisis, Anti-Human Trafficking, and Prevention Programs, and CVS' first full-time Human Trafficking Survivor Advocate Kirsten Stopher:

- Human Trafficking survivor outreach and services expanded to 30 survivors; of which six had been labor trafficked and 24 had been sex trafficked;

JEFFERSON AWARDS

March 20, 2014

## Accident leads to agency volunteering for Hayes

By William Laney  
wlaney@civitasmedia.com

LIMA — Driving home 15 years ago, a drunk motorist rear-ended a car driven by Cindi Hayes.

While the two-car collision did not prompt Hayes to start helping others, the mishap introduced her to the services and people of Crime

Victims Services.

"It wasn't a serious accident, but I didn't really know how the whole process would follow after that and then I received a letter from an advocate here at Crime Victims Services," Hayes said. "They were very compassionate, they walked me through the process and told me what to

See HAYES | 7A



Craig J. Orosz | The Lima News

Cindi Hayes, a Jefferson Awards recipient, sets up a CASA meeting at Crime Victim Services office in Lima.

*Cindi Hayes, CASA Volunteer, CVS Board member, and volunteer CVS human resource advisor wins a Jefferson Award for volunteering. The Lima News; 3-20-14 (edited for space)*

- Outreach included helping Lima Community Church host the "Breaking Every Chain" Conference with 600 attendees at Lima Senior High School;
- CVS created 850 human trafficking awareness drink coasters used by 15 bars;
- CVS became the regional contractor for foreign-born survivors with the U.S. Committee for Refugees and Immigrants (USCRI);
- Hometown Stations WLIO-TV aired a four-part series on outreach and services for human trafficking survivors; and
- CVS was in the first group of programs qualified for Ohio's initial Sexual Violence Baseline Funding, meeting all the qualifications for the Ohio Rape Crisis Core Standards set by the Ohio Alliance to End Sexual Violence.

Amidst these successes, there remained a need for transitional apartments for human trafficking survivors, but after being unable to find appropriate housing or adequate funding for remodeling and operations, it was decided to defer purchasing or renting any type of shelter space.

# 2015-2020

Elder Victim Ministry Director Elysia Bush assisted 66-year-old victim Carol Wilcox, who was beaten, forced to eat animal food and often not allowed to use an indoor toilet. Her Social Security income was stolen by housemates. Carol was finally able to escape by running away to a grocery store where the security guard immediately called an ambulance. CVS maintained nearly daily contact for six months while Carol was helped with a safe place to live, clothing, medical care, and assistance with recovery from starvation and broken bones. Her two abusers were convicted of felonies.

CVS' outcome measures continue to be used as a national model for best practice and quality. CVS Executive Director David Voth presented on Victim Offender

**The Lima News**  
Breaking news at [limaohio.com](http://limaohio.com) Friday, May 1, 2015 • \$1

## Elder abusers earn prison

### 2 hurt woman for her Social Security checks

By Greg Sowinski  
[gsowinski@courtsinmedia.com](mailto:gsowinski@courtsinmedia.com)

LIMA — At 66, Carol Wilcox ate rotted apples, endured beatings with a baseball bat that left her with a broken back and ribs, all to survive until she had a chance to escape.

On Oct. 15, she made her way to a Save-A-Lot where she summoned help. Her months of torture finally ended. On Thursday she got justice as the two people who held her against her will for her Social Security benefits were sent to prison.

Wilcox did not appear in court but her brother, Ralph Hall, was there asking the same question on everyone's mind.

"I just want to know why you did that to my sister?" Hall said. "What was going through your head?"

The principal player in the crime, Dawn Reser, 46, refused to answer. Judge David Cheney pressed Reser with the same question.

"Why?" Cheney asked. "This is beyond comprehension to me. Do you have anything to say to the family? A ball bat?"

Reser didn't respond.

Cheney told Reser the injuries to a 66-year-old woman being struck with a baseball bat are horrific and could have killed her.

"Had that occurred to you at all?" Cheney said.

The judge called her behavior "not impulsive, it is calculated, planned and carried out."

Cheney sent Reser to prison for six years on the charge of

Greg Sowinski | The Lima News

Dawn Reser was sent to prison for six years Thursday for abusing a 66-year-old woman.

See ABUSE | 5A

The Lima News;  
5-1-2015  
(edited for space)

Dialogue and Victim Outcome Measures in Louisiana and Wyoming, and helped develop national outcome measures with the U.S. Dept. of Justice in Washington, D.C. He raised \$3,000 for CVS by training and developing victim outcome measures in Ontario, Canada, after audience members heard him present earlier in Saskatchewan and Manitoba, Canada. He was appointed to the Ohio Attorney General's (AG) Victims with Disabilities Advisory Board and the AG's Victim Services Strategic Planning Committee.

Also in 2015, CVS Leadership Team member Kathryn "Ryn" Farmer spoke at the North American Association of Christians in Social Work Annual Conference held in Michigan on the topic of developing leaders in communities of color.

The biggest organizational change ever for Crime Victim Services was the 2015 increase from \$350,000 in federal criminal fines through the Victims of Crime Act (VOCA) grant to \$1.5 million. With much planning, this allowed CVS to expand from 16 to 32 staff members and resulted in dramatic improvement in quality of services, expansion of programs, and increased numbers of victims assisted. Administratively, program and fiscal leadership of CVS' ten programs shifted from the executive director to the program directors. Each of the CVS programs began controlling their own budget and outcome measures.

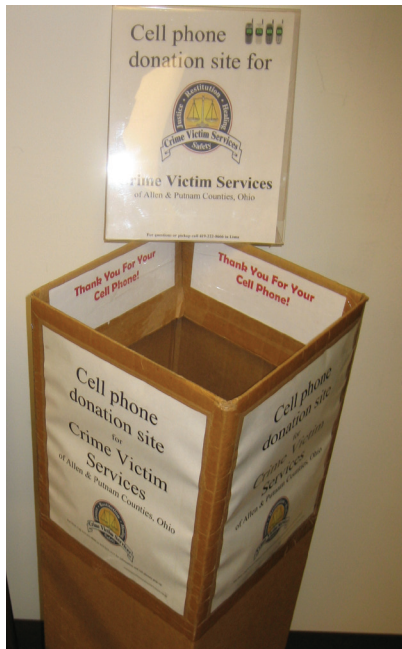
Due to the increase in CASA staff and volunteers, CVS constructed new space for the CASA Program in the basement of the Lima office.



*CASA Advocate Coordinators Julisa Jones and Heidi Barnett view the 2016 construction of the new CASA offices at 330 N. Elizabeth Street, Lima.*



CVS works to raise money for funding, as well as receive donations. An example of this is its recycling cell phones fundraiser, which raised \$6,000 over ten years. Donation boxes, like this one pictured, were located at over a dozen different locations around Allen and Putnam Counties. This fundraiser ended in 2016.



CASA Program Director Tim Thurston wrote CVS' first song "Who will be their voice?" about CASA, which was shared widely on social media and is available on YouTube.

CVS was asked by the Ohio Attorney General's Office to be the VOCA grant fiscal agent for several state and local non-profit organizations, demonstrating CVS' excellence in successful grant administration. The Attorney General also asked CVS to be the sub-grantor for law enforcement training and to assist other counties with program quality issues. This was largely made possible by the accurate and timely fiscal management of CVS Administration Director Jean Slone.

The Lima Police Department began focusing on Community Oriented Policing (COP) and opened "substations" where a COP officer is stationed within local neighborhoods to be close by and enable quicker response by an officer, and for officers to get to know the local residents. The Lima Police Department asked if CVS wanted to also "get closer to the residents" by putting our sign up and having a CVS staff member hold regular hours in the substations. CVS said yes, and, thanks to new VOCA funding, assigned an Outreach Victim Advocate to have part-time hours at all five of the initial group of Lima Police substations.

CVS staff held regular hours at the Lima Police Department substations, including this one pictured on Kibby Street, so victims could access victim services near their homes.



In 2016, the annual “Two Days in May” Victim Services Conference hosted by the Attorney General had a record 30 CVS staff and volunteers attend.

Again thanks to increased VOCA funding, Americans with Disabilities Act compliant push-button doors were installed in both Lima and Ottawa offices. CVS’ Homicide Victim Memorial Garden was expanded and improved with paintings, coordinated by CVS Felony Victim Advocate Phyllis Neff. Lima artist Ruth Ann Sturgill painted the murals in June, 2016.



*Painting by local artist Ruth Ann Sturgill were installed at the CVS' Homicide Victim Memorial Garden in 2016, coordinated by CVS Felony Victim Advocate Phyllis Neff.*

2016 was the first year of “Credit Check Wednesday,” following November’s Black Friday and Cyber Monday, which enabled consumers to access a free version of their credit report to spot identity theft. This event was created by Elder Victim Ministry (EVM) staff in cooperation with local banks in Allen and Putnam Counties.

Within two years of beginning Elder Victim Ministry, its outreach efforts had increased reports of elder abuse to Adult Protective Services (APS) in Allen County from 70 to 200 filings. EVM outreach included TV public service announcements, media events, contacting victims from police reports, and initiating a dedicated phone number for APS. EVM expanded into Putnam County in 2015. For years, Elysia Bush and Becca Peckinpugh helped guide two county’s elder services as leaders of the Elder Justice Coalition in both Allen and Putnam Counties, Ohio.

*Steve and Earlene Sellers, CASA and Elder Victim Ministry volunteers, won the regional Jefferson Award for volunteering and a trip to Washington, D.C.*



Child Advocacy Center (CAC) Director Leigha Shoup won the Allen County Safe Community Children Safety Award for her leadership providing high quality services, expansion efforts, and adding services for victims with developmental disabilities and other special needs. She also led the center to its first accreditation in 2016.

With the increase in Victims of Crime Act (VOCA) funding and grants from the Ohio Department of Health, CVS programs expanded with staff and services, with a few highlighted below:

- Violence Prevention and Healthy Relationship classes expanded to include nine schools in five counties, thanks to CVS Coordinator Sara Heitmeyer. CVS Survivor Advocate Nicole Fairburn developed campus outreach and victim service agreements with Title IX Coordinators on six colleges, including: Bluffton University; Ohio Northern University; The Ohio State University at Lima; Rhodes State College; University of Northwestern Ohio; and Ohio State Beauty Academy.
- Court Appointed Special Advocates (CASA) had its largest class of 19 volunteers sworn in by Allen County Juvenile Court Judge Glenn Derryberry in 2016.
- Rebecca King-Newman was the first CVS Staff Attorney, guiding victims in court filings, victim rights enforcement, immigration issues, protection order cases, and many other legal issues. She also filed an Amicus Brief with the Ohio Supreme Court to support a victim privacy case in 2016.

- Gloria Esquivel-Lynch was the first full-time dedicated trauma counselor on staff for human trafficking, homicide, sexual violence, drunk driving, and other violent crimes, offering bilingual services (in Spanish), and became Eye Movement Desensitized and Reprocessing (EMDR) certified while at CVS.
- Raven Loaiza coordinated with Ohio's Forensic Nursing Network to train 20 area nurses as specialized Sexual Assault Nurse Examiners (SANE).



Since co-founding MADD in 1992, CVS staff have partnered with Mothers Against Drunk Driving volunteers from Allen, Hardin, and Putnam Counties, and often meet over a meal at Lima's Casa Lu Al restaurant (pictured here).

Booklets were created that explained the misdemeanor, juvenile (pictured right) and felony justice processes for victims in Allen and Putnam Counties.

In 2017, CVS began providing Social Work and Counselor continuing education credits, thanks to the leadership of CVS Elder Victim Ministry Director Elysia Bush. This falls in line with the CVS Quality and Outcome Dashboard measures of continuous training for staff and volunteers (see Appendix D).

Elder Victim Ministry (EVM) Advocate Evelyn Smith took over the "Are You Okay?" telephone reassurance program from the Allen County Sheriff's Office and continued to connect with 15 lonely elders with weekly phone contacts. Elder Victim Advocates helped lead regular outreach events, presentations, and gave door prize gift baskets to 167 Lima elders at Pilgrim Place Apartments, Dominion Building Apartments, Lima Towers, and other sites. EVM began outreach to elder domestic violence victims, serving 60 in its first year.

JUVENILE COURT PROCESS	
<b>CRIME VICTIM SERVICES</b> 330 N. ELIZABETH STREET 2ND FLOOR LIMA, OHIO 45801 419-222-8666 8:00 AM - 4:30 PM <small>WWW.CRIMEVICTIMSERVICES.ORG</small>	<b>ALLEN COUNTY JUVENILE COURT</b> 1000 WARDHILL LIMA, OHIO 45805 419-227-5531 8:00 AM - 4:30 PM <small>WWW.ALLENCHIJUVENILE.COM</small>



*Child Advocacy Center's (CAC) new child-friendly furniture pictured at Lima Memorial Hospital, purchased with VOCA funding. In 2017, CAC served 167 children from 14 counties, involving 91 medical exams and five persons with a developmental disability. Six Pediatric Sexual Assault Nurse Examiners (P-SANE) were on contract.*

Mercer and Shelby Counties both began their own Rape Crisis Programs, thanks to leadership from CVS Regional Sexual Violence Program Developer Raven Loaiza.

1,000 youth were reached with a “#Loveis” social and news media campaign with presentations in 18 schools in Allen, Auglaize, Hardin, and Putnam Counties.

Over several years, CVS Director of Rape Crisis, Anti-Human Trafficking and Prevention Programs Kathryn “Ryn” Farmer and Survivor Advocacy Coordinator Raven Loaiza presented at the National Association of Christians in Social Work (NACSW) conference in North Carolina on “Humility & Power: A Path for Leadership Development in Communities of Color,” and they spoke at NACSW in Cincinnati on “Human Trafficking Survivors: Trauma & Trauma Informed Care Practices.” Ryn Farmer and Kirsten Stopher, CVS Human Trafficking Survivor Victim Advocate, were also workshop presenters on trauma-informed services at the International Human Trafficking and Social Justice Conference in Toledo, Ohio.

In 2017, CASA was growing so fast that Director Tim Thurston said the program might reach 80 volunteers, and he mused that CASA Staff Advocate Coordinators would definitely need more space and separate offices to be able to speak with volunteers and attorneys. In addition, the need to provide 12 training hours each year for all volunteers meant training space was also needed. CVS therefore



purchased 234 N. Main Street, Lima, from David and Christine Rodabaugh for the CASA Program, with CVS Board member Bill Timmermeister leading the fundraising by making a substantial gift.

Over \$270,000 was raised locally to purchase and remodel the CASA building, with help from fundraiser Chuck Wolfe, from Strategic Solutions for Nonprofits. Lima's Nutrien Plant provided the largest business gift of \$60,000. Other major donors were Citizens National Bank, Rudolph Foods, Thermal Gard Window & Door, Tom Ahl Dealership, Webb Insurance, Wannemacher Enterprises, and Duff Family Foundation.

The first construction project was to repave the parking lot (see picture below). Interior and exterior remodeling was completed in 2019. CVS won a Downtown Lima Inc. Achievement Award that year for the CASA building remodeling.

*Court Appointed Special Advocates (CASA) volunteers are honored at their 2017 recognition banquet for their dedication as Guardian ad Litem for abused and neglected children through Allen and Putnam County's Juvenile Courts.*



*Pictured on the left, the parking lot needed to be dug up and completely repaved. On the right is the view of the remodeled entrance on 234 N. Main with access to the Volunteer Training Room.*

CVS operates a "no wrong door" concept, which means however a victim reaches out for help of any kind to CVS, that first "door" they open (their first "touch" with the agency) should be the right way to get whatever services they need. For example, if a rape victim discloses to a CVS public speaker or to a school violence prevention specialist, or calls the Rape Crisis Line, or reveals their trauma to a court advocate working a different case, the victim will get connected to the right person immediately from that first contact or "door" of the agency. With CVS having ten programs, and with cross training, each staff member is the "right door" for all victims.

### “No wrong door”

*Sometime during 2019, CVS’ “one-stop” victim service model linked unconnected victims and crimes. Three unconnected victims – one from Facebook, one a mother, and one a student from a school prevention class – each independently revealed a rape by the same offender. CVS helped investigators pull the case together which resulted in finding seven total victims and resulted in numerous rape convictions of the juvenile perpetrator.*

*This case demonstrated the value of CVS’ “no wrong door” design that includes victim services, public outreach, and school violence prevention classes which integrate to comprehensively support victims and hold perpetrators accountable.*

Since 1983 when his sister Marsy was stalked and murdered, Dr. Henry T. Nicholas III has been campaigning for, and providing funding for, victims’ rights to be ratified into state and federal Constitutions. In 2008, California passed what became known as Marsy’s Law, representing strong Constitutional rights for victims and their families, and other states have followed suit. In 2017, Ohio voters passed the Ohio Victim Rights Constitutional Amendment, called Marsy’s Law, into effect with an astounding 83% passing rate. As part of the efforts to pass the law, CVS staff provided newspaper editorials and media interviews across Ohio and helped deliver the 2,000 original petitions to the Ohio Attorney General’s Office to get the Victim Rights Constitutional Amendment on the Ohio ballot.

*Putnam County prosecutors, Sheriff’s Office, Police Departments, and Crime Victim Services’ staff endorsed Marsy’s Law, including the current CVS Board President, Brad Brubaker, at the back on the right in the black uniform.*







# MARSHY'S LAW

## FOR OHIO

Ohio Crime Victim Rights (Marsy Rights)	
YOU HAVE THE RIGHT TO:	YOU MAY REQUEST YOUR RIGHT TO:
Be treated with fairness and respect for your safety, dignity and privacy	Timely notice of all public proceedings in your case and to attend them
Reasonable protection from the suspect or anyone acting on his or her behalf	Speak with the prosecutor
Proceedings free from unreasonable delays	Be notified of the suspects release or escape
Be heard at public proceedings involving release, plea, sentencing, or parole	Assert these rights yourself, by a representative, or ask the prosecutor or an attorney for help
To a court order of restitution for eligible losses, with proof	Appeal a victim rights violation to your district Appeals Court

Victim Contacts for Putnam County, Ohio	
Date of incident _____	Report # _____
Law Enforcement officer or agency _____	
<b>Free Victim Services and Rights</b> <b>Crime Victim Services</b> 338 E. Third St., Ottawa 419-523-1111 (877-274-7471) <a href="http://CrimeVictimServices.org">CrimeVictimServices.org</a> 	
Tracking your case	
<input type="checkbox"/> <b>Putnam County Municipal Court</b> Misdemeanor cases & felonies before Grand Jury. Arraignment hearings: Mon & Wed at 1 pm Tues, Thurs & Fri at 9 am 419-523-3110	<input type="checkbox"/> <b>Putnam County Common Pleas Court</b> - Felony crimes starting with Grand Jury 419-523-3110
<input type="checkbox"/> <b>Putnam County Juvenile Court</b> proceedings contact Crime Victim Services	
<b>To track suspect in custody:</b> <b>Victim Information Notices Everyday (VINE)</b> - suspect custody status 1-800-770-0192 <a href="http://VineLink.com">VineLink.com</a>	<b>To file for state victim funds:</b> <b>Victim Compensation:</b> your costs from a violent crime 1-800-582-2877 <a href="http://OhioAttorneyGeneral.gov/Victims">OhioAttorneyGeneral.gov/Victims</a>

Derechos de víctimas de crímenes en Ohio: (Derechos de Marsy)	
Ud tiene derecho a:	Puedes solicitar su derecho a:
Ser tratado con justicia y respeto por su seguridad, dignidad y privacidad	Aviso oportuno de todos los procedimientos públicos en su caso y asistir a los procedimientos
Protección razonable contra el sospechoso o cualquier persona que actúe en su nombre	Hablar con un fiscal
Procedimientos sin retrasos irrazonables	Ser notificado de la liberación o escape de los sospechosos
Para consultar con el fiscal antes de un acuerdo de culpabilidad	Usted mismo puede afirmar estos derechos o Usted puede hacerlo por medio de un representante o solicite ayuda al fiscal o a un abogado
Para una orden judicial de restitución, para las pérdidas probadas elegibles	Apelar una violación de los derechos de la víctima a la corte de apelaciones de su distrito

Contactos para víctimas en el condado de Putnam	
Fecha del incidente: _____	# de reporte: _____
Nombre del oficial de policía o agencia: _____	
Servicios para víctimas e información de los derechos son GRATIS: <b>Crime Victim Services</b> , 338 E. Third St. Ottawa 419-523-1111 (877-867-7273) <a href="http://CrimeVictimServices.org">CrimeVictimServices.org</a> 	
Para información sobre su caso	
<input type="checkbox"/> <b>Corte municipal del condado de Putnam (delitos menores)</b> Delitos menores y delitos mayores presentados al gran jurado. Procedimientos del proceso de acusación (arraignment) son Lun y Mier a las 9 am, Mar, Jue y Vie a la 1 pm Para información llamar a 419-523-3110	<input type="checkbox"/> <b>Corte de delitos mayores/graves (Common Pleas)</b> Delitos mayores presentados al gran jurado. Llamar a 419-523-3110
<input type="checkbox"/> Para información de la corte de los menores de edad llamar a <b>Crime Victim Services</b> 419-523-1111	
<b>Para información sobre del sospechoso en custodia:</b> <b>VINE:</b> para información sobre del sospechoso en custodia llamar a 1-800-770-0192 o visitar <a href="http://VineLink.com">VineLink.com</a>	<b>Para solicitar fondos estatales para víctimas: Compensación de víctimas:</b> para información sobre sus costos de un crimen violento llamar a 1-800-582-2877 o visitar <a href="http://OhioAttorneyGeneral.gov/victims">OhioAttorneyGeneral.gov/victims</a>

Marsy's Law Victim Rights palm cards in English and Spanish, created by CVS, are distributed to victims in Allen and Putnam Counties by law enforcement at the crime scene (Putnam County sample shown).



In 2018, Allen County's 20-page Anti-Human Trafficking Protocol was completed, led by Day One Program Director Kathryn "Ryn" Farmer. Day One became the collective name for the CVS department housing the previously separate Rape Crisis, Anti-Human Trafficking and Prevention Programs. Bringing these teams together into a comprehensive unit made sense, as these three programs were making parallel efforts to assist survivors of sexual violence.



Also, University of Findlay researcher Jaymelee Kim, Ph.D., provided in-depth human trafficking analysis and program recommendations for CVS.

The Van Wert County YWCA took over operating their county's Rape Crisis Program, after being prepared for the role for several years by CVS staff Raven Loiza, plus the YWCA took over assisting the Paulding County Rape Crisis Program from CVS.

Although CVS is constantly promoting our programs and raising awareness, we set a record for public education for a single month in April, 2018, with 43 newspaper, TV, and radio coverages and 36 presentations before 3,324 people.

Other awards and accomplishments in 2018:

- Becca Peckinpugh, Elder Victim Ministry Advocate, wrote many newspaper articles on elder abuse for the Putnam County Sentinel and The Lima News, with one feature article being distributed internationally by "World News" media feed;
- CVS' Anti-Trafficking Program won the Partner Agency Award for 2018 at the International Human Trafficking Conference held in Toledo; and
- As the Lima Police Department began creating a body camera protocol, CVS was the victim's voice, behind the scenes, successfully advocating for victims' privacy rights; in 2018, Lima Police Department began using body-worn cameras.

Around this time, CVS adopted the motto: "Every Victim. Every Right. Every Service. Every Time." This motto exemplifies the organization's inclusivity, championing the rights of all victims – regardless of gender, race, or religion – to be informed, present and heard from the time of the crime to parole or release hearings years later.

# Every victim. Every service. Every time.

PC Sentinel  
4-25-18

## Crime Victim Services starts Special Victims Unit

By Martin Verni  
Staff Writer

[martin@putnamsentinel.com](mailto:martin@putnamsentinel.com)

### PUTNAM COUNTY

— As part of an annual report generated by Crime Victim Services to review its efforts and successes throughout the previous year, the agency also describes the goals it hopes to accomplish in this current year. One of those goals for 2018 is the creation of a Special Victims Unit.

Because of television crime shows like *Law and Order*, many people commonly associate the term Special Victims Unit with sex crimes. With this initiative, CVS is reclaiming the term to focus on the populations sometimes underserved by law enforcement and social service agencies. The new unit, which has already begun conducting trainings, will focus on ensuring these underserved populations receive full access to the services available to them.

The populations being targeted by the new unit include: those who identi-

*“...we want to reach them and make sure that underserved victims know that they can get fair and expert services from us...”*

**David Voth**  
CVS Executive Director

fy as LGBTQ+; immigrant populations and those with limited English speaking skills; repeat victims; often unreported crime victims such as the elderly and male sexual assault survivors; individuals with developmental and other disabilities; people of color; the deaf, hard of hearing, and blind individuals; and those who might benefit from restorative justice, like victim restitution or populations that could utilize school peer mediation.

According to David Voth, Executive Director of Crime Victim Services and the Assistant Coordinator for the new SVU, one of the things these popu-

lations all have in common is, “[They] may not feel able, comfortable, or trusting enough to contact Crime Victim Services.”

“So, we want to reach them and make sure that underserved victims know that they can get fair and expert services from us, regardless of the kind of crime, their background, or any other reason that they would have to feel inhibited or unsure about whether they should call us, or that we will be able to help them.”

“For example,” Voth continues, “a person who does not speak English well may assume that it would be a problem for them to try to get help from us. We want

to assure people from all kinds of different backgrounds, that we are doing everything possible to be not just confidential, but be able to help them.”

“Whether it is because of being deaf, or having a sight issue, or being a person of color, being an immigrant, a crime victim may not have called the police yet. Can they still call us? Yes, of course.”

“And, a particular area where we are trying to make sure that we are able to reach and serve victims is if they have a cognitive, physical or sensory disability or sensitivity. Those are all reasons that people might typically think, ‘You know, talking about a crime that happened to me is bad enough and hard enough, but do I really want to try and see if they can actually help me or not?’ We want to make sure people know that we have thought about that ahead of time, have prepared ahead of time, and that we are able to help them.”

► See SVU/A13

Putnam County Sentinel; 4-25-2018 (edited for space)

The Special Victims Unit (SVU) was named in 2018, but this program grew out of the prior ten years of work for underserved victims. CVS established the SVU structure, recruited 13 staff as group leaders and “Champions,” and hired a director in 2018. New outreach and training began for underserved populations.

As the above Putnam County Sentinel article explains, CVS is reclaiming the term “Special Victims” to represent

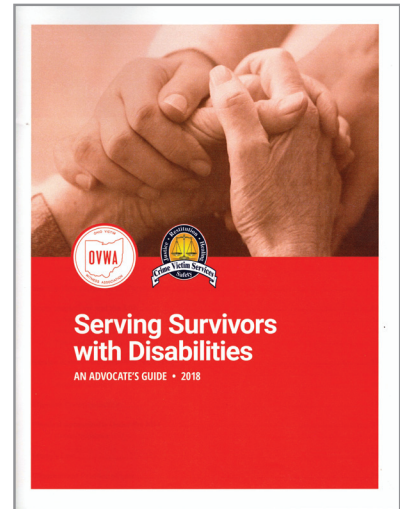


**SPECIAL VICTIMS UNIT**  
CRIME VICTIM SERVICES

our eight identified underserved groups: Deaf, HoH, Blind; Survivors of Color; Disabilities; Unreported; Repeat Victims; Immigrant Populations and Limited English; LGBTQ; and, Restorative Justice services. SVU Champions (staff) have more detailed areas of special needs within each group, and are leading the agency in meeting the needs for those groups in an intentional and comprehensive way.

The first SVU Director, Leigha Shoup, co-authored "Serving Survivors with Disabilities" with Liz Poprocki, Executive Director of Ohio Victim Witness Association. The Guide can be found at [CrimeVictimServices.org](http://CrimeVictimServices.org) (go to Special Victims Unit) or at [OVWA.org](http://OVWA.org) (go to Resources). Leigha also created a sensory tool kit to help staff interact with special needs victims. The SVU sensory tool kit was used 41 times at the CVS Child Advocacy Center alone in 2018, besides its use in other CVS programs.

In 2019, CVS won the "Program of the Year Award" from the OVWA. CVS Day One Director Kathryn "Ryn" Farmer also won the "Future Leader Award."



*In 2019, CVS Day One Director Kathryn "Ryn" Farmer (right) won the "Future Leader Award" from the Ohio Victim Witness Association Executive Director Liz Poprocki (left).*

Other CVS and staff accomplishments of 2019 include:

- Elder Victim Ministry Advocates Becca Peckinpaugh and Zach Kreischer trained 173 bank employees on new Ohio-mandated reporting laws related to elder abuse;
- A record 7,777 college students received victim services and Title IX training from CVS staff;
- Staff attorney and Court Advocacy Director, Abby Hefflinger, assisted 259 victims with legal issues; and
- CVS created its own computer network, leaving Allen and Putnam government systems, thanks to CVS VOCA Coordinator Jared Sunderland and Administration Director Jean Slone.
- Day One Director, Kathryn “Ryn” Farmer, presented on “Outcome Measurements in Victim Advocacy” to the Network of Ontario Victim Service Providers Annual Meeting in Ontario, Canada.
- Regional Rape Crisis Coordinator, Raven Loaiza, partnered again with Ohio’s Forensic Nursing Network to train 15 more Sexual Assault Nurse Examiners.
- Ronda Norris, Sexual Assault Nurse Examiner, won the 2019 “Models of Justice Forensic Nurse Leadership Award” from the Ohio Crime Victim Justice Center




*CVS staff member Kianna Collins was featured on African-American sexual assault survivor outreach billboards and bus benches.*

In 2019, 24-hour Rape Crisis hospital response switched from CVS staff to trained contractors, in order to reduce burnout and fatigue of CVS staff.

CASA celebrated “10 years, 100 Advocates, and 1,000 children served” since its inception in 2009, including having the most volunteers of all Ohio counties with fewer than a 300,000 population. Program Director Tim Thurston led an event on October 2, the actual ten-year anniversary, to not only celebrate these achievements but also promote the need for more volunteers to “provide advocacy to every child who needs it” in Allen and Putnam Counties. CASA reached over 50% of all Allen County Juvenile Court involved child abuse and neglect cases, under Tim’s leadership.



*Lima's Hometown Stations provided coverage of CASA's ten-year anniversary celebration.*



**10 Years**  
**100 Advocates**  
**1000 Children Served**

---

Join us for a community event  
 celebrating a decade of advocacy  
 for the children of  
 Allen and Putnam Counties

**October 2, 2019 | 5:00pm – 6:00pm**  
 CASA, 234 N. Main St., Lima, OH



CVS' Victims of Crime Act (VOCA) grant from federal criminal fines (not taxes) reached a high of \$2 million, and CVS was the fiscal and program manager for the first six months of the new Ohio Adult Advocacy Center, until the Center received its own non-profit status.

*At the Lima CVS office, the Intake Victim Advocate space (pictured right) and a room in the back hallway were renovated (right) during 2019.*

Robin Daley was hired as the Human Resources Director, and began CVS staff "Gotcha Cards" to praise co-workers who were "caught being good," resulting in widespread staff participation and appreciation. CVS staff cross-training events were coordinated by Raven Loiza, so staff could remain familiar with other specialty and updated services.

A grant from the U.S. Dept. of Justice funded the printing of thousands of victim rights posters and palm cards, along with TV public service announcements. This was regionally accomplished by CVS Court Advocacy Director and Attorney Abby Hefflinger, the grant author and project supervisor, as well as by CVS Intake Victim Advocate Christine Rodabaugh, the implementation coordinator.



After its inception in 2017, and subsequent development of its program structure, the CVS Guardian Program began full services in 2019. The program began recruiting, training, and matching volunteers with persons deemed incompetent ("Ward") by the Allen County Probate Court. To qualify for CVS assistance, the Ward had to have had a prior victimization. The Guardian Program provides qualified, trained, and committed court-appointed Volunteer Guardians for adult victims deemed unable to make important life decisions while ensuring their safety, dignity, and quality of life. Elysia Bush was named Director and Katie Campbell (pictured) joined the team as Guardian Program Coordinator.

*Rachel Wykoff is sworn in by Allen County Probate Court Magistrate Tim Hamman as the first CVS Volunteer Guardian of the Person.*



In 2019, CVS invited and hosted Ohio Attorney General Dave Yost for the 24th Annual Mothers Against Drunk Driving (MADD) Top Cop Banquet, where he presented 23 officers with awards for the most drunk driving arrests in Allen, Hardin, and Putnam Counties.

CVS staff have many positive examples of successful recovery by traumatized survivors of violent crime. However, the serious impact of crime was also felt by staff more personally when two human trafficking survivors being assisted by CVS both died within months of each other in unrelated circumstances. The Western Ohio Critical Incident Stress Management (CISM) team came in to assist CVS' Day One Program staff process their grief and sadness.

Two hundred "#LoveLima" colorful frisbees were handed out at the CVS booth at the Juneteenth Celebration at Lima's Dr. Martin Luther King Jr. Center Park.

In 2019, the Child Advocacy Center multi-disciplinary team provided 115 child sexual assault forensic interviews, including two foreign language victims and two victims brought by investigators with the Federal Bureau of Investigation (FBI).

Fifty-one children were given CVS Spanish language backpacks at the Putnam County migrant fair as an outreach by Beth Hellman and Tammy Baumunk, Special Victims Unit staff in the Ottawa CVS office.

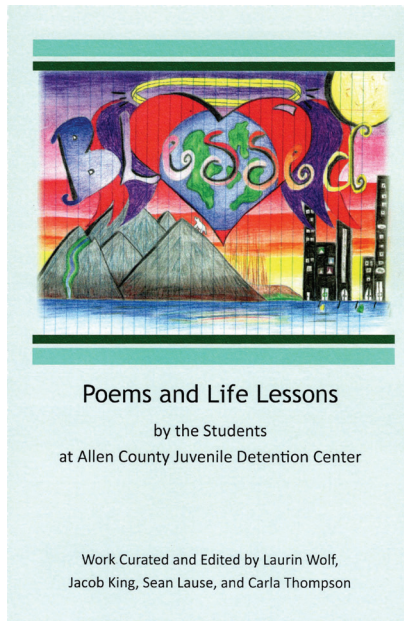
The Ohio Alliance to End Sexual Violence renewed the CVS Rape Crisis Program

accreditation with the highest ranking of “Fully Compliant” for Ohio’s Rape Crisis Standards.

One initiative of the CVS Special Victims Unit was to begin a CVS Staff of Color group meeting series, as well as an Aspiring White Accomplices group that met during 2019 and reviewed the book, “White Fragility” by Robin DiAngelo. Their second book discussion was, “Yellow,” by Frank H. Wu.

Elder Victim Ministry (EVM) had United Way Day of Caring volunteers prepare 400 packets that were used by EVM staff and volunteers for community presentations and for delivery when making home visits to talk about identity theft. EVM does frequent outreach events on different elder-related topics, such as hosting monthly groups for the elderly on scams. Elder Victim Advocate Sherry Smith had 21 attendees at one of her monthly “Get the Scoop on Scams” groups during 2019.

CVS hosted 32 attendees at Lima’s Bradfield Center on “Empower Your Voice” with community leaders and Lima native Dr. Tyffani Monford Dent (a psychologist and board member on the Ohio Alliance to End Sexual Violence) as she spoke on supporting survivors of sexual violence in the Black community.



CVS Prevention Educator Carla Thompson co-led ten classes at the Allen County Juvenile Detention Center (JDC) during the summer of 2019, ending with readings and publication of “Poems and Life Lessons,” created by the detention students. Six CVS staff and Lima Mayor David Burger attended the event with Juvenile Detention Court staff.



The CASA building mural on the corner of Main and North Streets in Lima was finished in 2019, thanks to the Lima Arts Council.



Master of Ceremony Zach Kreischer (center) doles out the Crime Victim Services Christmas Family Feud questions to staff members Kathryn "Ryn" Farmer and Tim Thurston, with Jared Sunderland (left) and Kim Affholder (right) waiting their team's turn. The annual CVS staff Christmas party promotes teamwork and honors the hard work of these dedicated professionals.



The CVS Board of Directors approved changing the CVS relationship of the Child Advocacy Center (CAC) from being the "owner" to CVS being the contractor operating CAC. The program and fiscal responsibility shifted to the CAC Executive Committee.

A 39-page protocol for assisting immigrant victims was completed, thanks to CVS staff Raven Loaiza and Kathryn "Ryn" Farmer as part of the efforts of the CVS Special Victims Unit advocating for underserved immigrant victims.

Day One Program Survivor Advocate Britany Reyes, with co-workers, held an anti-human trafficking forum hosted by Lima Community Church, involving survivor speaker JoDee Figueroa and area professionals, which 60 people attended. In 2020, Day One Program's Regional Rape Crisis Coordinator, Raven Loaiza, established a 24-hour rape crisis response in Hardin County, in partnership with Joint Township District Memorial Hospital.

In 2020, the CVS Board of Directors approved a three-year Strategic Plan with two priorities – Sustainability and Integration:

## **SUSTAINABILITY**

### ***To improve CVS' foundation for excellence and fiscal responsibility***

*Crime Victim Services has thrived since 1980 thanks to a clear mission, innovation, community support, quality services, and consistent leadership. However, CVS is facing challenges of lagging organizational structure, cuts from its primary funding source, lack of reserves, and the retirement of its leader. An increase in reserve funding and diversity of income sources will improve financial stability. The establishment of an Executive Director succession plan, staff development plan, and board leadership strategy will ensure that CVS management transitions are smooth.*

## **INTEGRATION**

### ***To ensure CVS' effective and efficient staff functions and service delivery***

*Crime Victim Services operates ten programs. This nationally unique model differentiates CVS from its peers by providing truly comprehensive services within one agency. However, it needs to be a more integrated experience for clients, and seamless for administrative purposes while maintaining program distinctive focus and process. The improvement and alignment of technology, integration and simplification of quality measures, communications, victim services, and the intentional cultivation of a healing culture will promote seamless navigation for victims and quality work processes for staff and management.*

Allen County Commissioners and Lima City Law Director/Council approved \$26,500 each for a new CVS Victim Advocate position due to a 41% increase in victims served since Ohio's Marsy's Law Victim Rights Constitutional Amendment passed in 2017.



*CVS purchased the empty lot next to the CASA building from the Lima City Land Bank in 2018, and finished the CASA Volunteer Park in 2020. Major donors were Dominion Energy and Procter & Gamble.*

CVS staff serving on Ohio Boards of Directors in 2020:

- Katie Campbell, Guardian Program Coordinator; Ohio Guardianship Association
- Kathryn “Ryn” Farmer, Day One Director; Ohio Alliance to End Sexual Violence
- Tim Thurston, Court Appointed Special Advocates Director; Ohio CASA/GAL
- David Voth, Executive Director; Ohio Victim Witness Association

Tim Thurston, Director of Court Appointed Special Advocates (CASA), won the Children Safety Award from the Lima-Allen County Safe Community Coalition (awards sponsored by the Fraternal Order of Police and Fraternal Order of Police Associates). Tim’s nomination included praise from Ohio CASA Executive Director Doug Stephens and Allen County Juvenile and Probate Court Judge Glenn Derryberry.

*CASA volunteer Angie Herzog (center) was announced as the Jefferson Award winner to represent the region at the national award banquet (photo from The Lima News; 5-27-2020).*



Some significant CVS changes in 2020 included the retirement of two long-term employees – Phyllis Neff, Felony Victim Advocate, after 32½ years, and Jean Slone, Administration Director, after 28 years. Also, CVS moved its data and victim file management system from Microsoft Access to a cloud-based system at CiviCore, began an annual report (created by Becca Peckinpaugh, Carla Thompson, and Katie Campbell), a slimmed down public Quality and Outcome Dashboard (see Appendix D), and moved from Microsoft Office to Office 365 for administrative and word processing functions. CVS' Employee Handbook was updated, made shorter and easier to read.

March 17, 2020, CVS offices closed to the public, due to the COVID-19 pandemic, with most staff working remotely. Advocacy and victim rights continued through several openings and closings as pandemic levels changed for Allen and Putnam Counties. The total number of victims assisted remained stable. CVS qualified for \$245,635 in COVID-19 CARES Act federal pandemic funding for personal protection equipment (PPE) and equipment and technology needed to adapt to remote work and services.

Across the nation, the federal criminal fines fund, Victims of Crime Act (VOCA), (started by former President Ronald Reagan in 1986) significantly reduced funding for victim services. For CVS, this resulted in a combined loss for 2018 and 2019 of 47% of its VOCA grant for a total loss of \$850,000. This is the largest and most unexpected cut for CVS since first receiving this federal grant in 1986. Reducing funds by almost half resulted in many cuts across CVS, including the loss of seven positions: two CASA Advocate Coordinators; two Elder Victim Ministry Victim Advocates; a Human Trafficking Survivor Advocate, the Trauma Counselor, and the Human Resources position. Unfortunately, the natural consequence of losing critical staff will be to reduce the number of victims served, to reach fewer underserved victims, and to limit the range of services that victims need to recover their safety, healing, justice, and restitution.

In late 2020, CVS had two more stories of collaboration and survivor success. CVS Day One Advocacy Coordinator Raven Loaiza spoke with Lima Police Detective Steve Stechsulte due to concerns about a human trafficking survivor that CVS Survivor Advocate Brittany Reyes was assisting. Within days, Lima Police conducted a sting operation that led to the arrest of the traffickers involved in the CVS survivor's case. In another case, a family member told the media that CVS Elder Victim Advocate Sherry Smith was a "guardian angel" after Sherry helped return \$123,000 back to her 86-year old's mother's scammed bank account. Partners with CVS in this elder exploitation case were employees of a UPS Store, Black and White Cab Co., and Adult Protective Services, who assisted in identifying and stopping the scam, which enabled the recovery of most of the elder victim's money.

*CVS paid for the recycled plastic material for a new porch and steps at its Ottawa office, with labor provided by the Putnam County Commissioners.*



A recent case captures how Crime Victim Services provides expert, passionate, comprehensive, and integrated victim services for victims' safety, healing, justice, and restitution:

*A pre-teen victim wrote a simple and heartfelt thank-you to Day One Director Kathryn "Ryn" Farmer, MSW, but this simple card represented much more behind the scenes. It started with CVS Putnam County Director, Tammy Baumunk, LPC, helping the family in a prior case of family violence which led the mother to trust CVS. The mother reached out to Ryn on behalf of her child before calling law enforcement or children services. Ryn worked with their immediate trauma, and then promptly helped them report the crime to the authorities. Besides specialized sexual violence Survivor Advocates assistance, the child benefited from a forensic interview and forensic medical exam by CVS trained Sexual Assault Nurse Examiners at CVS' Child Advocacy Center. CVS Court Advocates provided legal rights during the prosecution. A free trauma counselor and attorney on CVS staff were also available. Although multi-county, multi-crime, multi-generational, and multi-program, this survivor and family benefited from CVS' seamless "one-stop" services.*

This personal victim advocacy was possible because Crime Victim Services is unique in Ohio and most of the United States in offering comprehensive and integrated victim service programs located within a single, local agency.



*As the COVID-19 pandemic swept across Ohio, CVS joined the world in working and meeting as remotely as possible, including the above staff meeting held by Zoom in September.*

*If a picture is worth a thousand words, then a fitting picture to conclude the history and successful advocacy of the first 40 years of Crime Victim Services is the reserved seating in Allen and Putnam County's courts that protects the victim's right to be informed, present, and heard.*

## Decade in Review:

During the last decade, the field of victim services, with accompanying research and technology, has developed into a distinct professional field and career choice for tens of thousands of advocates across the nation and located in every American county. The use of “Victim Impact Statements” is now common across the nation. Courts commonly uphold victims’ legal rights as well as protections for their privacy, fair treatment, and safety considerations. For example, the U.S. Supreme Court has ruled multiple times (based on different case facts) that federal laws require that offenders with criminal convictions involving domestic violence cannot use or own guns and ammunition, even if carrying a weapon is required for their employment. Under the pioneering leadership of Cathy Harper Lee and Elizabeth Well, the Ohio Crime Victim Justice Center expanded their use of free victim rights attorneys as they assist hundreds of victims each year in enforcing victim rights laws. Marsy’s Law amendments to state constitutions were passed in 15 states, covering almost 50% of the U.S. population, with the ballot measure always passing. Ohio’s voter passage rate of 83% in 2017 remains one of the strongest endorsements of victim rights in the nation. The ultimate goal of the Marsy’s Law victim rights movement (which CVS steadfastly promotes) is to amend the United States Constitution with the same strong victim rights to be informed, present, and heard in the justice process, rights to consideration of their privacy, safety, and fairness beginning from the time of the crime, and the right to mandatory orders of prompt and full restitution. Offenders have had “Miranda Rights;” victims must have “Marsy Rights.”

Since 2010, CVS expanded its outreach and services for victims with mental health, addiction, LGBTQ, disabilities, elders and other underserved victims. In 2013, CVS led the state-wide effort

that successfully protected the leadership and autonomy of the Ohio Dept. of Rehabilitation and Corrections' Office of Victim Services. CVS championed the "one stop" service model, first adopted with the Family Justice Center in Putnam County, and led the development of the region's first Child Advocacy Center, to minimize trauma and put the needs of the victim foremost. CVS was a state leader in the overwhelming passage of strong victim rights, Marsy's Law, into Ohio's constitution. CVS is committed to advocating for victim rights to be adopted into the U.S. Constitution.

From 1980-2020, CVS served more than 58,000 victims and survivors. Each decade, more victims were reached with more services. In 2020, our current staff of 35, along with 155 volunteers, now advocate for over 5,000 victims each year and educate about 3,000 students and 1,500 community members on anti-violence. CVS gives over 100 public presentations annually on behalf of victims' rights and services, and partners with over 50 community organizations.





## Appendix A

# Crime Victim Services Staff – 1980-2020

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Abby Hefflinger	Dana Brown	June (Dix) Brewer	Rich Burgoon
Alice Bishop	Dana Morman	Kara Rump	Robin Daley
Alicia Parker	David Voth	Kathleen Montgomery	Rory Stauber
Alisha Harper	Deb Kaufman	Katie Campbell	Ruth Schwartz
Ally Bader	Deb Wyant	Katlin Shuherk	Ryn Farmer
Amanda Hermiller	Dee Lucas	Kelsey Miller	Sandy Newland
Amy Evans	Demont Watkins	Kianna Collins	Sara Heitmeyer
Amy Wiechart-Bayliff	Denique Dennis	Kim Affholder	Sarah Wheeler
Angi Craig	Diana Paulik	Kim Ernst	Shelbe Brown
Angie Schmersal	Dinah Arlington	Kimbrelly Smith	Shelley Price
April Dill	Elysia Bush	Kirsten Stopher	Sherry Smith
Aruna Manisekaran	Erica McDuffie	LaShay Nichols	Stephanie Evans
Aryn Banks	Erin Ostling Burkholder	Laura Wright	Stephen Jenkins
Autumn Swanson	Erin Recker	Laurel Neufeld Weaver	Suzann Bauman
Barb Jauert	Evelyn Smith	Leah McCray	Tammy Baumunk
Barbara Finn	Faye Eiber	Leah Wilbert	Teresa Borger
Becca Peckinpaugh	Francis Kohler	Leigha Shoup	Terri Bockrath
Beth Hellman	Gina Brun	Linda Nichols	Tessa Clark
Beth Joyner	Gloria Esquivel-Lynch	Lisa Fried	Tessa Guterrez
Brandon Casler	Greg Recker	Logan Pfeifer	Tim Thurston
Brittany Reyes	Heidi Barnett	Lorraine Amstutz	Tracy Gable
Brooke Law	Heidi Merer	Mandy Hermiller	Tracy Hunt
Brooke Shelter	Jackie Mach	Maria Allen	Tracy Johnson
Carla Kohler	Jackie Sanders	Marilyn Miehl	Trisha Davis
Carla Thompson	Jared Sunderland	Marsha Hanes	Wendy Jones
Carolyn Nanson	Jean Sanchez	Marsha Hoehn	Zach Kreisler
Charla Lauth	Jean Slone	Melissa Cruz	
Charlotte Powell	Jeanne Cooper	Michelle Hermiller	<i>Names are listed</i>
Chasity Tietje	Jenny Asmar	Micki Siebenaler	<i>alphabetically by</i>
Chelsea Migura	Jenny Lutz	Mike Tarbet	<i>first name.</i>
Chris Rodabaugh	Jessy Compton	Misti Harlow	
Christian Banks	Jill Schumaker	Nathan Buck	
Christine Scott	JoAnn Bloom	Nicole Fairburn	
Cindi Hayes	Jodi Seiler	Norma Gable	
Cindy Hambly	Jodi Warnecke	Pamela Silver	
Cindy Ridenhour	Julie Borer	Phyllis Neff	
Colleen Matthew	Julie Landin	Raven Loaiza	
Dan Stanowick	Julisa Jones	Rebecca King-Newman	

## Appendix A

# Crime Victim Services Volunteers – 1980-2020

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Abbigail Miller	Chad Beechboard	Gene Bickel	Kristen Fennig
A.D. Sandy McDonald	Charles Yeagle	Gene Joseph	Kurt Sneary
Alexis Haycock	Charlie Harrod	Geni Keiser	Lakisha Freytag
Alice Jolliff	Christina Walton	Grace Grant	Larry Flick
Amy Hedrick	Christy Homan	Haley Acerro	Larry Miles
Anna Cammarn	Chuck Tavenner	Homer Bowers	Larry Young
Andrea Compton	Cindi Hayes	Howard Zehr	Leland Voth
Andrew Mason	Cindy Gerschutz	Jackie Schroeder	Leonard Stark
Angi Schmersal	Collen Matthew	James Anders	Lianne Mullenkamp
Ann Marker	Dan Best	Jamey Bickel	Limara Jett
Ann Miles	Dan Dalton	Jamie Dixon	Linda Clay
Ann Rickert-Hall	Dave Gast	Jamie Rowen	Linda Gabriel
Ann Slusser	Dave Ream	Jan Conner	Linda Mosler
Anna Cammarn	David Amos	Jan Rueben	Linda Nichols
Anne Duvall	David Croci	Jay Daniels	Linda Smith
Anne Rockwell	Deb Nevergall	Jaymelee Kim	Linda Sommer
Arminda Mares	Deb Oestreich	Jeannie Haning	Lois Lammers
Barbara Mase	Debbie Albertson	Jeff Althaus	Lorraine Weiging
Becky Belcher	Debbie Miller	Jeff Hermiller	Lynne Wortham
Becky Diller	Del Gratz	Jeffrey Fuetter	Marge Hoenbrink
Beth Doster	Denise Coates	Jenny Lutz	Margie Oleviri
Beth Fitzgerald	Diana Long	Jerry Burden	Marianne Baringer
Beth Lauk	Diane Brandehoff	Jesse Lowe	Marilyn Miehls
Bob Butler	Don Doute	Jessica Nevergall	Marita Deatrick
Bob Suter	Donetia Hurt	JoAnn Bloom	Mark Chupp
Bobbie Chappell	Dorothy Phillips	Joanne Voth	Marsha Newland
Brenda Frazier	Douglas Upton	Joannie Kuhlman	Mary Callow
Brenda Wright	Doyle Stetler	John Hall	Mary Jane Horstman
Brent Vasquez	Earlene Sellers	Joyce Fortman	Mary Lou Bewsey
Brett Nicoll	Easter Straker	Joyce Kent	Maxine Johnson
Bruce Binkley	Elcine Shaffer Hall	Judy Jacomet	Melanie Starr
Candy Neumeier	Elmer Davis	Judy Waller	Michael Blass
Carol Gill	Eric Russell	Julie Jordan	Mike Hemker
Carol Schwartz	Ernest Warner	Julie Reichenbach	Mike Mulvaney
Carol Stetler	Estoria Clark	Kaitlyn Hughes	Mildred Stewart
Cart Webb	Eugene Suter	Kaye McClain	Mona Corson
Cathy Hiestand	Faye Eiber	Kesha Durr	Myra Sneary
Ceandra Thurmond	Frances Williams	Kim Fleshman	Nanci Carroll

## Appendix A

### Crime Victim Services Volunteers – 1980-2020

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Nancy Hampp	Rhonda Carpenter	Sandy Newland	Suzann Zerger
Nancy Wheeler	Richard Switer	Sara Diller	Tammy Warnecke
Natalie Geiger	Rob Schmersal	Sarah Lewis	Ted Boop
Neil Reichenbach	Robin Oates	Scarlett Purtee	Ted Siegler
Norma DeLaRosa	Roger Armstrong	Sean Austin	Terry Ayers
Norma Gable	Ron Meeks	Selena Trevino	Terry Chappell
Ocie Wilson	Ron Sprague	Shana Manz	Tim McComas
Pam Styer	Rosaline Koogler	Sharon Chaney	Tim Thurston
Pam Wilhelm	Ruby Horne	Sharon Little	Tom Holmes
Pat Shaner	Russ Simpson	Sharon Young	Tom Wilson
Patti Spicer	Ruth Hurst	Sheila Siegler	Vicki Kirk
Randy Frankhouser	Ruthy Mills	Sid Little	Wayne Peters
Randy McCullough	Ryan Alexander	Sondra Amstutz	Wilma Howton
Raye Grigsby	Sally Howell	Stan Brenneman	
Rebecca Harlan	Sandy Moyer	Steve Sellers	

### Crime Victim Services Interns – 1980-2020

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Abbi Stern	Courtney Ellerbrock	Judy Lester	Neil Yoder
Abby Superchi	Daine Brandehoff	Kaitlyn Hughes	Nick Burkholder
Abby Yoder	Debi Hull	Karen McCullough	Olivia Somich
Ally Bader	Dereck DeLong	Katie Spalding	Prezley Scarberry
Amanda Hermiller	Destiny Schnedier	Katie Spragg	Rachel Wykoff
Amy Lammers	Donna Brunney	Kellie Holbrook	Rebecca Julianna
Andrea Gordon	Ed Coleman	Keri Cox	Sandy Erickson
Andrew Bixel	Elysia Bush	Kim Ernst	Sarah Fraley
Andrew Sluss	Emily Buist	Kim Hauenstein	Sarah Reinhart
Angel Huerta	Emily Lambert	Kirsten Stopher	Selena Trevino
Anne Rockwell	Greg Recker	Lance Oleviri	Shelbe Brown
April Dill	Hannah Burns	Lindsey Kuhns	Shelley Price
Arina Muffo	Heather DeBouver	Lisa Fried	Steve Evans
Becca Peckinpaugh	Jackie Mach	Lydia Nofziger	Sue Chambers
Bob Daniels	Jason Smith	Lyndsay Ohm	Sue Chandler
Brent Householder	Jenny Alt	Makenzie Gingerich	Trisha Davis
Ceandra Thurmond	Jenny Asmar	Mandy Hermiller	Windi Warren
Chris Strong	John Redmon	Meghan Lasher	Zoe Keckler
Christine Briscoe	Johnny Erevia	Nadin-Sarah Salkic	
Cindy Wince	Joy Schumann	Nancy Kahle	

## Appendix A

### **Crime Victim Services Contractors & \*VISTA – 1980-2020**

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Abbey Ash	Dana Morman	Jean Springer	Mary Unum*
Amber Basares	Daniel Stanowick	Jean Towsey	Molly Kohut Kometiani
Andy Chappell-Dick	Donald Stevens*	Jeff Yoder	Nicole Fairbrun
Angie Frater	Dorothy Phillips	Jennifer Mills	Phyllis Altenberger
Anna Hairston	Elaine Menefee	Jessy Compton	Roberta Kopenhaver*
Beth Joyner	Elcine Hall	JoAnn Park*	Ronda Norris
Betsy Bouska	Elizabeth Joyner	June Brewer	Sandy Dieringer
Bob Rodderson	Gail Parker	June Stansbury	Sarah Binkley
Brenda Hussey	Gayle Chaney	Karen Grant*	Simon Chan
Candy Fink	Gloria Esquivel Lynch	Karrie Savage	Teresa Burge
Carolyne Nanson*	Gwen Lane	Kim Piper	Theresa Iiames*
Chelsea Migura	Hazel Hartung*	Kristin Pohlman	Tina Thompson*
Christi Austin	Holly Watt	Leonel Flores	Veronica Russell
Christine Briscoe*	Inga James	Lisa Gratz	
Chuck Wolfe	Jacob Logan	Lisa Shafer	
Cindy Hambly	Jan Giesan	Margie Oleviri	

### **Crime Victim Services Volunteer Guardians – 1980-2020**

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Andrew Carey	Emily Swisher	Nanci Carroll	Sharon Smith
Bob Gordon-Hancock	James Bish	Natalie Reynolds	Timothy McComas
Darrelle Lloyd	Linda Mosler	Rachel Wykoff	

## Appendix A

# Crime Victim Services Board members – 1980-2020

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### *\*Presidents*

Abel Quintero	Denny Coates	Kevelin Capers	Rebecca Belcher
Alan Mefferd*	Derrol Goldsmith	Kevin Jones	Rich Gansheimer
Andrea King*	Destiny Caldwell	Kim Snook	Rolly Smith
Andy Lauer	Diane Randazzo	Kurt Sahloff	Rose Gales
Anne Duvall	Ed Tibbs	Larry King*	Roy Henry
Becky Belcher	Estoria Clark	Larry Rohrer*	Ruthy Mills
Bill Stolly	Eugene Suter	Larry Shelton	Sam Crish
Bill Timmermeister	Fran Mort	Lauri Gabel	Sandra Tate
Bob Patrick	Gary Georgi	Leonard Stark	Sean Harlan Austin
Bob Suter	Gary Lammers	Lesli Regali-Rankin	Sharon Flinn
Brad Brubaker*	George Kocher	Lily Shun	Sharon Minor
Brad Roush	Georgia Newsome	Linda Nichols	Sheila Brokenshire
Brett Rider	Grace Schulte*	Lois Wetherill*	Sidney Little
Bud Hullinger	Grant Timmons	Lynne Wortham	Stacie Haines
Callie Basinger	Greg Jacobs	Margaret Crouse	Stan Nolte
Cammie Flores	Iris Kersh	Margi Reynolds	Steve Stechschulte Sr
Carol Russell*	Jacqi Bradley	Marilyn Miehls	Sue Fickel
Carolyn Rednour	James Williamson	Mark Davis	Sylvia Macias
Charles Denny	Jeanne Botkin	Mark Koester	Sylvia Morman
Cheryl Steinwedel	Jeff Williams	Mark Stolly*	Teresa Lammers
Chris Gott	Jim Beutler	Marlin Kirkendall	Terri Kohrieser
Cindi Hayes*	Jim Figel	Mary Wiener	Tim Garlock
Cyndi Scanland	Jim Smith	Mike Freeman	Todd Schroeder
Dale Otto	Jim Walsh	Mike Klear	Tom Albertson
Dale Vondrell	Jo Smucker	Mike Mullen*	Tom Del Signore
Dan Carducci	JoAnn Bloom	Nancy Jo Smucker	Tom Nanchoff
Dan Gerschutz	John Gillivan	Nicole Smith	Tom Sciranka
Daniel Beck	John Gwinn	Oliva Tips	Tom Winkler
Daniel Huther	John Schneider	Patti Spicer	Tony Geiger
David Bowers	Judy Jacomet	Paul Brown*	Tony Miller
David Ellerbrock	Juergen Waldick	Paul Woelke*	Tracey Regula
David Rodabaugh*	Karl Kayser	Peyton Watts	Travis Clouse
Dennis Beidle	Katherine Porter	Ralph Anderson	Ulysses Washington
	Kaye McClain	Randy Basinger	Yolanda Gwinn*
	Kent Perry	Randy McCullough	

## Appendix B

# CVS Court Appointed Special Advocates (CASA) Sworn-In Volunteers (2009-2020)

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1	Abigail Deeds	33	Brittany Glenn	65	Deborah Humphreys
2	Aletia Hartzler	34	Brittany Pence	66	Debra Howe
3	Amanda Funderburg	35	Brookes Coffman	67	Dee Hornung
4	Amy Wiechart-Bayliff	36	Bruce Remlinger	68	Diana Long
5	Amy Parthemore	37	Candace Houdek	69	Don LaMantia
6	Amy Recker	38	Carol Romey	70	Don Rodden
7	Amy Helser	39	Carrie Detwiler	71	Doris Nichols
8	Andrea Swan	40	Charlotte Mescher	72	Doug Lawrence
9	Andrea Dafler	41	Chelsea Schnipke	73	Elana Gregg
10	Andrea Kann	42	Chelsie Kinser	74	Elda Liparoto
11	Andrea Hull	43	Cherie Hefner	75	Elisa Bradley
12	Angela Allen	44	Cherilyn Bensinger	76	Elizabeth Joyner
13	Angela Steiner	45	Cheryl Ridenour	77	Elizabeth Mayer
14	Angie Plummer	46	Chris Heringhaus	78	Elizabeth Sassi
15	Angie Herzog	47	Chris Fuerst	79	Erica Tucker
16	Ann Sneary	48	Chris Jebson	80	Erin Turgon
17	Ariel Meister	49	Christian Breedlove	81	Francis "Elaine" Clemons-Chandler
18	Ashley Gray	50	Christine Graham	82	Fred Wittung
19	Aurelia Aguilar	51	Christy Vanbuskirk	83	Gary Hempleman
20	Autumn Swanson	52	Corlissa Arrick	84	Genevieve Meyer
21	Barbara Walton	53	Craig Bollinger	85	Ginger Gossard
22	Barbara Courtney	54	Craig Shepherd	86	Gregory Kruger
23	Barbara Wilson	55	Cristine Johnson	87	Heather Redmon
24	Barbara King	56	Cynthia Lowry	88	Heather Vermillion
25	Beth Kendall	57	Cynthia Hayes	89	Heather Noble
26	Beverly Howard	58	Dale Seibert	90	Heidi Barnett
27	Bill Kellermeyer	59	Daniel Kline	91	Heidi Hoff
28	Bobbie Costas	60	Darcie Keith	92	Jamonah Nazario
29	Brenda McNary	61	David Voth	93	Jan Sanford
30	Brenda Wright	62	Deb Thomas	94	Jane Urish
31	Brianna Ritz	63	Deb Nelson	95	Jane Seiling
32	Bridget Mcdonald	64	Deborah Larimore	96	Jane Ward

## Appendix B

# CVS Court Appointed Special Advocates (CASA) Sworn-In Volunteers (2009-2020)

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97	Janel Engberg	129	Keith Kroehler	162	Mary Bellerose
98	Jeannie Rapp	130	Kelley Bicknell	163	Mary Gause
99	Jeffrey Cleemput	131	Ken Piercefield	164	Mary Andrews
100	Jene' Frueh	132	Kenneth Hall	165	Matthew Shade
101	Jennifer Csepegi	133	Kim Affholder	166	Melinda Rex
102	Jennifer Whitaker	134	Kimberlee Klages-Michaud	167	Melissa Busick
103	Jennifer Blankemeyer	135	Kirsten Stopher	168	Melissa Slone
104	Jennifer Mills	136	Kirstie Rafaniello	169	Melissa Cruz
105	Jennifer Robertson- Patermann	137	Kristin Hackworth	170	Melvin Miller
106	Jessica Gogley	138	Kristine Leland	171	Michael Tarbet
107	Joe Martino	139	Kristy Thomas	172	Michele Swartz Cortes
108	Johnny Erevia	140	Kylie Jenkins	173	Michele McPheron
109	Joyce Barga	141	LaDenna Rodabaugh	174	Michelle Banks
110	Joyce Shaw	142	Lanre Balogun	175	Michelle Kirkendall
111	Judi Skonieczny	143	Larry Mason	176	Nancy Clum
112	Judy Groom	144	Lauren Swick	177	Nancy Kohlrieser
113	Judy Smith	145	Lauren McLean	178	Nancy Kline
114	Judy Nichols	146	Laurie Kirkendall	179	Nancy Neal-Laube
115	Julia Montgomery	147	LaVonne Ward	180	Nancy Recker
116	Julie Kirk	148	Leah McCray	181	Nicole Fairburn
117	Julisa Jones	149	Leah Wilbert	182	Pamela Bowman
118	Karen Wise	150	Linda Nelson	183	Patricia Bradley
119	Kari Keener	151	Linda Mosler	184	Patricia Stelzer
120	Kari Kuhn	152	Linda Luckadoo	185	Patricia Webb
121	Karmi Harris	153	Linda Crouch	186	Patricia Wall
122	Kathleen Mason	154	Lindsey Wilson	187	Patty Meyers
123	Kathryn Kahle	155	Lora Violet	188	Perry Bush
124	Kathryn Sackinger	156	Lori Rogge	189	Philip Burnett
125	Kathy Boyer	157	Lori McLean	190	Quantela (Bonnie) Luster-Monford
126	Kathy Westcott	158	Lynette Rettig	191	Randall Crouse
127	Katrina Hackworth	159	Margaret Lawrence	192	Rebecca Diglia
128	Kaye Winerman	160	Mary Hofmann	193	Rex Rizor
		161	Mary Mundy		



## Appendix B

# CVS Court Appointed Special Advocates (CASA) Sworn-In Volunteers (2009 – 2020)

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194	Richard Burgoon	211	Steven Young	228	Timothy Wertenberger
195	Richard Gibson	212	Steven Brown	229	Timothy Tuttle
196	Ricky Geesy	213	Summer Babyak	230	Tina Garner
197	Robert Placie	214	Susan El-Hefnawy	231	Tiyu Blevins
198	Robert Kendall	215	Susan Cook	232	Toby Tomazic
199	Robert King	216	Susan Cartagena	233	Tom Brandon
200	Ruth Earlene Sellers	217	Tamara Sheriff	234	Tom Recker
201	Sandra Tate	218	Tammy Deitsch	235	Toni McKean
202	Sandra Edwards	219	Teara Edwards	236	Tricia Boss
203	Sara Heitmeyer	220	Tessa Gutierrez	237	Valeri Brokaw
204	Sharon Sawmiller	221	Thomas Liparoto	238	Virginia Ley
205	Sharon Lee	222	Thomas Del Signore	239	Virginia Oglesbee
206	Shelia Haney	223	Tiffany Miller	240	William Harthun
207	Sheri Welker	224	Tim Thurston	241	Wilma James
208	Shonda Walsh	225	Tim White	242	Windy Phillips
209	Stacie Haines	226	Timothy McComas		
210	Steven Sellers	227	Timothy Stephens		

Appendix C

## Crime Victim Services 2020 Income Summary

	Income Source	Budget	Source	Type of Funds
1	VOCA -Victims of Crime Act	1,487,393.78	Ohio Attorney General	Federal Criminal Fines
2a	VAWA - Violence Against Women Act - "Allen County Sexual Assault Victims"	46,231.71	OCJS / Ohio Dept. of Public Safety	Federal Criminal Fines
2b	VAWA - Violence Against Women Act - "Putnam Victims"	51,134.80	OCJS / Ohio Dept. of Public Safety	Federal Criminal Fines
3	ODH Sexual Assault Services Program (SASP)	60,615.30	Ohio Department of Health	Federal Taxes
4	ODH Prevention "Rape Prevention Education"	49,880.00	Ohio Department of Health	Federal Taxes
5	SVAA - State Victims Assistance Act	7,054.57	Ohio Attorney General	State Criminal Fines
6	CASA/GAL Trainings - Court Appointed Special Advocates/ Guardian Ad Litem	10,440.00	State CASA	Federal Civil Forfeitures
7	Family Violence Prevention (Baseline Shelter Funding)	15,122.71	OCJS / Ohio Dept. of Public Safety	State Fees and Costs
8	Rape Crisis Baseline	123,714.09	Ohio Attorney General	State Taxes
9	CASA Expansion - Court Appointed Special Advocates	92,947.34	State CASA	State Taxes
10	SAFE Medical Reimbursements	36,024.00	Ohio Attorney General	State Criminal Fines
11	Domestic Violence Baseline	12,391.00	Ohio Attorney General	States Taxes
12a	CASA Fees - Allen County Commissioners	46,170.00	Allen County Commissioners	County Taxes
12b	CASA Fees - Putnam County Commissioners	2,000.00	"Putnam County	Local court costs / fines
13	Lima City Funds	47,500.00	City of Lima	Lima City Taxes
14	Putnam County Mental Health Board	53,500.00	ADAMHS Board	Mental Health Tax Levy
15a	County Prosecutor - Allen County	41,500.00	Allen County Prosecutor	Allen County Taxes

Appendix C

## Crime Victim Services 2020 Income Summary

15b	County Commissioners - Putnam County	6,300.00	Putnam County Commissioners	Putnam County Taxes
16a	United Way of Greater Lima / Allen County Court Advocacy	57,494.76	United Way of Greater Lima	Donations
16b	United Way of Greater Lima / Prevention	18,000.00	United Way of Greater Lima	Donations
16c	United Way of Putnam County	19,000.00	United Way of Putnam County	Donations
17	Putnam County Marriage / Divorce Fees	5,676.57	Putnam County Commissioners	Putnam Co. Marriage / Divorce Fees
18	Gaming License	577,899.00	Local Convenience Stores/Bars	"Purchases/ Donations"
19	Donations and Fundraising	42,658.03	--	Donations
20a	Ohio Childrens Trust Fund	50,166.92	Ohio Childrens Trust Fund	79% State Taxes; 21% Federal Taxes
20b	CARES Act - Dual SA/DV Grant	94,657.87	Ohio Attorney General	Federal Taxes
20c	CARES Act - CAC Grant	30,087.58	Ohio Attorney General	Federal Taxes
20d	CARES Act - Dual SA/DV Grant 2	57,969.43	Ohio Attorney General	Federal Taxes
20e	COVID-19 Relief Grant	40,537.36	OCJS / Ohio Dept. Of Public Safety	Federal Taxes
20f	Emergency COVID-19	2,000.00	National CASA Association	Federal Taxes
21	Misc.	11,321.09	Citizens National Bank, Workers Comp., Other	Interest, Presentations, Workers Comp.
	<b>Total</b>	<b>3,197,387.91</b>		

## Appendix D

# Overview of Crime Victim Services Dashboard of Quality and Outcome Measures

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Victim services exist to improve lives. Quality is not an accident. Most importantly, are we making a difference in the lives of victims in the **four core areas of need**?

### **Outcomes – Are victims' lives improved?**

- a. **Safety** – Are victims feeling safer?
- b. **Healing** – Are victim trauma issues improved?
- c. **Justice** – Are victims receiving their rights and fairness?
- d. **Restitution** – Are victims' bills paid?

Before we can ask victims if their lives are improved, victims must be able to find us (ACCESS), get the right services (STRUCTURE), and be treated right (PROCESS).

### **Access – Are victims able to find and use services when needed?**

- a. Visible – Are victims aware of us?
- b. Accessible – Are victims able to reach us?
- c. Acceptable – Are victims comfortable with us?
- d. Available – Are victims assisted when needed?

### **Structure – Are agency reliability & services right for victim's needs?**

- a. Governance – Are victims finding a solid agency?
- b. Partnerships – Are partners integrated and skilled?
- c. Tools – Are victims helped using up-to-date technology and research?
- d. Staff – Are victims benefitting from diverse and skilled staff?
- e. Services – Are victims receiving the right services?
- f. Efficiency – Are victim services cost-effective?

### **Process – Are victims treated right?**

- a. Ethical – Are victims treated morally with their personal rights?
- b. Professional – Are victims treated with respect?
- c. Unique – Are victims treated adequately with their special need?
- d. Sensitive – Are victims treated as drivers of the services?

### **Key Outcome Measures for 2020 (as of Dec. 31):**

1.	How many victims did you serve in all ten programs?	5,219
2.	How many middle/high school students had violence prevention classes?	608
3.	How many college students had Title IX and victim service training?	1,307
4.	How many volunteer hours did you have?	12,866
5.	What was your agency net income?	\$266,897
6.	How many staff did you have?	36
7.	% of Victims who reported their immediate needs were met by CVS?	98%
8.	What was your income budget?	\$3,197,388
9.	What was the cost per victim assisted and student trained?	\$404
10.	What is the 2020 initiative?	First 3-year Strategic Plan

## Appendix D

# Crime Victim Services Quality Dashboard as of Dec. 31



**Crime Victim Services Quality Dashboard on Dec. 31**      **2016**      **2017**      **2018**      **2019**      **2020**

<b>Access - Are victims able to find us and use us?</b>					
# of Media coverages (TV, newspaper, radio, publications, etc.)	66	117	98	106	419
# of Public events and presentations (booths, speeches, outreach events, etc.)	143	149	190	203	73
# of Victims with a disclosed disability served (e.g. physical, sensory, cognitive)	46	80	176	94	62
# of Victims with a non-disability special need (e.g. Deaf, language, LGBTQ, Immigrant)	120	180	277	199	44
% of victims who reported being able to access the program (Victim Survey)	97%	98%	99%	100%	100%
<b>Structure - Are reliability &amp; services right for victim needs</b>					
<b>Management - Are victims finding a solid agency?</b>					
# of Times line of credit was used	16	8	1	0	0
Cash Flow (Equity Accounts, Accounts Receivable, Current Liabilities)	\$255,884	\$329,609	\$529,868	\$573,892	\$898,270
Total Assets (liabilities + equity on Balance Sheet)	\$497,045	\$872,970	\$1,090,729	\$1,211,927	\$1,404,402
Net Cash Income	\$109,413	\$26,655	\$126,557	\$30,907	\$266,897
Funding Income	\$2,007,339	\$2,580,014	\$2,679,175	\$2,820,646	\$3,197,388
Criminal fines and fees (DV baseline, marriage & divorce, VAWA, VOCA)	75%	69%	68%	76%	52%
Taxes (County, Lima, mental health, SA baseline)	18%	18%	18%	18%	25%
United Way and donations (individual, church, etc.), Bingo, Other	7%	13%	14%	6%	23%
In-Kind Donations value (office space, volunteers, household items, etc.)	\$232,345	\$332,071	\$306,315	\$410,422	\$399,230
Cost per victim (total expenses divided by total victims)	\$559	\$672	\$503	\$513	\$552
Cost per victim and student (total expenses divided by victims and students)	\$349	\$195	\$155	\$311	\$404
# of Staff	32	36	39	36	36
# of Volunteer hours (Board, interns, programs)	6,032	6,804	6,079	13,146	12,866
<b>Services - Are victims receiving the right services?</b>					
# of college students provided Title IX and victim service training	1,030	4,769	7,804	2,358	1,307
# of Middle and High School students provided sexual violence prevention curriculum	719	2,653	2,117	1,142	608
# of All victims served this year (sub-categories below)	<b>3,802</b>	<b>4,270</b>	<b>5,329</b>	<b>5,376</b>	<b>5,219</b>
# of NEW Primary victims this year	<b>2,419</b>	<b>2,174</b>	<b>3,765</b>	<b>2,875</b>	<b>2,686</b>
# of Victims served in Allen County and area Counties	<b>3,012</b>	<b>3,483</b>	<b>4,624</b>	<b>4,736</b>	<b>4,499</b>
# of Victims served in Putnam County	<b>790</b>	<b>787</b>	<b>705</b>	<b>667</b>	<b>720</b>
# of Court Advocacy victims	2,154	2,192	3,043	2,896	2,741
# of Domestic violence victims assisted in Putnam County	122	157	170	192	191
# of Court Appointed Special Advocates (CASA) victims (victim + 1 family member)	540	548	544	704	584
# of Elder Victim Ministry victims	531	814	849	943	884
# of Guardian victims		New 2019		45	30
# of Human Trafficking survivors	107	86	94	70	65
# of Sexual Assault survivors	347	386	673	488	621
# of Child Advocacy Center victims (victim + 1 family member)	230	334	202	230	294

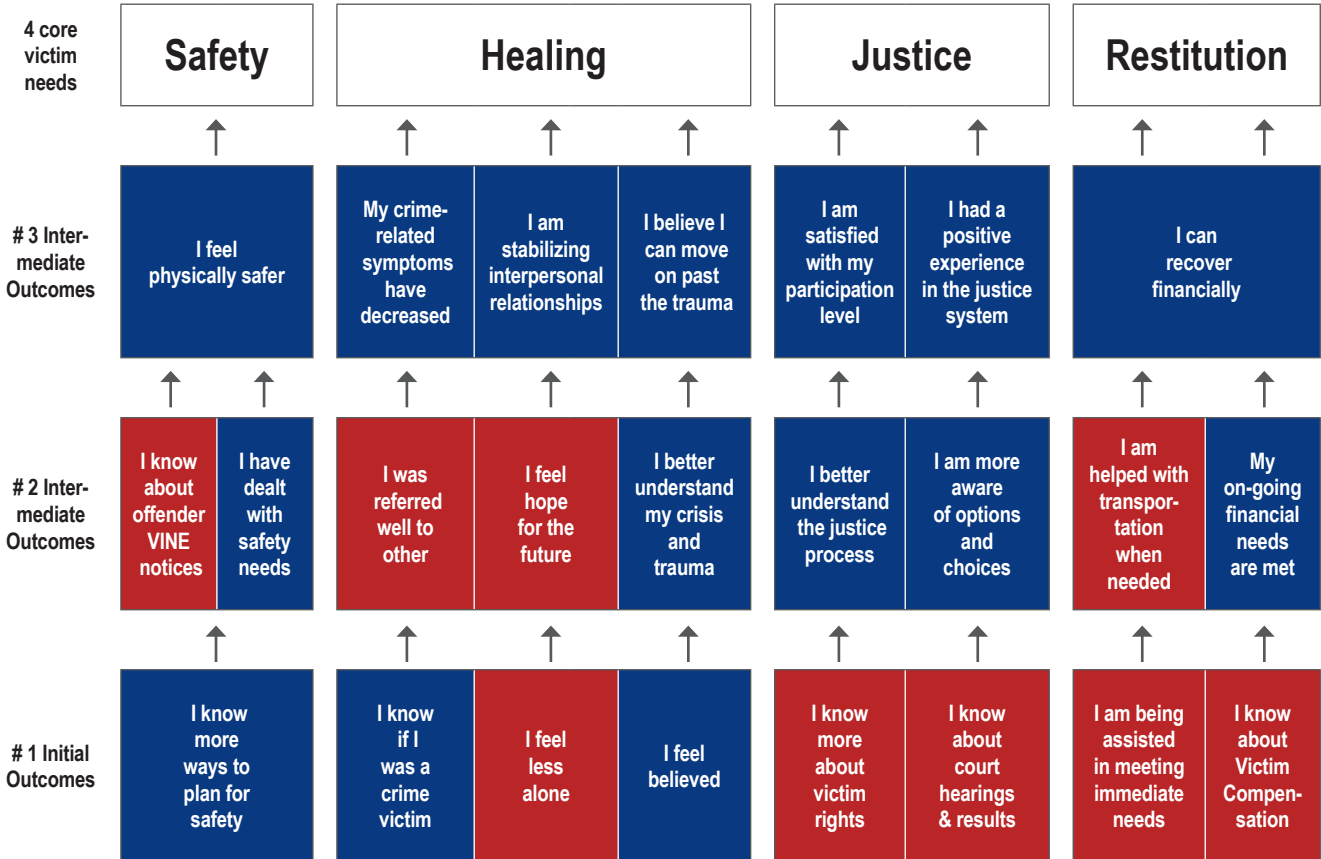
Appendix D

# Crime Victim Services Quality Dashboard as of Dec. 31

Crime Victim Services Quality Dashboard on Dec. 31	2016	2017	2018	2019	2020
<b>Process - Are victims treated right?</b>					
# of Hours staff trained on victim issues, ethics, cultural humility, trauma, and underserved	1,988	1,399	1,470	1,445	1,736
Education of staff: # Associates - # Bachelors - # Masters (or J.D. / Ph.D.)	2   18   12	6   15   15	4   17   18	5   17   14	6   17   13
% of Victims who report staff were supportive & helpful (Victim Survey)	99%	99%	99%	100%	100%
% of Victim surveys returned (excluding CASA)	23%	19%	27%	18%	26%
<b>Outcomes - Are victims' lives improved?</b>					
<b>Safety - Are victims feeling safe?</b>					
% of Victims who report their immediate physical-safety needs were met (Victim Survey)	89%	89%	94%	92%	98%
# of Victims assisted with protection orders	116	118	149	165	191
# of Bed-Nights provided for victims assisted with shelter (family of 4 for 30 nights =120 bed-nights)	1,809	1,031	675	430	495
<b>Healing - Are victim trauma issues improved?</b>					
% of victims who report feeling less alone (Victim Survey)	95%	94%	92%	95%	99%
% of Victims who reports that their referrals were appropriate (Victim Survey)	94%	92%	94%	90%	98%
# of Victims provided crisis counseling and emotional support	439	668	761	962	942
<b>Justice - Are victims receiving their rights and fairness?</b>					
% of victims who report knowing more about victim rights (Victim Survey)	94%	93%	97%	99%	100%
% of victims who reported being informed of court hearings and results (Victim Survey)	96%	97%	95%	100%	98%
# of Times legal assistance was provided to victims by Crime Victim Services' attorney	New 2017	69	367	342	146
# of Court hearing notices provided	4,895	5,108	4,290	3,907	5,847
# of Times advocates attended or accompanied victims to Court Hearings and proceedings	1,275	1,674	3,917	4,731	4,600
<b>Restitution - Are victims' bills paid?</b>					
% of victims who report knowing about Ohio Victim Compensation Fund (Victim Survey)	73%	75%	78%	77%	88%
% of victims who report having immediate needs met by CVS (Victim Survey)	98%	97%	98%	99%	98%
# of Victims provided emergency money help by CVS	119	161	132	137	130
\$ Amount of emergency money provided to victims	\$45,638	\$50,001	\$43,429	\$32,311	\$19,778
# of Victims receiving Ohio Victim Compensation paid by state	27	20	10	17	Not Avail.
\$ Amount of Ohio Victim Compensation paid by state to victims	\$77,552	\$13,111	\$42,579	\$132,204	Not Avail.
<b>Important Events and innovations (new services, positions, efficiencies, partners, highlights)</b>					
2016:	Attorney hired; added storage space with Tabernacle Baptist Church; Special Victims Unit started.				
2017:	Purchased building at 234 N. Main Street, Lima, Ohio for Court Appointed Special Advocates (CASA); CVS helped lead Marsy's Law Ohio Victim Rights Constitutional Amendment passing with 83% of Ohio voters approval. Guardian Program started.				
2018:	Paved the CASA parking lot; CASA reached 100 volunteer advocates.				
2019:	Remodeled CASA training room and building exterior; Lima office reception and meeting room remodeled; Human Resources Director hired.				
2020:	CVS adjusted to COVID-19 Pandemic; VOCA grant cut of \$717,000, Ottawa porch replaced; created CASA volunteer park.				

## Appendix E - Crime Victim Services Outcome Logic Model

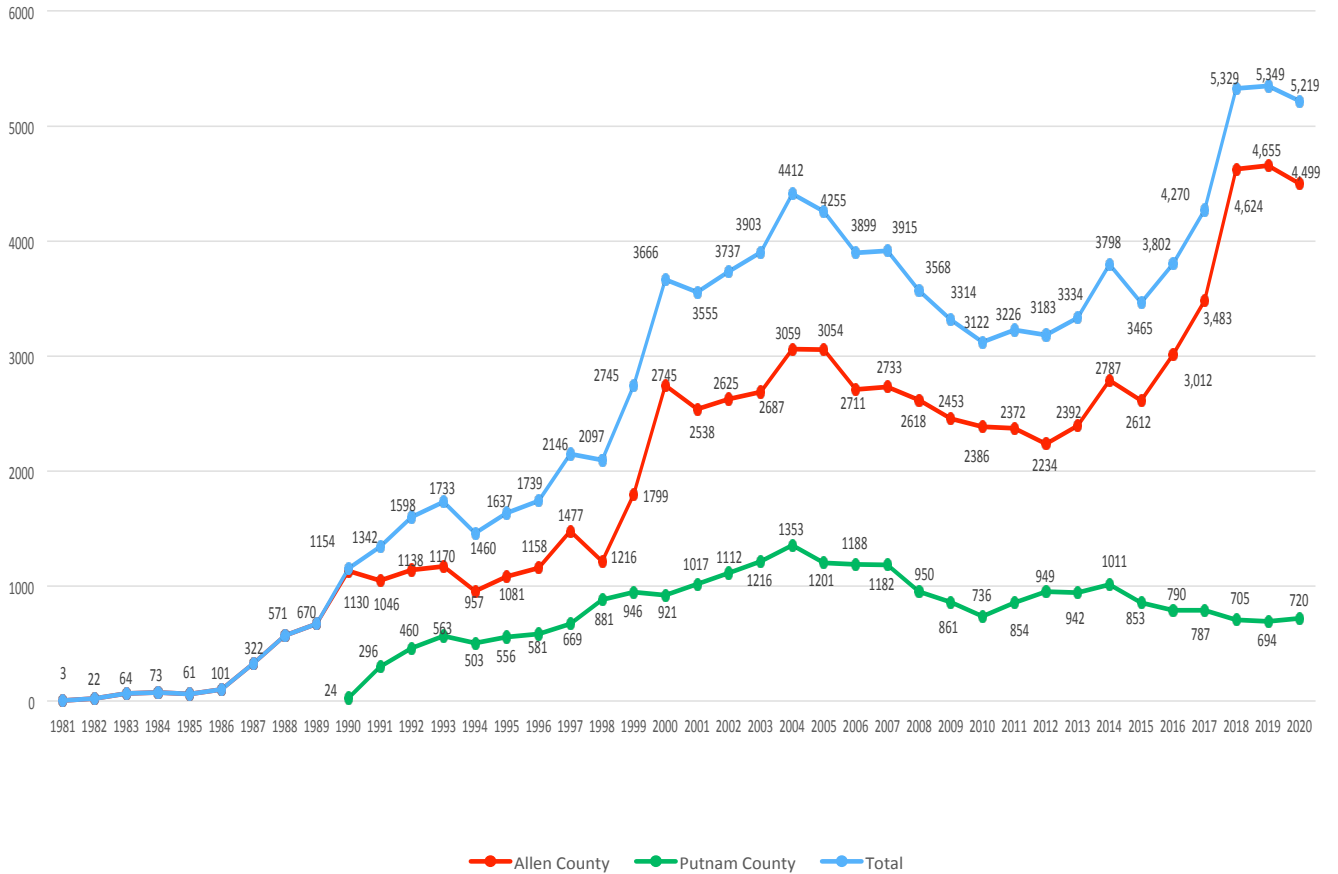
<p><b># 4 Final Outcome</b> Victims prevail over the trauma of victimization:</p>	<p>Property and Violent crime victims By achieving personal healing - Sexual Violence By living a life free from violence - Relationship Violence</p>
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red = used on CVS victim survey

Appendix F

# Crime Victim Services Victims served by County 1980-2020









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