

CRIME VICTIM SERVICES

ELDER VICTIM MINISTRY

Elder Victim Ministry has helped over 5,000 elders prevail over the trauma of abuse, neglect, exploitation and other crimes, providing individualized recovery services and support.

Advocates offer researched, up to date information on recovery steps after an identity theft or scam, payee referrals, civil complaint resources and domestic violence safety practices.

Volunteers make weekly wellbeing check calls and share safety tips to help victims avoid re-victimization. Spiritual advocacy can be provided, including prayer and strengthening relationships with one's community of faith.

If you've been a victim of crime, know that you are not alone. Our advocates are available and ready to help.

Allen County | 419.222.8666
330 N. Elizabeth St., Lima, OH 45801

Putnam County | 419.523.1111
338 E. Third St., Ottawa, OH 45875

IMPORTANT CONTACTS

Sheriff's Office

Allen County | 419.227.3535
Putnam County | 419.523.3208

Police Department

Lima PD | 419.227.4444
Ottawa PD | 419.523.3349

Credit Reporting Agencies

Equifax | 800.525.6285 | freeze.equifax.com
Experion | 888.397.3742 | experion.com
TransUnion | 800.680.7289 | transunion.com

Debt Management Agencies

Apprisen | 800.355.2227
Trinity Debt Management | 800.758.3844
WOCAP | 419.227.2586

Ohio Attorney General

Call | 800.282.0515
Fax | 866.268.2279
ohioattorneygeneral.gov/individuals-and-families/consumers/identity-theft

Social Security Administration

Fraud Hotline | 800.269.0271

US Postal Inspection Service

877.876.2455

Free Credit Reports

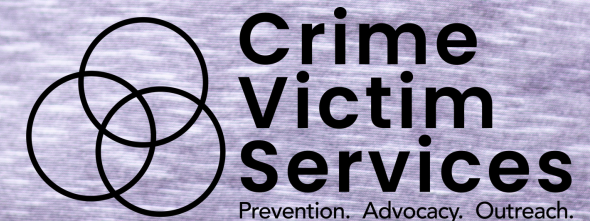
annualcreditreport.com
877.322.8228



CrimeVictimServices.org
info@crimevictimservices.org
24/7 crisis line | 877.867.7273

ELDER VICTIM MINISTRY

IDENTITY THEFT RECOVERY



STEPS TO TAKE WHEN **YOUR IDENTITY HAS BEEN STOLEN**

1. RECORD

Create a log of all your communication. Include the date, time, name of the person you spoke with, and details of each call. Note if law enforcement is involved.

2. CONTACT

Contact the financial institution associated with the fraudulent transactions. Speak with the fraud department to dispute any fraudulent charges and request the account to be closed or frozen.

3. ALERT

Contact credit reporting agencies to request a 90-day "fraud alert." The alert can be extended up to 7 years with a police report and victim impact statement.

4. REPORT

Fraud and ID theft are crimes. Contact your local police or sheriff's office to report the crime. Crime Victim Services can assist with reporting to law enforcement.

ADDITIONAL STEPS **FOR ONGOING SAFETY**

A. CREDIT FREEZE

Contact credit reporting agencies to place a credit freeze on your file. You can start & stop the freeze as needed by contacting the agencies again.

B. OHIO THEFT AFFIDAVIT

Complete the Ohio Attorney General Identity Theft Affidavit available online or call Crime Victim Services to request a paper copy.

C. NATIONAL THEFT AFFIDAVIT

Complete the Federal Trade Commission Identity Theft Affidavit available online. The FTC can assist with additional resources, sample letters, and steps to take.

D. FREE CREDIT REPORTS

Order a copy of your free credit report to verify opened accounts at annualcreditreport.com | 877.322.8228

E. DEBT MANAGEMENT

Speak with debt management agencies about ways to manage debt and repair your credit.

WHO TO CALL WHEN **YOUR INFO HAS BEEN TAKEN**

MEDICAL INFORMATION

Notify your insurance provider & monitor your medical records.

CREDIT CARDS & CHECKS

Notify banks & credit card companies immediately to close accounts and reissue new accounts.

HOME ADDRESS

Report mail fraud to the United States Postal Service.

DRIVER'S LICENSE

Contact your local BMV regarding steps to obtain a new card or driver's license number.

SOCIAL SECURITY NUMBER

Contact the Social Security Administration Fraud Hotline to report any compromise of your SSN.

INSURANCE INFORMATION

Call the Ohio Dept. of Insurance Consumer Hotline at 800.686.1526

INVESTMENT INFORMATION

Call the Ohio Division of Securities at 877.683.7841.

INTERNET CRIME

Contact the Internet Crime Complaint Center at IC3.gov