



Privacy Policy

At Crime Victim Services, we care deeply about the people who support our mission. We respect your privacy and want you to feel comfortable sharing your information with us. We take reasonable technical, administrative, and physical steps to help protect your information. However, no method of storing or sharing information is completely secure, and we cannot guarantee absolute security. This policy explains what we collect, how we use it, and how we protect it.¹

Information We Collect

We may collect information you choose to share with us, such as your:

- name
- email address
- phone number
- mailing address
- donation details
- training request information
- event registration information
- information shared through webchat service
- correspondence through our contact page

We may also collect basic website information, such as your device type, browser, pages visited, and cookies.

How We Use Your Information

We use this information to:

- communicate with you regarding your service needs

¹ [tcpa-rules.pdf](#)

- send newsletters, updates, and donation acknowledgments
- process donations and event registrations
- improve our website and outreach
- meet legal and organizational requirements

Sharing Your Information

We do not sell, share or trade mobile or personal data with third parties, affiliates, or partners for advertising, marketing, or promotional purposes. We will share data with third parties when it is:

- necessary to deliver our services
- manage our communication platforms
- process donations and event payments
- under binding agreements that ensure confidentiality

We will also share information if it is required by law.

Children's Privacy

We do not knowingly collect personal information from children under 13 unless and until we have obtained verifiable parental consent or unless an exception to the legal parental consent requirement applies.²

Text Messages and Phone Calls

If you provide your phone number, you agree that we may contact you by phone call or text message. Message and data rates may apply.

You may opt out of text messages at any time by replying STOP.

You may opt out of phone calls by contacting us at 419-222-8666.

Email Communications

If you sign up for our emails, you may unsubscribe at any time using the "unsubscribe" link in our emails or by contacting us directly.

² [eCFR :: 16 CFR Part 312 -- Children's Online Privacy Protection Rule \(Coppa Rule\)](#)