

**CRIME VICTIM SERVICES**

**OUTCOME MEASUREMENTS - 1/1/2009-12/31/2009**  
**VICTIM SURVEYS RETURNED**

**Percent With Positive Responses**  
**(goal is 80% except items 5 and 8**  
**where goal is 50%)**

**Outcome**

1. I was able to contact this program when I needed to	93%
2. I was treated with respect by program staff	97%
3. The services I needed were available at, or through, this program	91%
4. I am more aware of my safety options	79%
5. I feel physically safer because of the help I received through this program	67%
6. I feel less alone now	69%
7. I have a better understanding of my crisis and trauma	76%
8. I believe that I can move on past the trauma effects of this crime	72%
9. I know more about my legal rights	83%
10. I have a better understanding of how the justice process works	87%
11. I know about Ohio's Victim Compensation Fund for victims of violent crime	75%
12. I know how to register for victim notification (VINE)	73%
13. My phone calls to CVS were returned within 48 hours	92%
14. I received court hearing notices on time from this program	94%
15. I am satisfied with the services I received from this program	96%

**Type of Victimization**

<b>Number of Respondants</b>	168
Murder - Homicide	2.4%
Violence - Stalking	39.9%
Sexual Assault	10.7%
Property-Theft-Bad Checks	41.1%
Domestic Violence	6.0%
Total	<hr/> 100.0%

1. Surveys Given Out During Period . . . . .	616
2. Cases Closed During Period . . . . .	1,374
3. Cases Receiving Survey During Period . . . . .	533
a. % of CASES receiving survey (#3 / #2) . . . . .	38.8%
4. Primary Victims in Cases Closed During Period . . . . .	1,592
a. % of PRIMARY VICTIMS receiving survey (#4 / #1) . . . . .	38.7%
5. Correspondence Victims in Cases Closed During Period . . . . .	1235
a. % of CORRESPONDENCE VICTIMS receiving survey (#5 / #1) . . . . .	49.9%
6. Surveys Received During Period . . . . .	168
a. Return Rate (#6 / #1) . . . . .	27.27%