

## STEPS OF WHAT TO DO:

### 1. RECORD:

- ⇒ DATE,
- ⇒ TIME,
- ⇒ PERSON SPOKEN TO
- ⇒ THE DETAILS OF EACH CALL, EMAIL, OR OTHER CONTACTS, and
- ⇒ LAW ENFORCEMENT INVOLVED

Create  
A Log?

**2. CONTACT** the card company associated with the fraudulent transactions. Speak with the fraud department and request the account to be closed or frozen to stop additional fraudulent transactions from occurring.

**3. REQUEST** a “**fraud alert**” with credit reporting agencies.

**Equifax 800-525-6285**

**Experian 888-397-3742**

**TransUnion 800-680-7289**

Order a copy of your **free credit report:**  
**1-877-322-8228**

Enjoy a free annual credit report online:  
[www.annualcreditreport.com](http://www.annualcreditreport.com)

**4. REPORT** to law enforcement.  
Fraud & ID theft is a crime.

**Allen County Sheriff 419-227-3535**

**Lima Police Dept. 419-227-4444**

**Putnam County Sheriff 419-523-3208**

**Ottawa Police Dept. 419-523-3349**

For additional assistance, contact:

**Crime Victim Services**

**Lima 419-222-8666**

**Ottawa 419-523-1111**

**5. CONTACT** Internal Revenue Service to **report identity theft**. If any identifying information is missing, file **IRS Form 14039** to mark your IRS account for questionable activity.



**IRS 800-908-4490**

[www.irs.gov/uac/Identity-Protection](http://www.irs.gov/uac/Identity-Protection)

*Don't have to file with the IRS?*

⇒ **FILE ANYWAY:** Recommended by the IRS.

**6. COMPLETE** the Ohio Attorney General Identity Theft Affidavit. Visit <http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/Identity-Theft> and click on the tab 'Forms' tab to print an ID Theft Affidavit  
**Call 1-800-282-0515**  
**Fax 1-866-268-2279**

**7. CREDIT DISPUTE:** call your local bank or credit union to verify transactions. For more assistance, contact a credit reporting agency.

**8. SAFETY:** Utilize your credit card company's fraud alert services. Contact your local bank or financial institution about fraud alert services that meet your safety needs.

## MORE STEPS FOR SAFETY:

**1. REPORT** identity theft to the **Federal Trade Commission**. They provide sample letters for contacting businesses and agencies.

[www.consumer.ftc.gov/topics/repairing-identity-theft](http://www.consumer.ftc.gov/topics/repairing-identity-theft)

[www.ftccomplaintassistant.gov](http://www.ftccomplaintassistant.gov)

⇒ **1-877-438-4338**

**Internet crime?** Report to IC3.gov.

**2. AVOID** fraud with know-how:

<https://www.consumer.ftc.gov/scam-alerts>

⇒ Latest scam schemes

⇒ Practical tips for handling callers

**3. PLACE A FREE CREDIT FREEZE ON YOUR CREDIT FILE.** Stops all access to your credit report unless you lift or remove the freeze.

Equifax: freeze.**Equifax.com** or  
**800-349-9960**

Experian: **Experian.com/freeze** or  
**888-397-3742**

Transunion: **Transunion.com/freeze** or  
**888-909-8872**

**4. CREDIT REPAIR,** call one of the credit reporting agencies or

**WOCAP 419-227-2586**

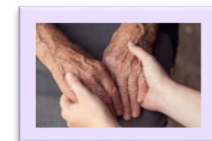
**Apprisen 1-800-355-2227**

**Trinity Debt Management**

**1-800-758-3844**

You can receive more information at:

<https://www.consumer.ftc.gov/articles/0058-credit-repair-how-help-yourself#help>



## WHAT WAS TAKEN?

**Medical information?** Notify your insurance provider & monitor your medical records.

**Credit card? Check?** Notify banks & credit card companies immediately to close accounts and reissue new accounts.

**Home address?** Report mail fraud to **USPS:** 1-877-876-2455.

**Driver's License?** Contact your local BMV regarding steps to obtain a new card or a driver's license number.

**Social Security Number?** Contact the **Social Security Administration Fraud Hotline** to report any compromise of your Social Security number or **identity theft:**

⇒ **1-800-269-0271**

**Insurance? Call the Ohio Department of Insurance Consumer Hotline:**  
**800-686-1526**

**About to Invest? Call the Ohio Division of Securities:**  
**877-683-7841**

## ELDER VICTIM MINISTRY

Elder Victim Ministry's mission is to help elder victims prevail over the trauma of their victimization by assisting and advocating for safety, healing, justice and restitution.



## Elder Victim Ministry

**Allen County**  
**330 N. Elizabeth St., 2nd Floor,**  
**Lima, OH 45801**

**419-222-8666 • 1-877-867-7273**

**Putnam County**  
**338 E. Third St.,**  
**Ottawa, OH 45875**  
**419-523-1111 • 1-877-274-7471**

[www.CrimeVictimServices.org/  
elder-victim-ministry.html](http://www.CrimeVictimServices.org/elder-victim-ministry.html)

United Way Partner Agency of Greater Lima and  
Putnam County



## IDENTITY THEFT RECOVERY

